

**ABSTRACT**

**A SYSTEM AND METHOD FOR AUTOMATED ORDERING OF  
COMMODITIES**

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The present invention relates to a system and a method for ordering commodities, particularly medicinal drugs, over a telephone network (400) comprising, voice recognition means (100), a database (200) and transmittal means (300). The database is connected to the voice recognition means and the transmittal means and the voice recognition means is connectable in use to the telephone network for receiving user requests from the user. Application software controls the voice recognition means, database and transmittal means such that on detection of user commodity orders by the voice recognition means one or more order requests are sent by the transmittal means to one or more suppliers of the said commodities via the telephone network.

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