

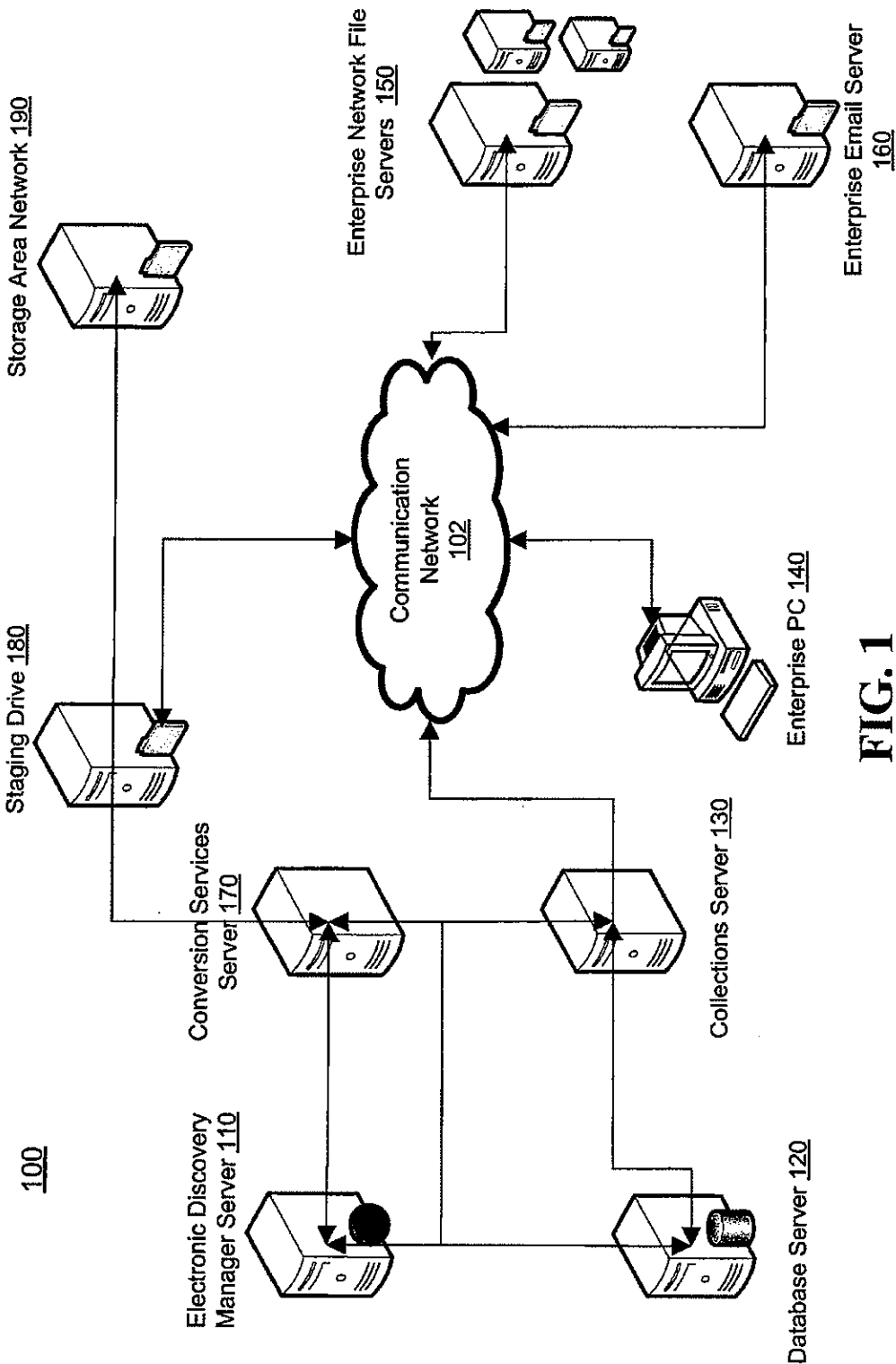


**FIG. 1**

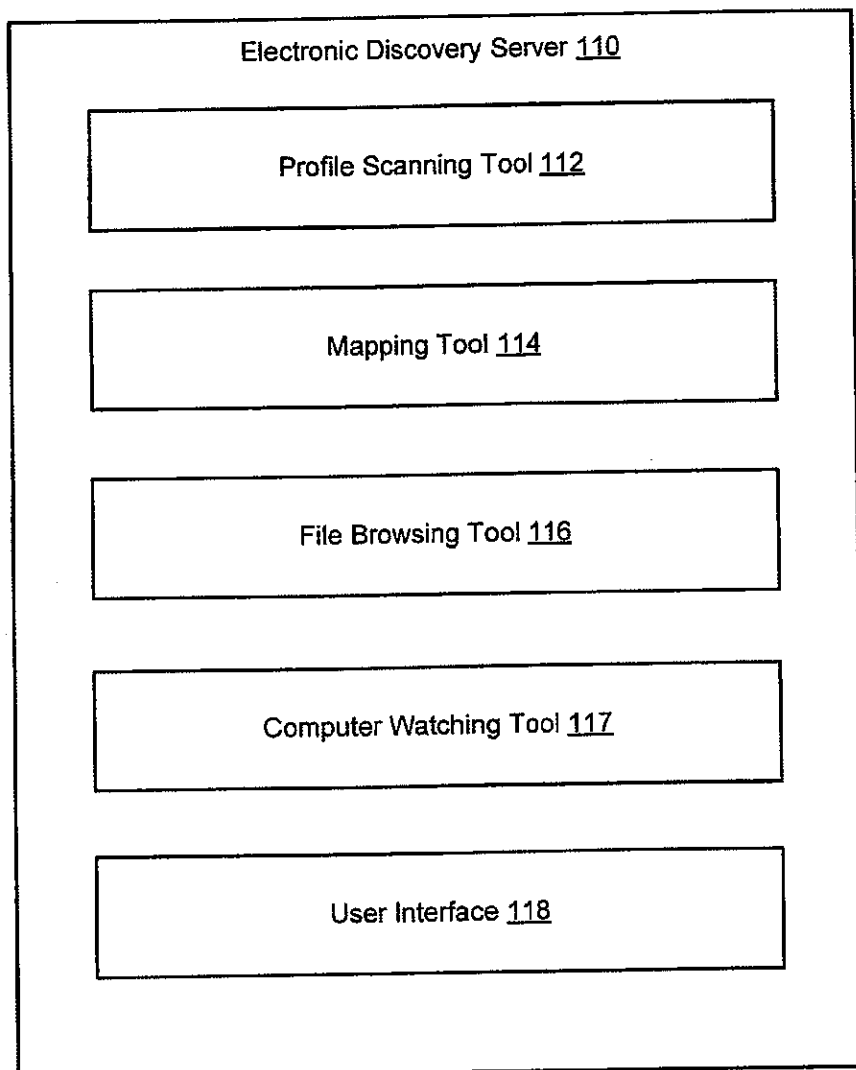


**FIG. 2**

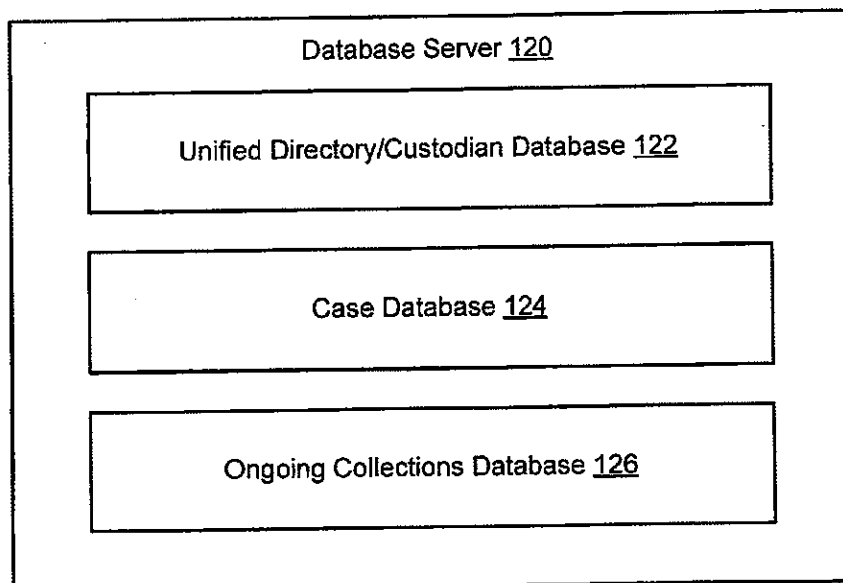


**FIG. 3**

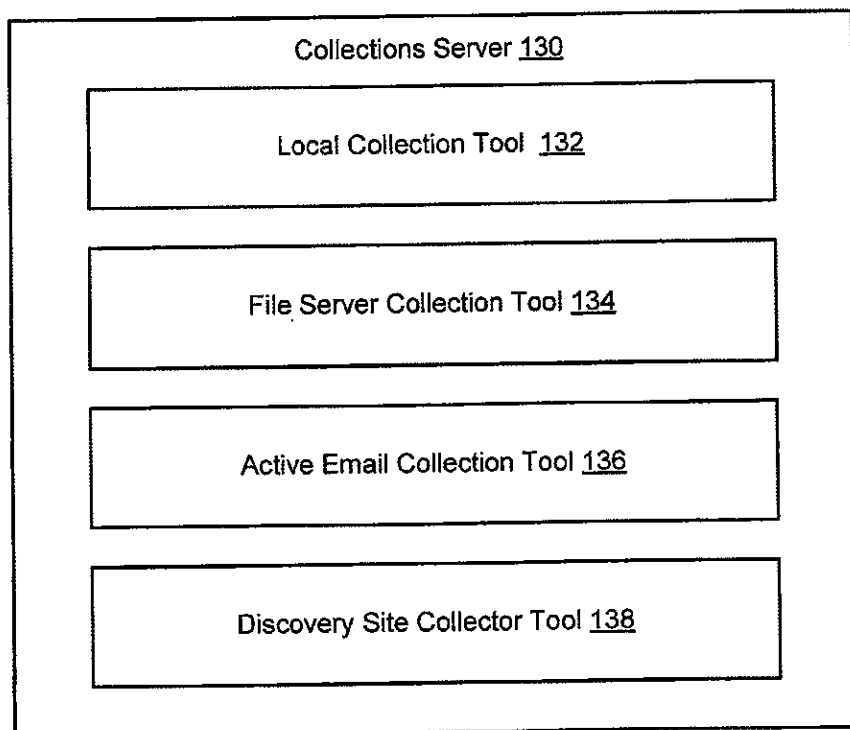


**FIG. 4**

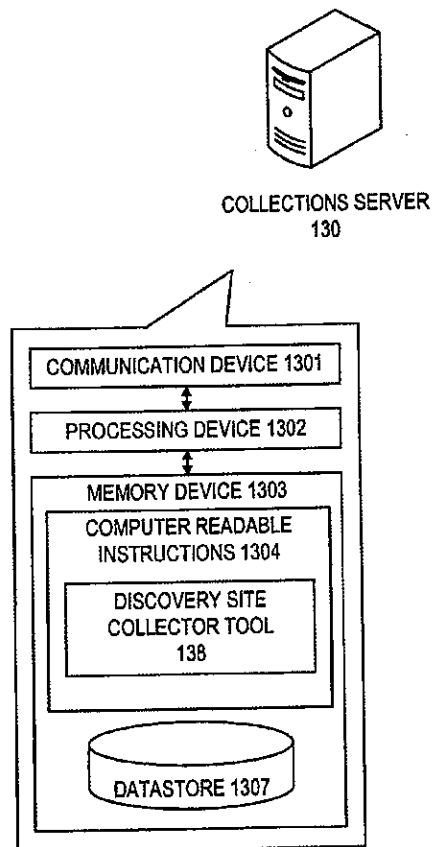
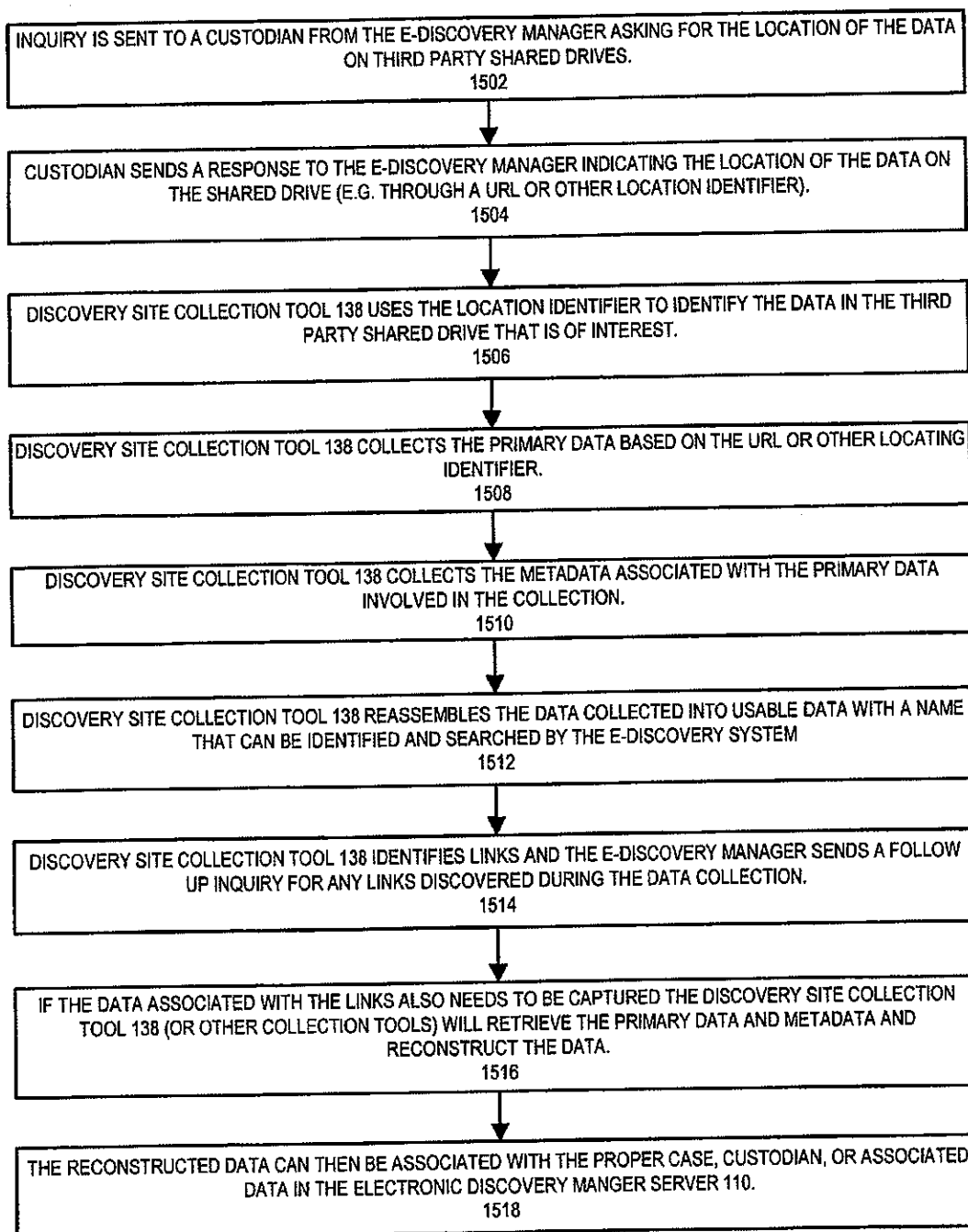


**FIG. 5**

**FIG. 6**

1500



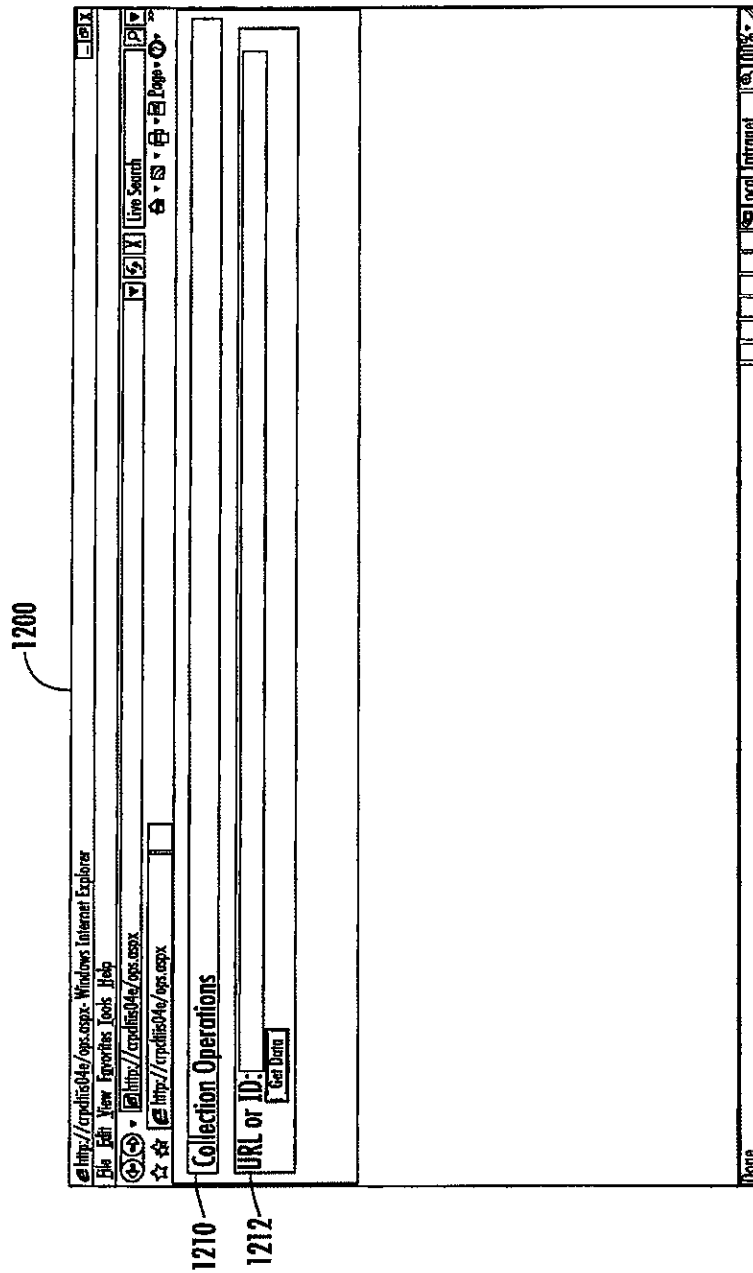


FIG. 7

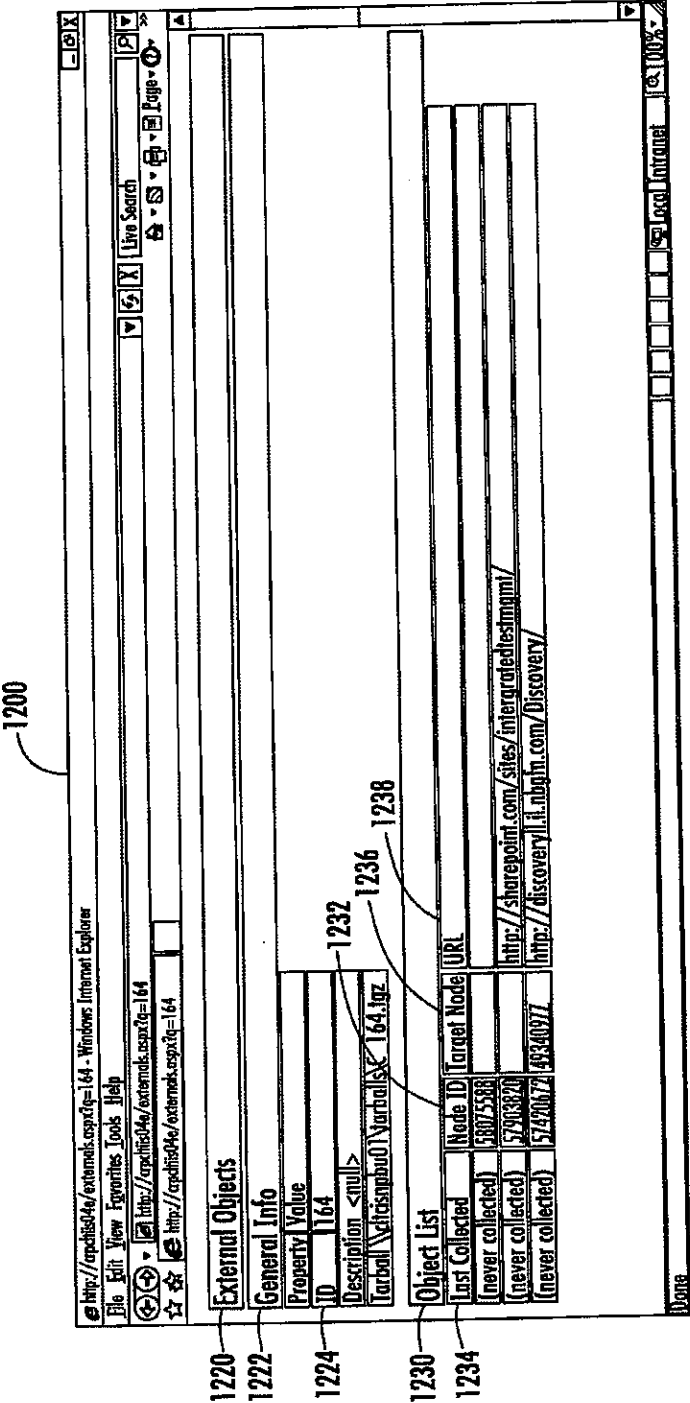


FIG. 8

1240

1248

1242

1246

1248

Collection List - Windows Internet Explorer

File Edit View Favorites Tools Help

http://cupidnet4e/

Collection List

| ID   | Date Created          | Paths                                                                      | Description |
|------|-----------------------|----------------------------------------------------------------------------|-------------|
| 1240 | 03/07/2009 4:38:43 PM | Library/ Document Library/ Equity Investments/ Global Trust Services/      | <null>      |
| 1242 | 03/07/2009 4:38:43 PM | Library/ Document Library/ Credit Products/                                | <null>      |
| 1244 | 03/07/2009 4:38:43 PM | Library/ Document Library/ Consumer & Small Business Sales & Service/      | <null>      |
| 1246 | 03/07/2009 4:38:43 PM | Library/ Document Library/ MHSB Active Projects / SP Debit Card Innovation | <null>      |
| 1248 | 03/07/2009 4:38:43 PM | Library/ Document Library/ Card Services/ Card Services-Managed /          | <null>      |
|      |                       | Card Svcs- Consumer Card Marketing / Consumer Card Customer Satisfaction/  |             |
|      |                       | Card Services- Credit Card Pricing / Competitive Matrices                  |             |

Local Intranet 100%

FIG. 9

1250  
1254  
1252

1256 1200 1257

Collection Folder Browser: Windows Internet Explorer  
File Edit View Favorites Tools Help  
http://crashsite/brows.aspx? id=5498732  
Collection Folder Browser

Collection Folder Browser  
Library / Document Library / Consumer & Small Business Sales & Service / Small Business Banking / MUASB Active Projects / SB Debit Card Innovation

| Type/Ext/Title/Description                                                     | Date       | # Items | Size |
|--------------------------------------------------------------------------------|------------|---------|------|
| 000001 Project Administration                                                  | 02/24/2008 | 13      |      |
| 000002 Change Control                                                          | 07/23/2008 | 3       |      |
| 000003 Technical Team Inclusive of Implementation, Testing & Vendor Management | 07/23/2008 | 2       |      |
| 000004 Communication Sub-team                                                  | 07/24/2008 | 27      |      |
| 000005 Marketing Sub-team                                                      | 07/24/2008 | 19      |      |
| 000006 Education Sub-team                                                      | 07/24/2008 | 41      |      |
| 000007 UAT Sub-team                                                            | 07/24/2008 | 23      |      |
| 000008 Incentives Sub-team                                                     | 07/24/2008 | 2       |      |
| 000009 Waiver Code Integration                                                 | 07/17/2008 | 15      |      |
| 000010 Measurement & Reporting                                                 | 07/17/2008 | 1       |      |
| 000011 Implementation Sub-team                                                 | 07/17/2008 | 12      |      |
| 1. Define                                                                      | 07/27/2008 | 10      |      |
| 2. Measure                                                                     | 07/27/2008 | 17      |      |
| 3. Analyze                                                                     | 07/27/2008 | 26      |      |
| 4. Improve                                                                     | 07/27/2008 | 13      |      |
| 5. Control                                                                     | 07/27/2008 | 4       |      |
| 6. Populate Information & Documents                                            | 07/27/2008 | 10      |      |
| 9. Temporary Check Card DFSS Team                                              | 07/27/2008 | 8       |      |
| 7. Technology Discovery Site                                                   | 07/27/2008 |         |      |

Local Intranet 100%

FIG. 10

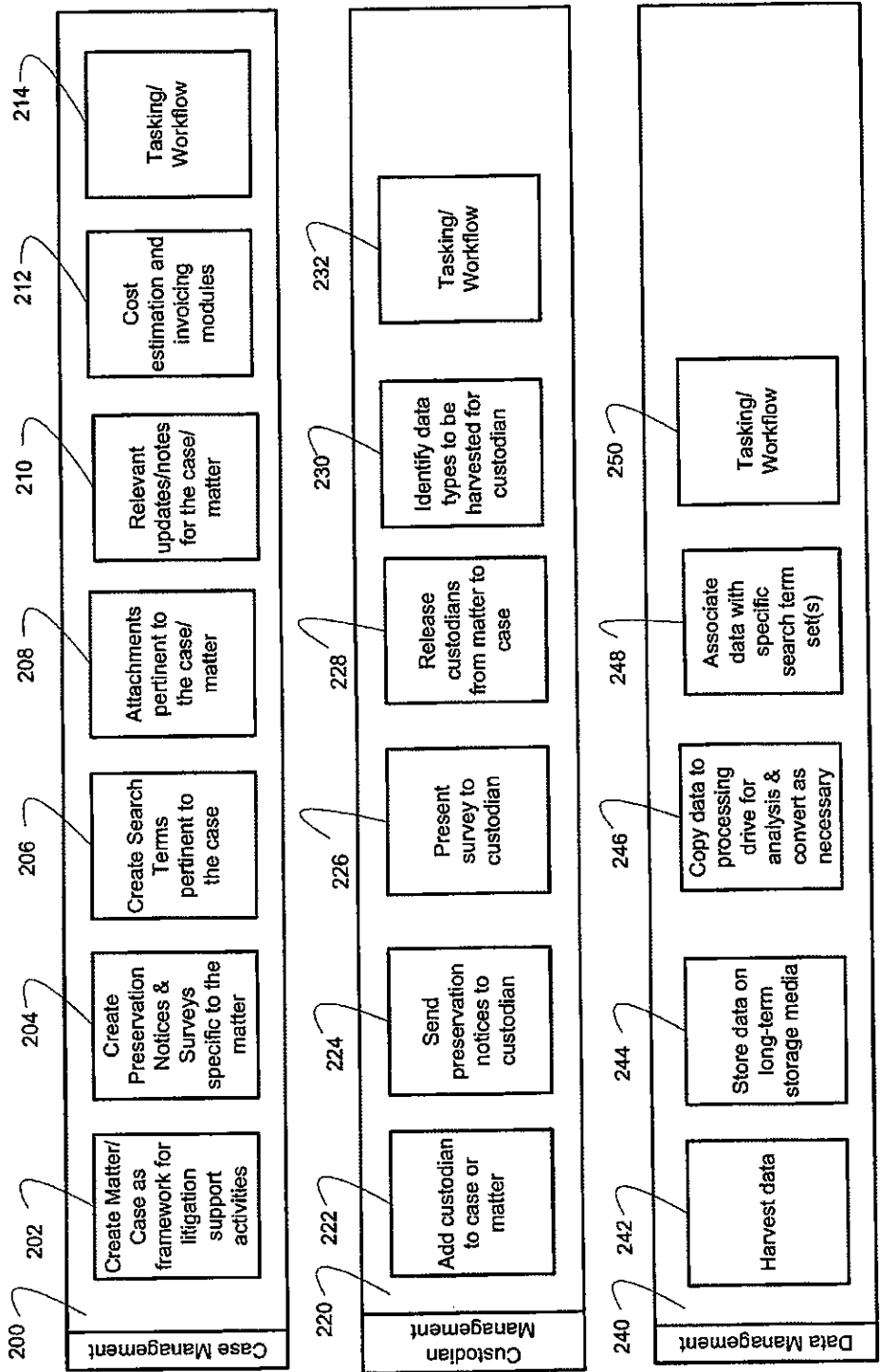


FIG. 11

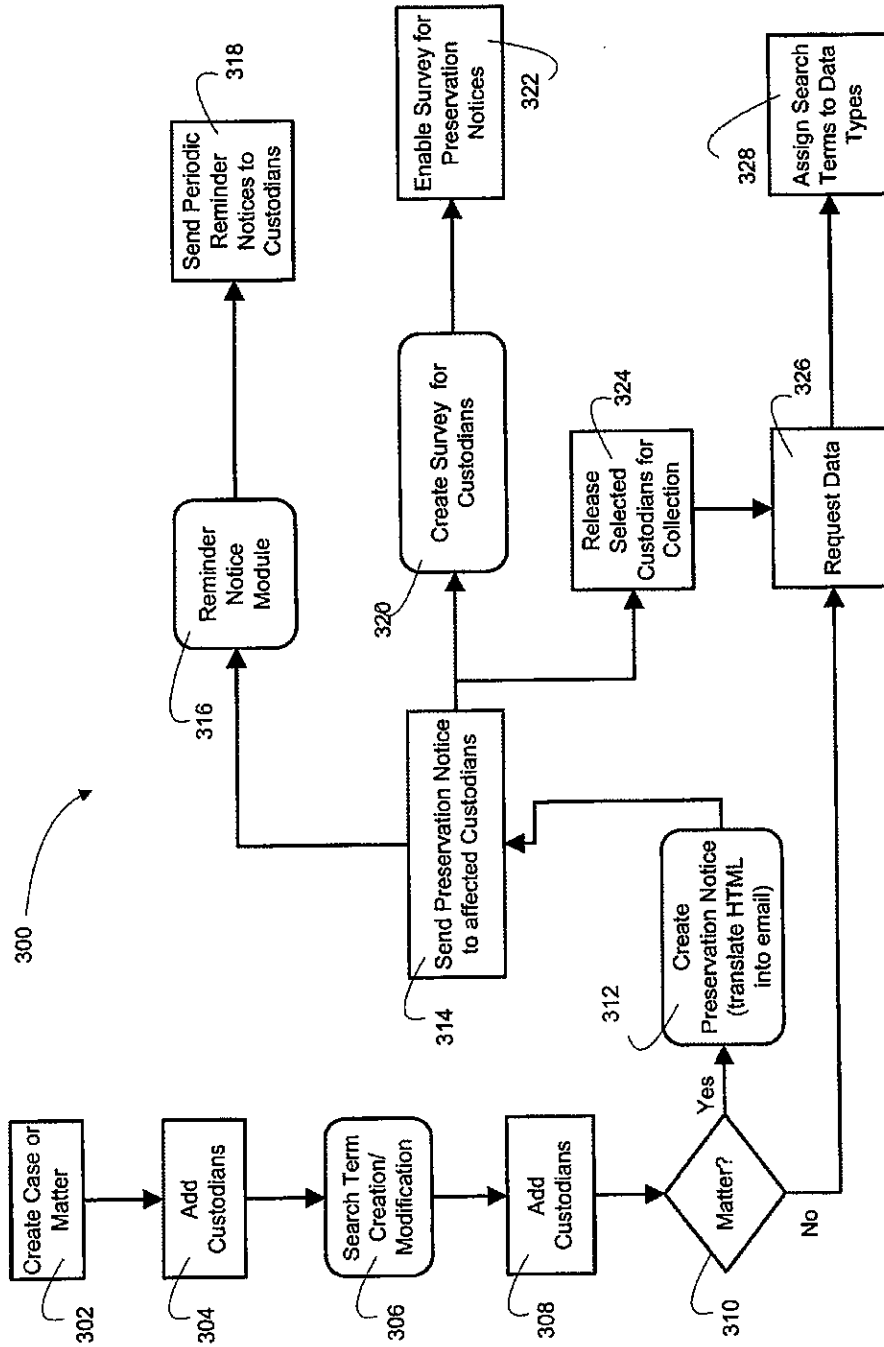


**FIG. 12**

FIG. 13

