CLAIMS

1. A method for online seamen ticket booking, the method comprising:

receiving, by a central ticket management server via a communication channel, a ticket booking request from a user system, wherein the ticket booking request comprises port, origin, destination, time, class of travel, and travel date information;

checking, by the central ticket management server, whether the ticket booking request is pertaining to a seamen ticket booking;

identifying, by the central ticket management server, at least one seamen ticket that matches the ticket booking request;

fetching, by the central ticket management server and from an associated database, seamen and non-seamen ticket fare details for the identified ticket;

communicating, by the central ticket management server, seamen ticket details via the communication channel to the user system to enable a user to select if the user wishes to proceed with the booking, wherein the seamen ticket details comprise fare comparison between the seamen ticket and a non-seamen ticket;

if the user decides to proceed with the booking, requesting, by the central ticket management server, approval from an authority;

providing, by the central ticket management server, at least one ticket modification option for the user;

booking, by the central ticket management server, ticket upon receiving approval from the authority; and

providing, by the central ticket management server, details of booked ticket to the user;

wherein the method further comprises tracking, by a location tracker of the central ticket management server, a location of the user for determining a schedule for the user.

2. The method as claimed in claim 1, wherein the identifying at least one seamen ticket that matches the ticket booking request further comprises:

identifying, by the central ticket management server, at least one nearest airport to the origin location;

identifying, by the central ticket management server, at least one nearest airport to the destination location; and

checking, by the central ticket management server, availability of at least one flight between the identified nearest airports.

3. The method as claimed in claim 1, wherein the requesting approval from the authority further comprising:

putting, by the central ticket management server, ongoing ticket booking transaction on hold;

sending, by the central ticket management server, the seamen ticket details to at least one authorized person; and

collecting, by the central ticket management server, a response from the at least one authorized person, pertaining to the seamen ticket.

4. The method as claimed in claim 3, wherein putting ongoing ticket booking transaction on hold further comprises holding, by the central ticket management server, the transaction at a given fare for a pre-set time period.

5. The method as claimed in claim 4, wherein the ticket booking transaction fails on expiry of the pre-set time period.

6. The method as claimed in claim 1, wherein the providing of the at least one booking modification option further comprises:

providing, by the central ticket management server, option for the user system to modify the ticket booking request;

collecting, by the central ticket management server, a modified ticket booking request; and

identifying, by the central ticket management server, at least one another seamen ticket that matches the modified ticket booking request.

7. The method as claimed in claim 1, wherein the comparison between the seamen ticket fare and the non-seamen ticket fare is performed by the central ticket management server.

8. The method as claimed in claim 1, wherein the online seamen ticket booking is executed, by the central ticket management server, at a Business to Business (B2B) level.

9. The method as claimed in claim 1, wherein the online seamen ticket booking is executed, by the central ticket management server, at a Business to Customer (B2C) level.

10. The method as claimed in claim 1, wherein at least one payment option is provided, by the central ticket management server, for the user system for making online transaction.

11. The method as claimed in claim 1, wherein at least one notification is sent by the central ticket management server to at least one user, wherein the notification indicates occurrence of at least one event.

12. The method as claimed in claim 1, wherein at least one of a visa information, a visa requirement, and an online visa application option is provided by the central ticket management server to the user system.

13. The method as claimed in claim 12, wherein the visa information is pertaining to at least one of seamen, marine, and non-seamen, wherein the visa information comprises information on whether the visa is required to travel in an identified route of the seamen, marine, and non-seamen.

14. The method as claimed in claim 12, wherein the visa requirement further comprises of at least one of documentation, and formalities for obtaining the visa, to an identified destination country.

15. The method as claimed in claim 1, wherein information on offshore fare is provided to the user system.

16. The method as claimed in claim 1, wherein information on an Ex local fare is provided to the user system.

17. The method as claimed in claim 16, wherein the ex local fare information is provided for at least one of a Business to Business (B2B) and Business to Customer (B2C) customer.

18. The method as claimed in claim 1, wherein an online ticket cancellation option is provided at a Business to Business (B2B) and Business to Customer (B2C) level.

19. The method as claimed in claim 1, wherein the seamen ticket details are saved in a cart, wherein the seamen ticket booking process is resumed based on the seamen ticket details saved in the cart.

20. A central ticket management server for online seamen ticket booking, the server configured for:

receiving a ticket booking request via a communication channel from a user system, wherein the ticket booking request comprises port, origin, destination, time, class of travel, and travel date information;

checking whether the ticket booking request is pertaining to a seamen ticket booking;

identifying at least one seamen ticket that matches the ticket booking request;

fetching from an associated database, seamen and non-seamen ticket fare details for the identified ticket;

communicating seamen ticket details to the user system via the communication channel to enable a user to select if the user wishes to proceed with the booking, wherein the seamen ticket details comprise fare comparison between the seamen ticket and a non-seamen ticket;

if the user decides to proceed with the booking, requesting approval from an authority;

providing at least one ticket modification option for the user system;

booking ticket upon receiving approval from the authority; and

providing details of booked ticket to at least one user;

wherein the server comprises a location tracker configured to track a location of the user for determining a schedule for the user.

21. The central ticket management server as claimed in claim 20, further comprising a booking module configured for requesting approval from the authority by:

putting ongoing ticket booking transaction on hold;

sending the details of the seamen ticket to at least one authorized person; and

collecting a response from the at least one authorized person, pertaining to the seamen ticket.

22. The central ticket management server as claimed in claim 20, wherein the booking module is configured to put the ongoing ticket booking transaction on hold for a pre-set time period.

23. The central ticket management server as claimed in claim 20, wherein the providing of the at least one ticket modification option further comprises:

providing option for the user system to modify the ticket booking request;

collecting a modified ticket booking request; and

identifying at least one another seamen ticket that matches the modified ticket booking request.

24. The system as claimed in claim 20, wherein the central ticket management server is further configured to display the comparison between the seamen ticket fare and the non-seamen ticket fare.

25. The central ticket management server as claimed in claim 20, further configured to execute the online seamen ticket booking at a Business to Business (B2B) level.

26. The central ticket management server as claimed in claim 20, further configured to execute the online seamen ticket booking at a Business to Customer (B2C) level.

27. The central ticket management server as claimed in claim 20, further comprising a payment gateway configured to provide at least one payment option for making online transaction for the user system.

28. The central ticket management server as claimed in claim 20, further comprising a notification module configured to send at least one notification to at least one user, wherein the notification indicates occurrence of at least one event.

29. The central ticket management server as claimed in claim 20, further configured to provide at least one of a visa information, a visa requirement, and an online visa application option to the user system.

30. The central ticket management server as claimed in claim 20, further configured to store the seamen ticket details in a cart, wherein the seamen ticket details saved in the cart are used to resume the seamen ticket booking process.

31. The central ticket management server as claimed in claim 20, further configured to provide information on offshore fare to the user system.

32. The central ticket management server as claimed in claim 20, further configured to provide information on Ex local fare to the user system.