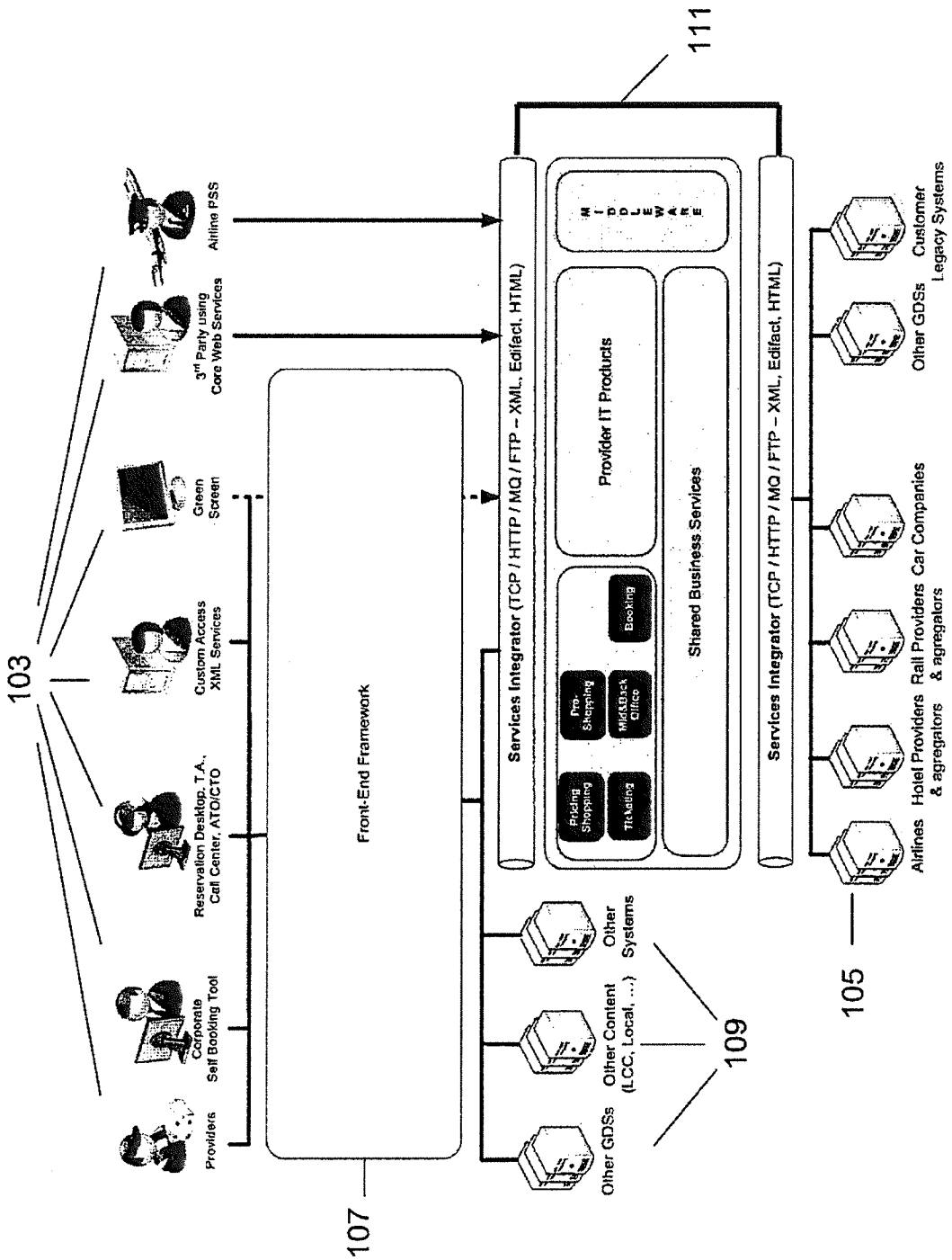

103
Providers
Corporate Self Booking Tool
Reservation Desktop, T.A., Call Center, ATO/CTO
Custom Access XML Services
Green Screen
3rd Party using Core Web Services
Airline PSS
107
Front-End Framework
Services Integrator (TCP / HTTP / MQ / FTP – XML, Edifact, HTML)
Pricing Shopping
TK Mating
Pre-Shopping
Mid/Back Office
Booking
Provider IT Products
Shared Business Services
MIDDLEWARE
111
Services Integrator (TCP / HTTP / MQ / FTP – XML, Edifact, HTML)
Other GDSs
Other Content (LCC, Local, ...)
Other Systems
109
105
Airlines
Hotel Providers & agregators
Rail Providers & agregators
Car Companies
Other GDSs
Customer Legacy Systems

Fig. 1

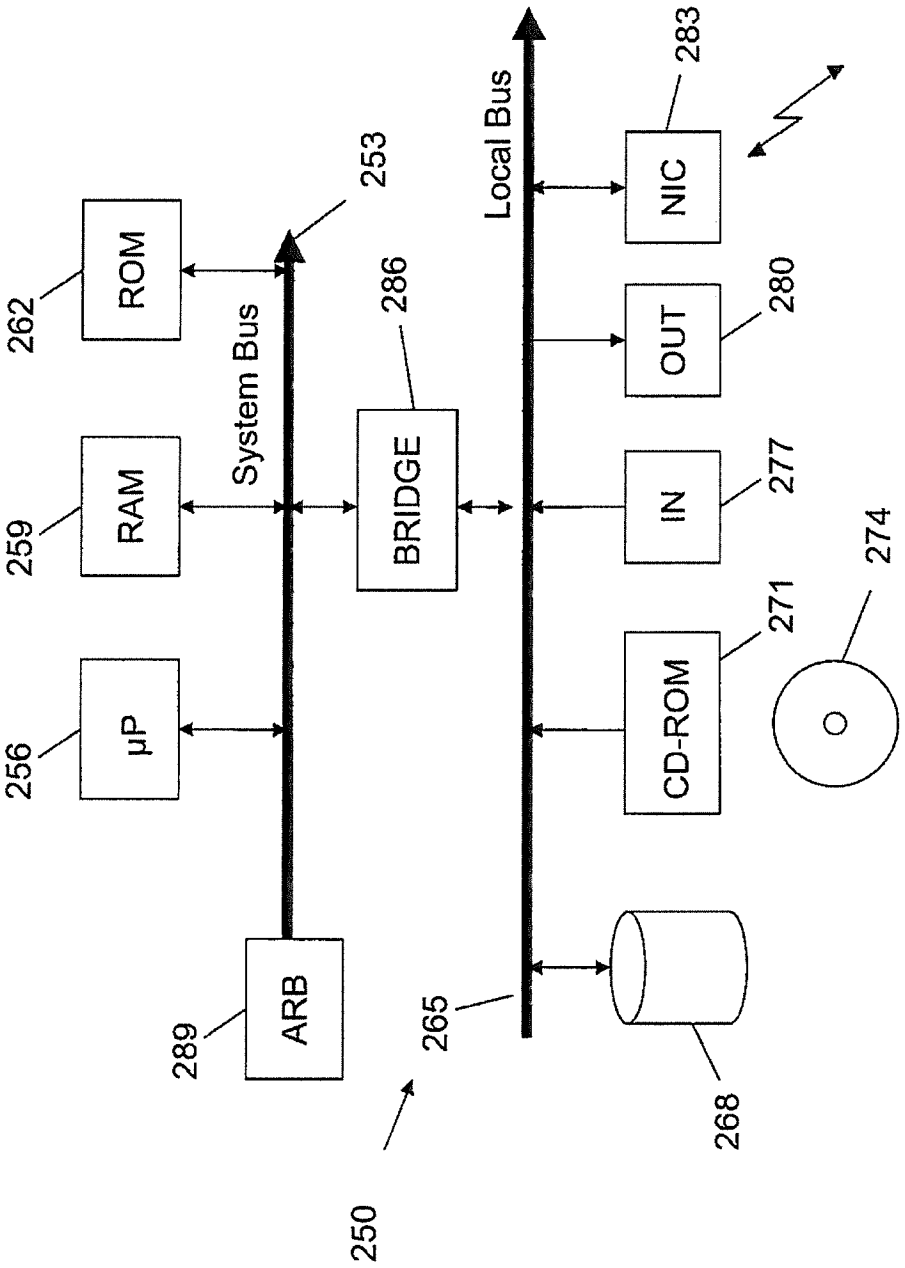

250
ARB
289
μP
256
RAM
259
ROM
262
System Bus
253
BRIDGE
286
Local Bus
265
268
CD-ROM
271
IN
277
OUT
280
NIC
283
274

Fig. 4

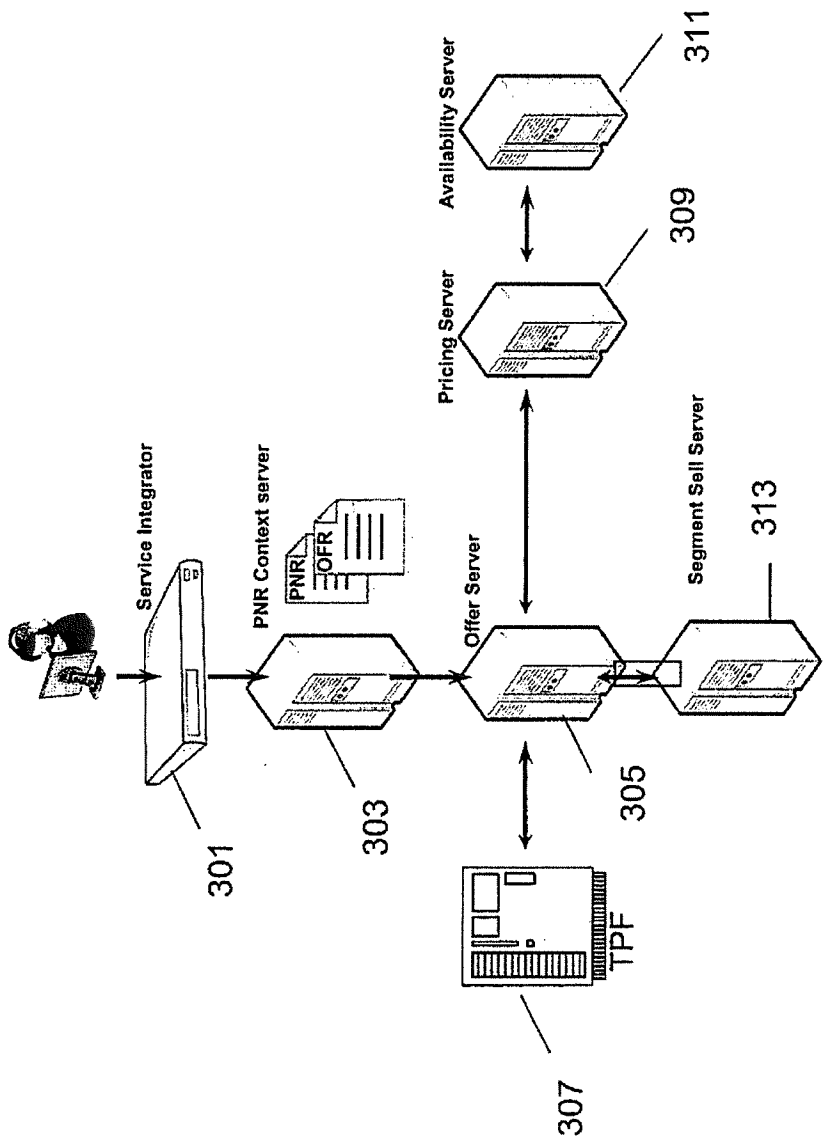

Service Integrator
PNR Context server
PNR
OFR
Offer Server
Pricing Server
Availability Server
Segment Sell Server
TPF
301
303
305
307
309
311
313

Fig. 3

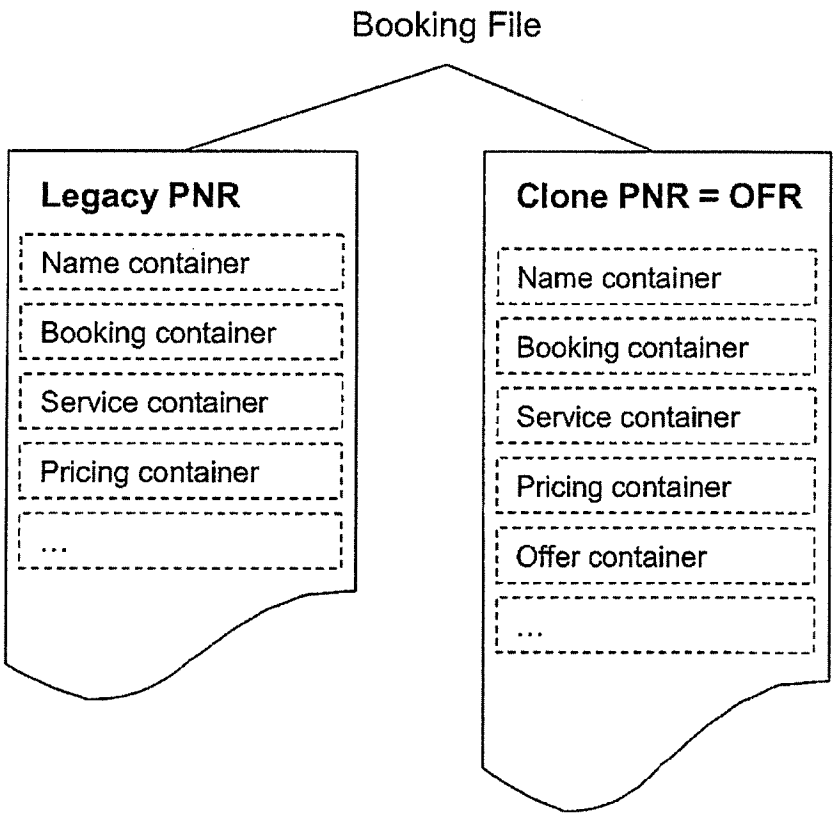

Booking File
Legacy PNR
Name container
Booking container
Service container
Pricing container
...
Clone PNR = OFR
Name container
Booking container
Service container
Pricing container
Offer container
...

Fig. 4

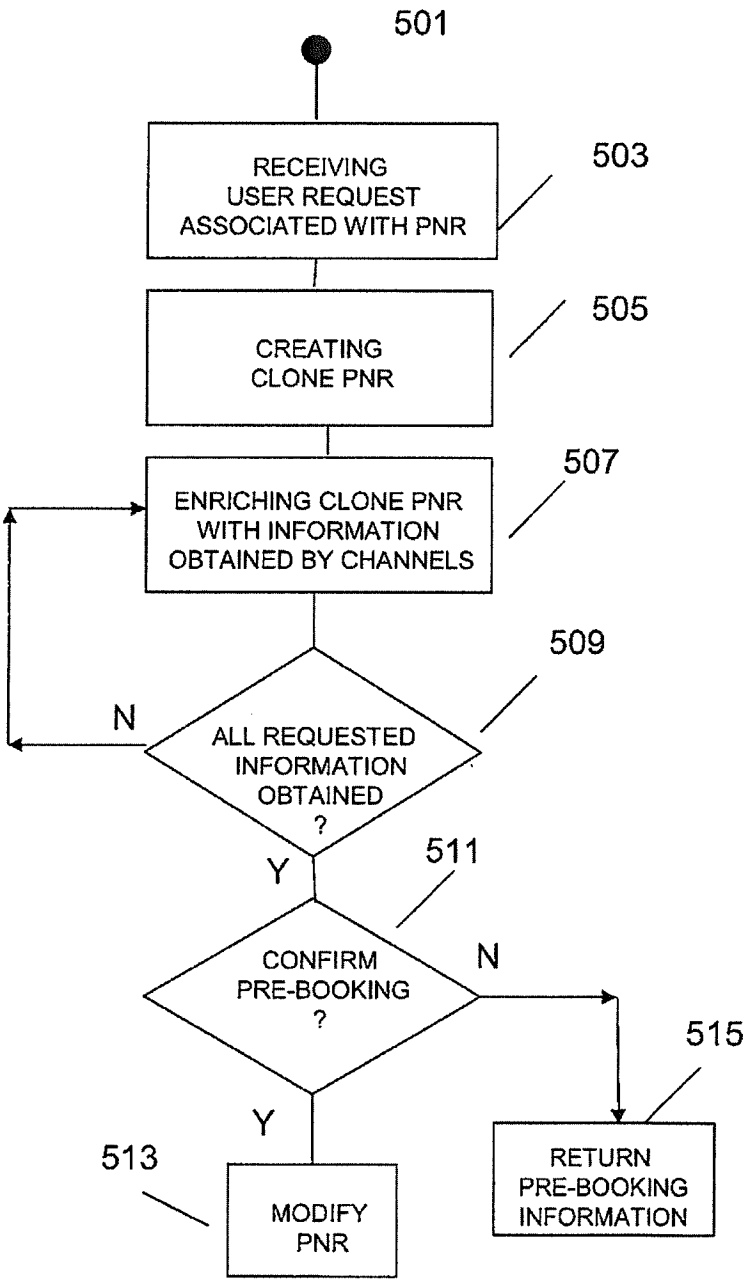

501
RECEIVING USER REQUEST ASSOCIATED WITH PNR
503
CREATING CLONE PNR
505
ENRICHING CLONE PNR WITH INFORMATION OBTAINED BY CHANNELS
507
ALL REQUESTED INFORMATION OBTAINED ?
509
N
Y
CONFIRM PRE-BOOKING ?
511
N
Y
MODIFY PNR
513
RETURN PRE-BOOKING INFORMATION
515

Fig. 5