

ABSTRACT

Provided is an AI-based mail management method, which includes: obtaining user information and information about malicious mails received by each user account; training a previously generated artificial intelligence model with features of malicious mails received by each user account, based on the user information and the information about malicious mail; and providing diagnostic information about types of malicious mails received by a specific user by inputting an account of the specific user to the trained artificial intelligence model.