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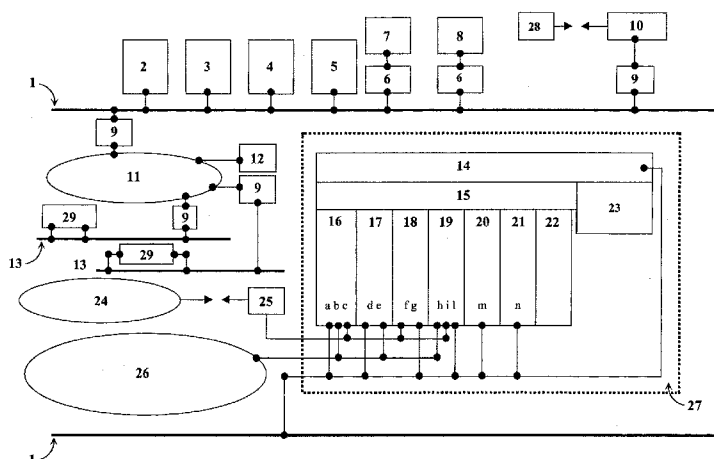
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(54) Title: METHOD AND APPARATUS FOR UNIFIED MANAGEMENT OF DIFFERENT TYPE OF COMMUNICATIONS
OVER LAN, WAN AND INTERNET NETWORKS, USING A WEB BROWSER



(57) Abstract: A method, and apparatus, for the unified management of all types of communications, such as: telephone calls, faxes, SMS and MMS, video, e-mails, CHAT and multimedia communications in general, allows to interface various communications/telecommunications networks and their related transmission protocols. All outbound and inbound communications are controlled and globally managed through an Internet Web Browser that also generates a historical log of the communications and their contents using a single database. All the functions required for the fully integrated management of all the said types of communications to and from every device connected to the LAN comprising the apparatus, and/or the WAN, and/or the Internet, are generated by applying the invention method, thereby producing a full Computer Telephony Integration (CTI). Thanks to the method in question, the management of all types of communications is achieved without the need for any telephone switchboard (PBX, PABX, IPPBX).

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