ABSTRACT

The present application discloses a method and device for controlling service operation risks. An application program on an end-user device monitors a service operation initiated by a user for invoking offline service information, determines whether the service operation is a risky operation based on recorded historical operation data and at least one of a predetermined risk evaluation rule or risk evaluation model after the service operation is monitored; if yes, refuses to invoke the offline service information, otherwise, invokes the offline service information. Compared with the existing technologies, by using the previous method in the implementations of the present application, when a user performs an offline service, a process of performing risk control processing on a service operation of the user is added in addition to identity verification of the end-user device to form a double guarantee mechanism, thereby effectively improving security in offline service environments.