

APPARATUS MANAGEMENT SYSTEM

ABSTRACT

Temporary operation of an apparatus may be possible and temporary operation by a
5 user may be possible although the apparatus stops when an abnormality of the apparatus
occurs. However, excessive temporary operation may cause further damage to the apparatus.
An apparatus management system (1, 1a) includes a storage unit (11) that stores information
on repair of an apparatus in association with an abnormality occurring in the apparatus; an
acquisition unit (12) that acquires the information on the repair of the apparatus and writes
10 the information in the storage unit; and an operation content determination unit (13) that
determines operation content of temporary operation. The information on the repair of the
apparatus includes information on a repair request for the abnormality of the apparatus, and
the operation content determination unit determines the operation content of the temporary
operation in accordance with whether the repair request is present or not.

15

Fig. 3