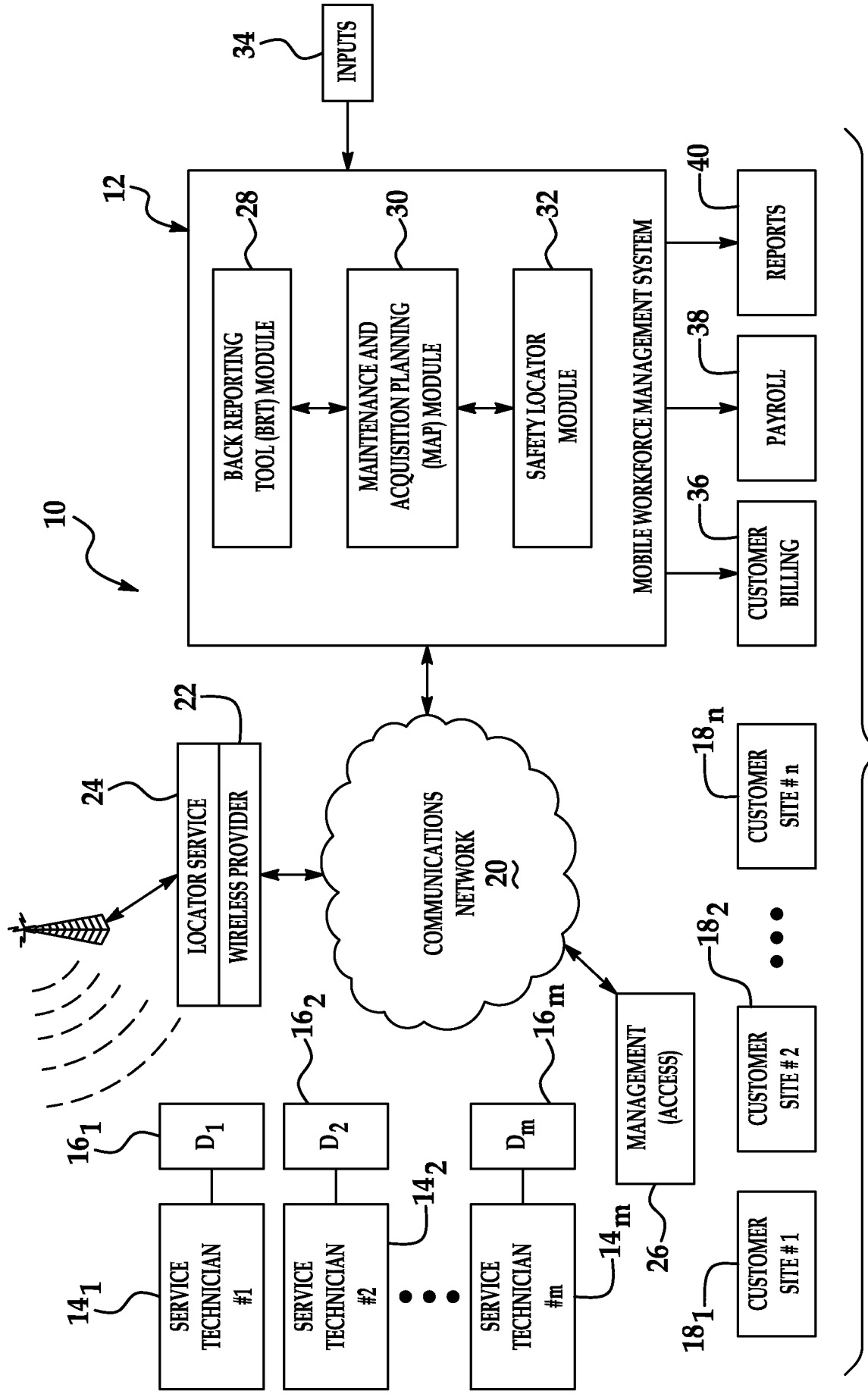

INPUTS
34
12
28
30
32
40
BACK REPORTING TOOL (BRT) MODULE
MAINTENANCE AND ACQUISITION PLANNING (MAP) MODULE
SAFETY LOCATOR MODULE
MOBILE WORKFORCE MANAGEMENT SYSTEM
REPORTS
38
PAYROLL
36
CUSTOMER BILLING
10
22
24
LOCATOR SERVICE
WIRELESS PROVIDER
COMMUNICATIONS NETWORK
20
18_n
CUSTOMER SITE # n
16_1
16_2
16_m
D_1
D_2
D_m
MANAGEMENT (ACCESS)
18_2
CUSTOMER SITE # 2
14_1
14_2
14_m
SERVICE TECHNICIAN #1
SERVICE TECHNICIAN #2
SERVICE TECHNICIAN #m
26
18_1
CUSTOMER SITE # 1

FIG. 1

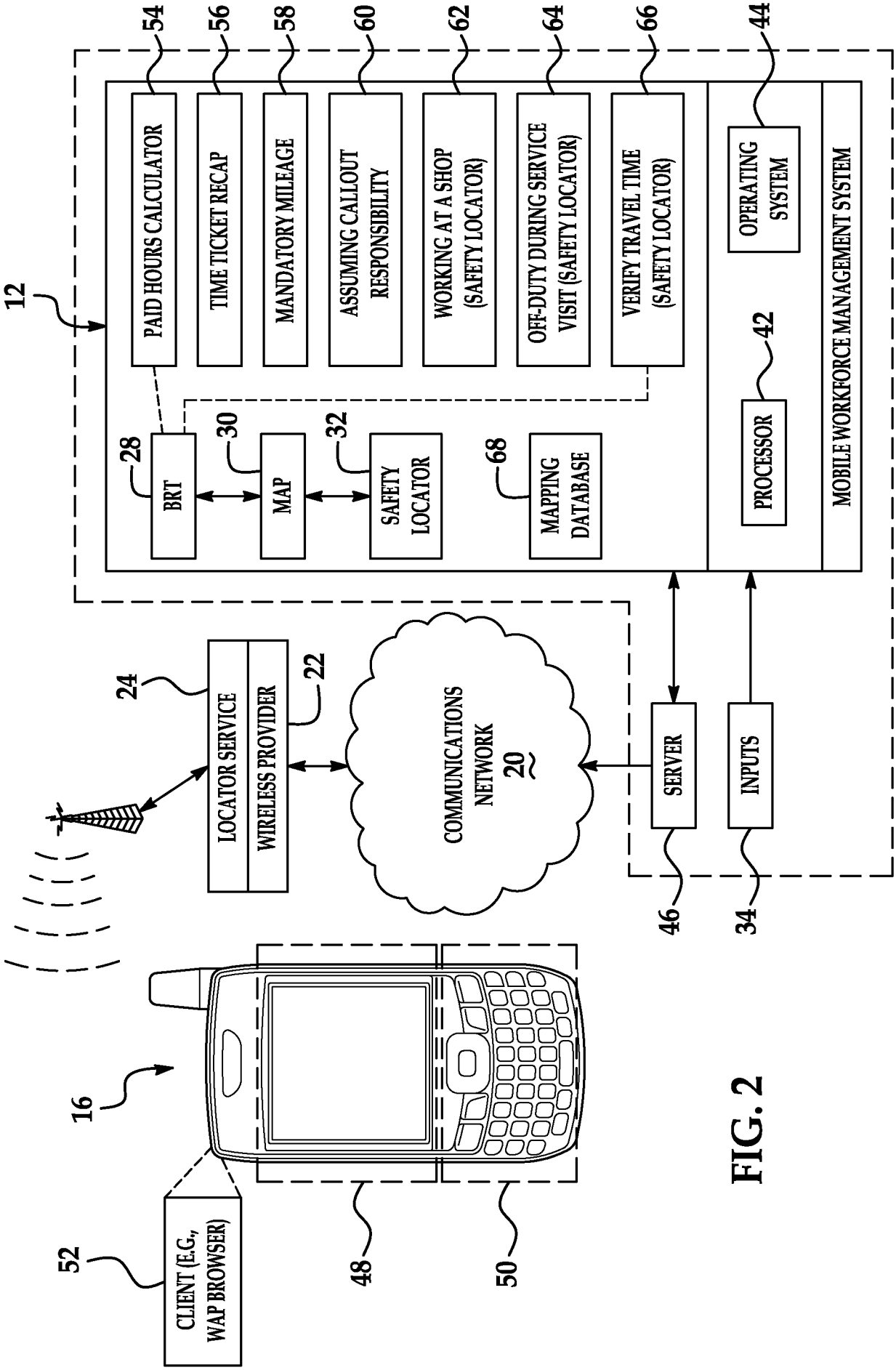

12
54
56
58
60
62
64
66
44
PAID HOURS CALCULATOR
TIME TICKET RECAP
MANDATORY MILEAGE
ASSUMING CALLOUT RESPONSIBILITY
WORKING AT A SHOP (SAFETY LOCATOR)
OFF-DUTY DURING SERVICE VISIT (SAFETY LOCATOR)
VERIFY TRAVEL TIME (SAFETY LOCATOR)
OPERATING SYSTEM
MOBILE WORKFORCE MANAGEMENT SYSTEM
42
PROCESSOR
28
30
32
68
BRT
MAP
SAFETY LOCATOR
MAPPING DATABASE
24
22
LOCATOR SERVICE
WIRELESS PROVIDER
COMMUNICATIONS NETWORK
20
SERVER
INPUTS
46
34
16
52
CLIENT (E.G., WAP BROWSER)
48
50

FIG. 2

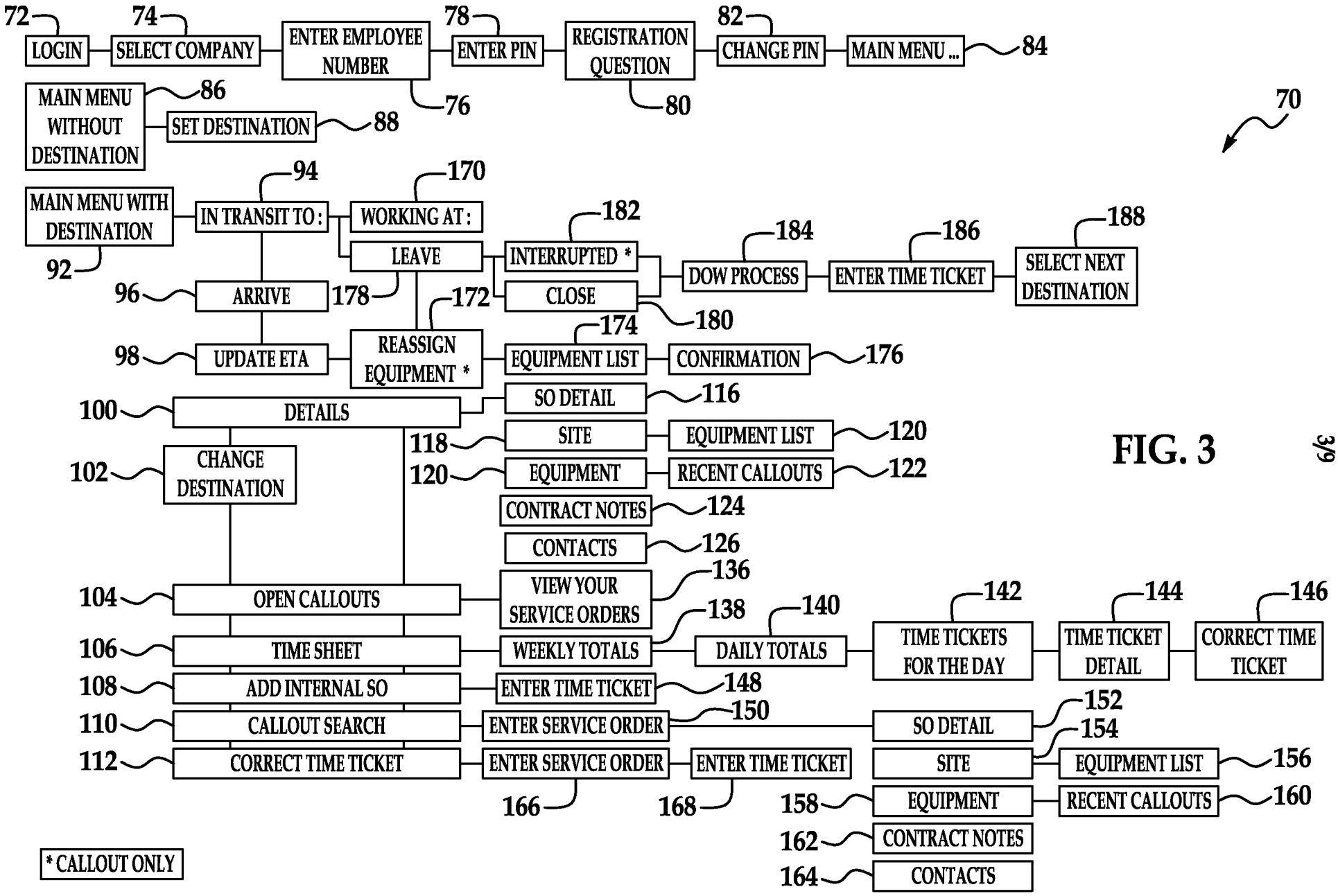

72
LOGIN
74
SELECT COMPANY
ENTER EMPLOYEE NUMBER
76
78
ENTER PIN
REGISTRATION QUESTION
80
82
CHANGE PIN
MAIN MENU ...
84
70
MAIN MENU WITHOUT DESTINATION
86
SET DESTINATION
88
MAIN MENU WITH DESTINATION
92
94
IN TRANSIT TO :
170
WORKING AT :
182
INTERRUPTED *
184
DOW PROCESS
186
ENTER TIME TICKET
188
SELECT NEXT DESTINATION
LEAVE
96
ARRIVE
178
172
CLOSE
180
98
UPDATE ETA
REASSIGN EQUIPMENT *
174
EQUIPMENT LIST
CONFIRMATION
176
100
DETAILS
SO DETAIL
116
118
SITE
EQUIPMENT LIST
120
102
CHANGE DESTINATION
120
EQUIPMENT
RECENT CALLOUTS
122
CONTRACT NOTES
124
CONTACTS
126
104
OPEN CALLOUTS
VIEW YOUR SERVICE ORDERS
136
106
TIME SHEET
WEEKLY TOTALS
138
140
DAILY TOTALS
142
TIME TICKETS FOR THE DAY
144
TIME TICKET DETAIL
146
CORRECT TIME TICKET
108
ADD INTERNAL SO
ENTER TIME TICKET
148
110
CALLOUT SEARCH
ENTER SERVICE ORDER
150
152
SO DETAIL
154
112
CORRECT TIME TICKET
ENTER SERVICE ORDER
166
ENTER TIME TICKET
168
SITE
EQUIPMENT LIST
156
158
EQUIPMENT
RECENT CALLOUTS
160
162
CONTRACT NOTES
164
CONTACTS
* CALLOUT ONLY

FIG. 3

86

1 ▷ SET DESTINATION
2 OPEN CALLOUTS
3 TIMESHEET
4 ADD INTERNAL SO
5 CALLOUT SEARCH
6 CORRECT TIME TICKET

OK QUIT

FIG. 4

88

NEXT DESTINATION:
1 ▷ 5 MI ; KONE INC ; CALLOUT ; #2
2 10 MI ; ACME BRT ; PM ; #1
3 6 MI ; DOCKERS ; PM ; #2
4 [* 12] MI ; USB PORT ; PM ; COM2
5 OTHER

OK

FIG. 5

92

IN TRANSIT TO :
KONE INC - CALLOUT
1 ▷ ARRIVE
2 UPDATE ETA
3 DETAILS
4 CHANGE DESTINATION
5 OPEN CALLOUTS
6 TIMESHEET
7 ADD INTERNAL SO
8 CALLOUT SEARCH
9 CORRECT TIME TICKET

OK QUIT

FIG. 6

96

ARRIVE :
10/10/08 11 : [5]1

OK

FIG. 7

102

NEXT DESTINATION:
1 100 MIL
2 320 MIL
3 327 MIL
4 ANY
5 ▷ SUGGEST
6 OPEN CALLOUTS
7 SHOP LOCATION
8 NO NEXT DESINATION

OK

114

PAID TRAVEL TIME TO
SITE (HH : MM) :

01 : [0]0

OK

FIG. 8

NEXT DESTINATION:
1 ▷ 5 MI ; KONE INC ; CALLOUT ; #2
2 10 MI ; ACME BRT ; PM ; #1
3 6 MI ; DOCKERS ; PM ; #2
4 * 12 MI ; USB PORT ; PM ; COM2
5 OTHER

OK

FIG. 9

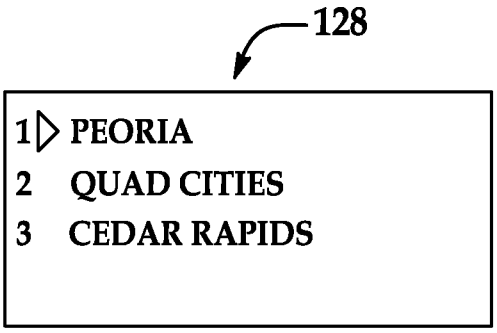


FIG. 10

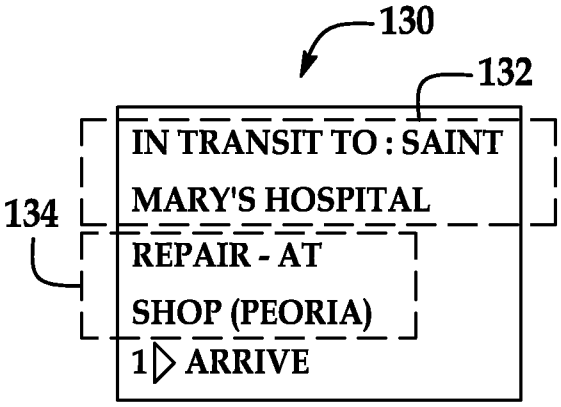


FIG. 11

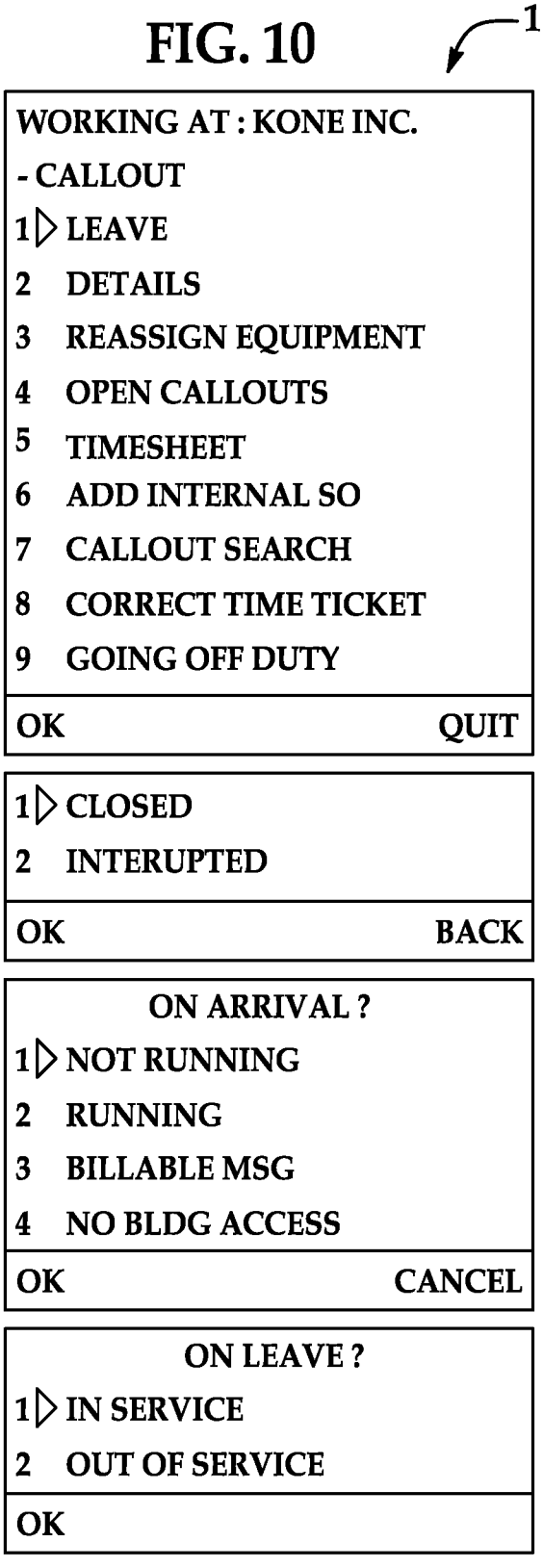


FIG. 12

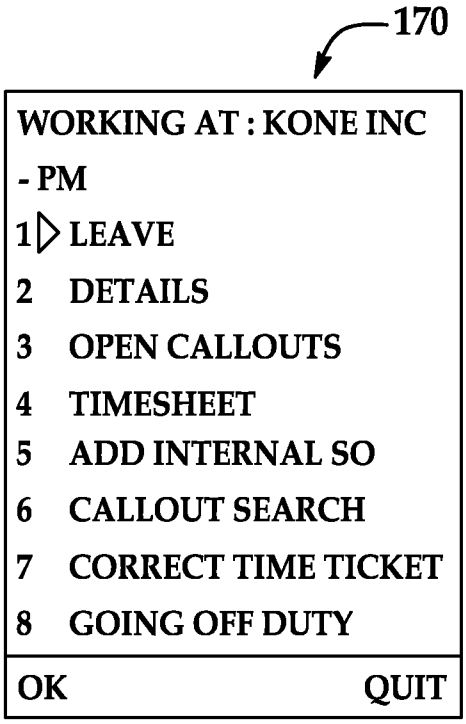


FIG. 13

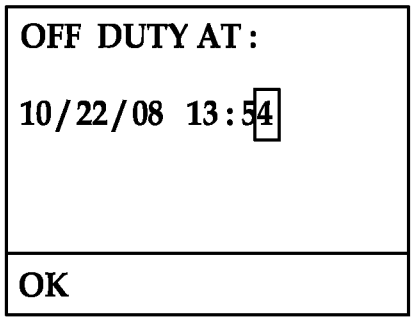


FIG. 14

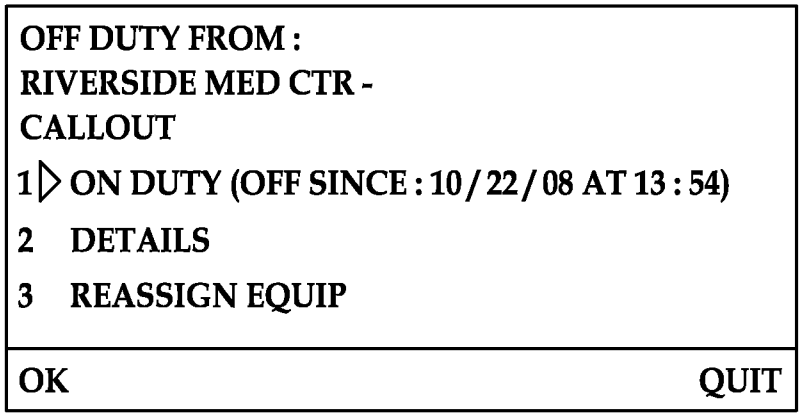


FIG. 15

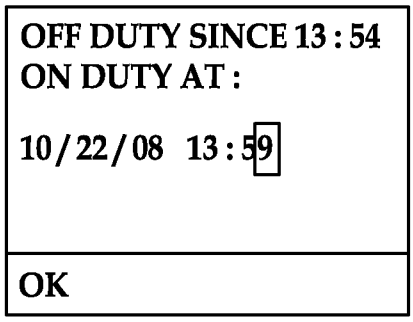


FIG. 16

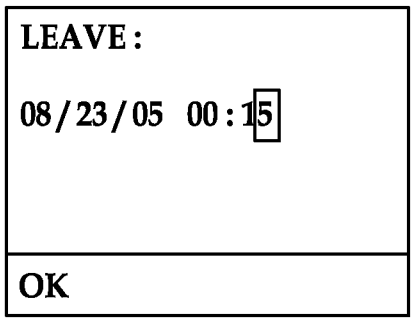


FIG. 18

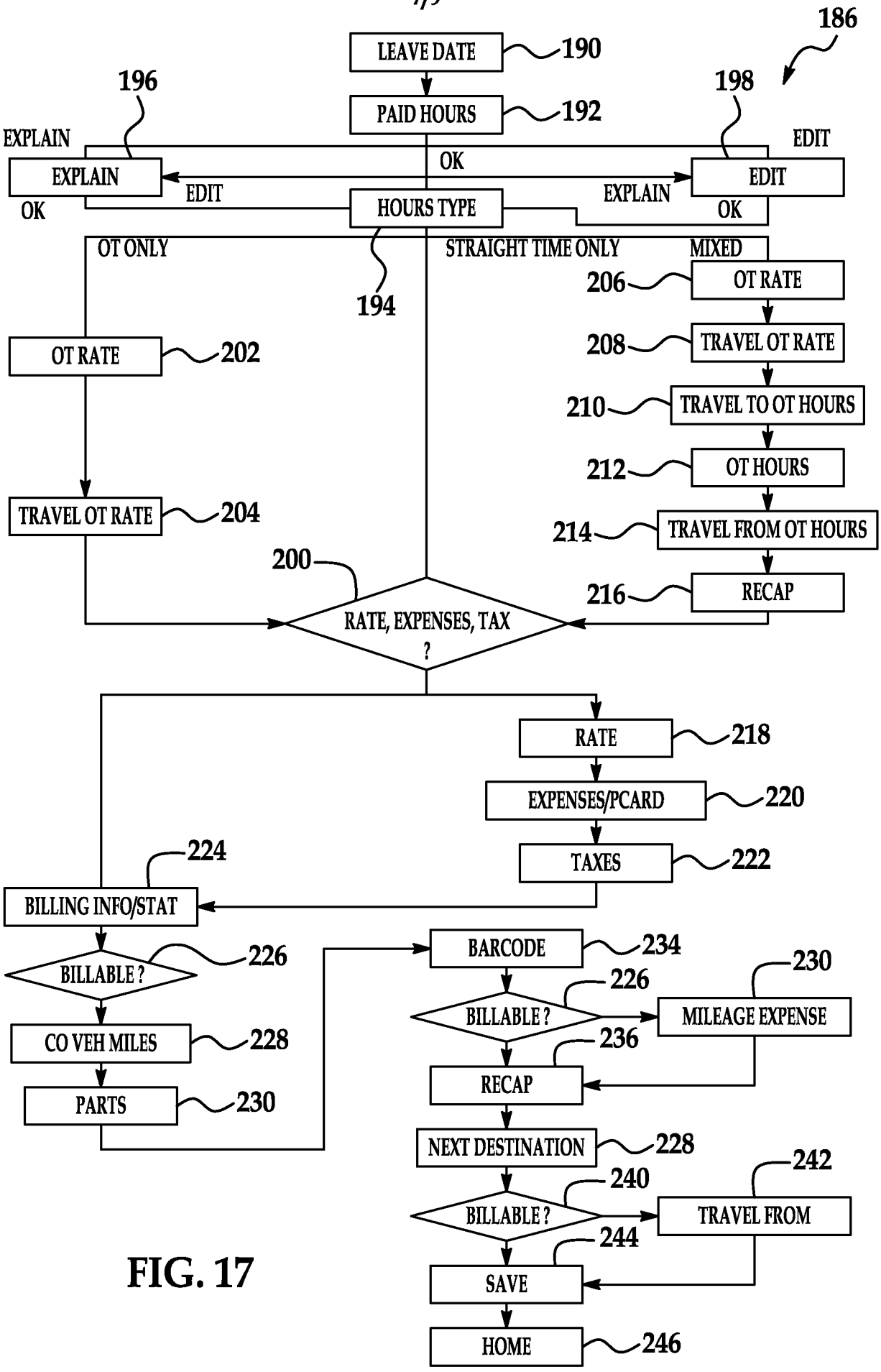

186
LEAVE DATE
190
PAID HOURS
192
196
198
EXPLAIN
EDIT
OK
EXPLAIN
EDIT
EDIT
EXPLAIN
OK
OK
HOURS TYPE
OT ONLY
STRAIGHT TIME ONLY
MIXED
194
206
OT RATE
208
TRAVEL OT RATE
210
TRAVEL TO OT HOURS
212
OT HOURS
214
TRAVEL FROM OT HOURS
216
RECAP
OT RATE
202
TRAVEL OT RATE
204
200
RATE, EXPENSES, TAX ?
RATE
218
EXPENSES/PCARD
220
TAXES
222
224
BILLING INFO/STAT
BILLABLE ?
226
CO VEH MILES
228
PARTS
230
BARCODE
234
226
BILLABLE ?
230
MILEAGE EXPENSE
236
RECAP
NEXT DESTINATION
228
240
BILLABLE ?
242
TRAVEL FROM
244
SAVE
HOME
246

FIG. 17

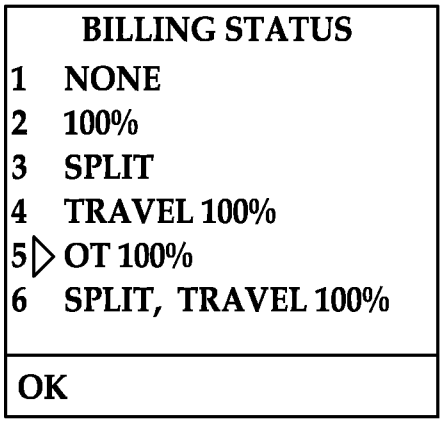


FIG. 19

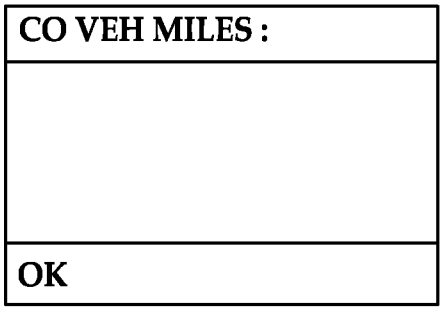


FIG. 20

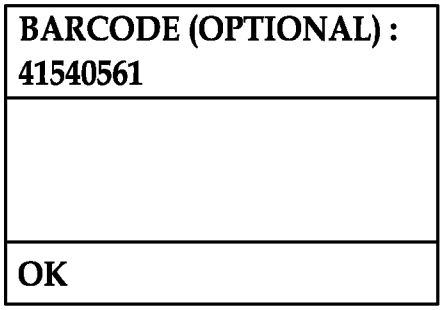


FIG. 21

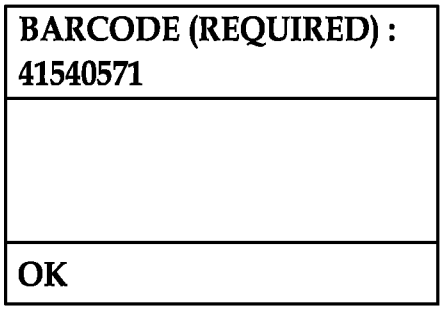


FIG. 22

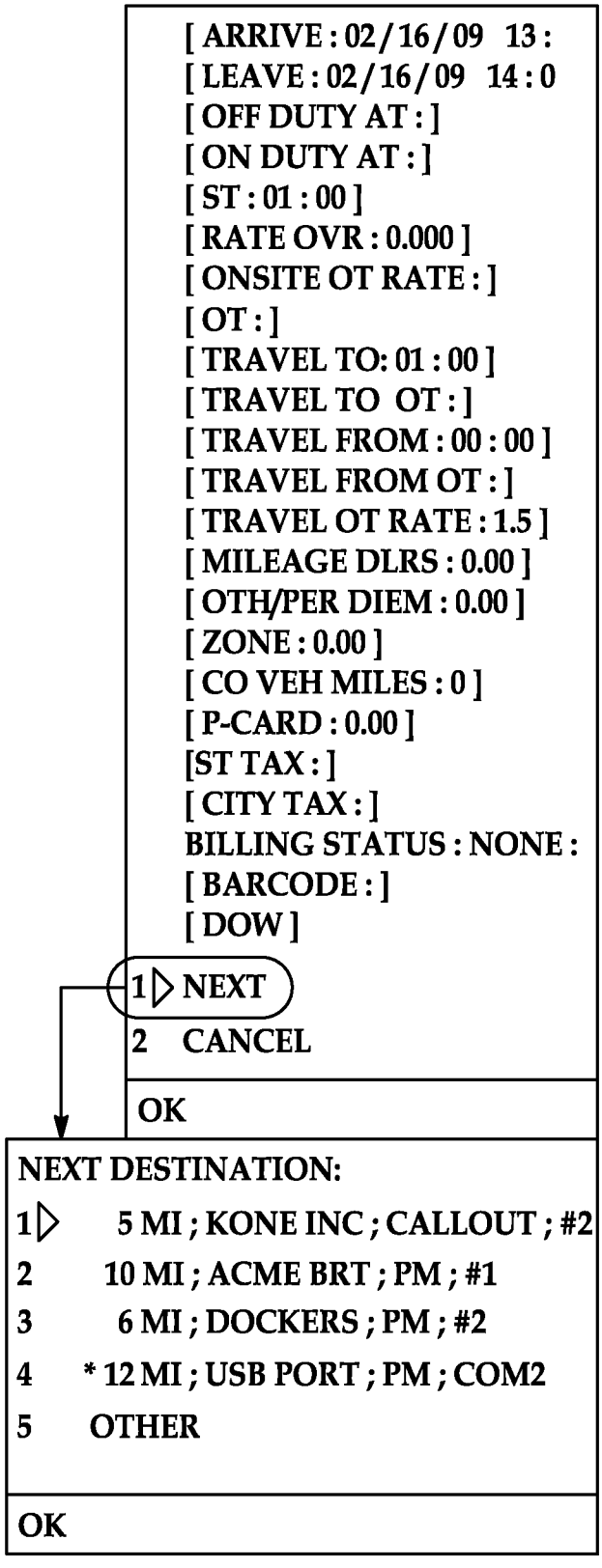


FIG. 23

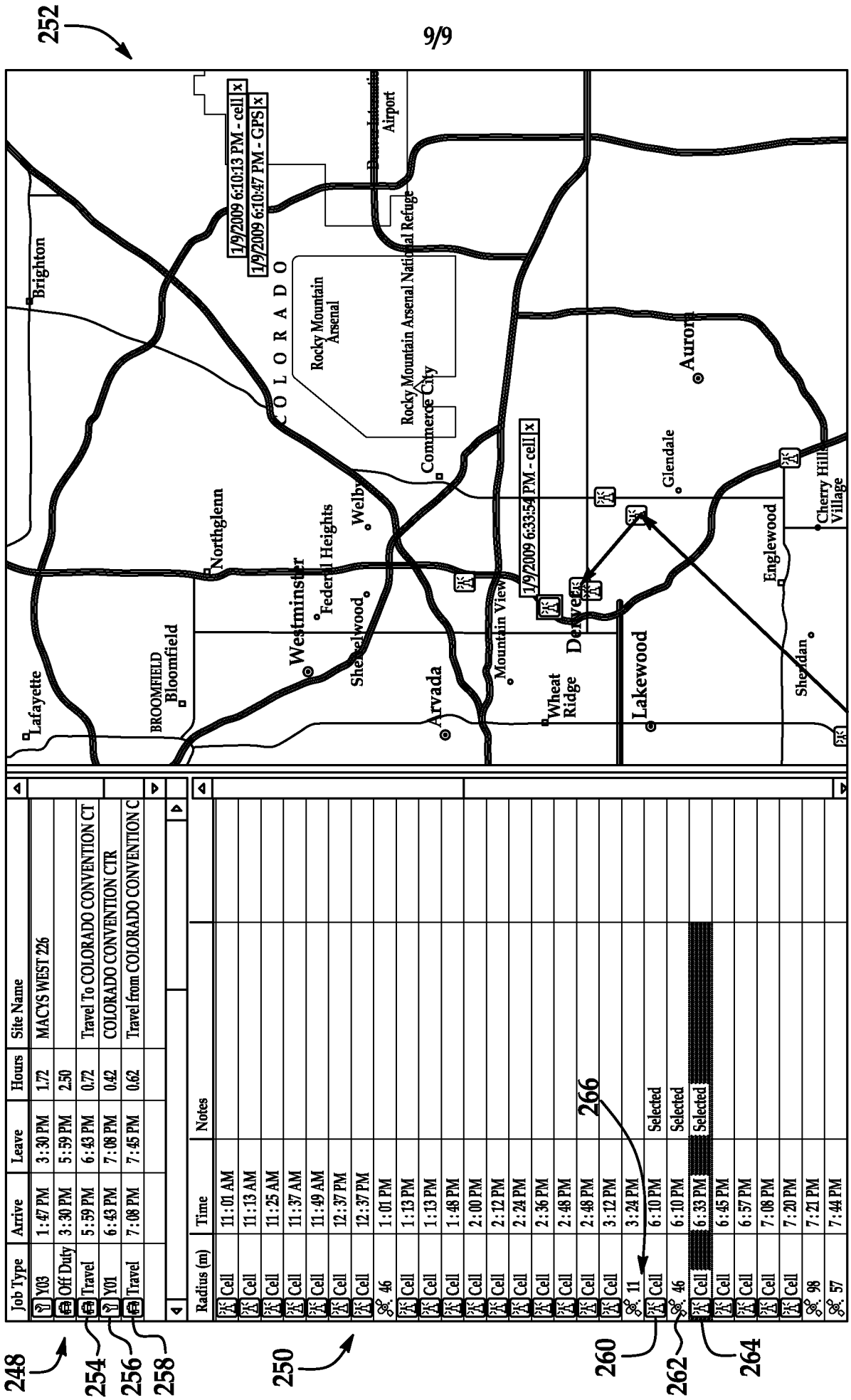

252
248
254
256
258
250
260
262
264
266
Job Type
Arrive
Leave
Hours
Site Name
Y03
1:47 PM
3:30 PM
1.72
MACYS WEST 226
Off Duty
3:30 PM
5:59 PM
2.50
Travel
5:59 PM
6:43 PM
0.72
Travel To COLORADO CONVENTION CT
Y01
6:43 PM
7:08 PM
0.42
COLORADO CONVENTION CTR
Travel
7:08 PM
7:45 PM
0.62
Travel from COLORADO CONVENTION C
Radius (m)
Time
Notes
Cell 11:01 AM
Cell 11:13 AM
Cell 11:25 AM
Cell 11:37 AM
Cell 11:49 AM
Cell 12:37 PM
Cell 12:37 PM
46 1:01 PM
Cell 1:13 PM
Cell 1:13 PM
Cell 1:48 PM
Cell 2:00 PM
Cell 2:12 PM
Cell 2:24 PM
Cell 2:36 PM
Cell 2:48 PM
Cell 2:48 PM
Cell 3:12 PM
11 3:24 PM
Cell 6:10 PM Selected
46 6:10 PM Selected
Cell 6:33 PM Selected
Cell 6:45 PM
Cell 6:57 PM
Cell 7:08 PM
Cell 7:20 PM
98 7:21 PM
57 7:44 PM
1/9/2009 6:10:13 PM - cell
1/9/2009 6:10:47 PM - GPS
1/9/2009 6:33:54 PM - cell
Brighton
Lafayette
BROOMFIELD
Bloomfield
Northglenn
Westminster
Federal Heights
Welby
Sheridan
Arvada
Mountain View
Wheat Ridge
Denver
Lakewood
Commerce City
Rocky Mountain Arsenal
Rocky Mountain Arsenal National Refuge
COLORADO
Aurora
Glendale
Englewood
Cherry Hills Village
Sheridan

FIG. 24