Abstract

Self-Service Distribution System and Method

The present invention relates to a self-service distribution system and method. The self-service distribution system comprises an e-commerce system and locker terminals, the e-commerce system comprising an order-placing subsystem, a warehouse and distribution subsystem and a locker management subsystem, and the locker terminals being used for storing items or packages ordered by customers and allowing the customers to pick up the ordered items or packages therefrom. The order-placing subsystem is used by the customer to place an order online and transmit the order to the distribution subsystem for execution, the warehouse and distribution subsystem is used for storing and managing items, preparing the items according to the order, shipping the items from the warehouse, and delivering, by a carrier, the ordered items or packages to a locker terminal chosen by a customer, and the locker management subsystem is interfaced with the order-placing subsystem and the warehouse and distribution subsystem, to receive information transmitted by the locker terminal and sends instructions to the locker terminal to manage it.