

Abstract

Provided is an information processing method and the like capable of automatically proposing an answer to an inquiry on a wastewater treatment system.

The information processing method includes, executed by a computer, receiving a question on a wastewater treatment system from a user, acquiring operational information on an operation of the wastewater treatment system, inputting the received question and the acquired operational information to a language processing model that uses a question on a wastewater treatment system and operational information on an operation of the wastewater treatment system, and acquiring an answer, and providing the acquired answer.

FIG.2