

ABSTRACT

Provided are a pickup reminding method and apparatus, a device, and a storage medium. The method includes acquiring pickup behavior data of a plurality of users and generating predicted pickup time of the plurality of users according to the pickup behavior data; after receiving a notification that a parcel of a target user is delivered into a target delivery locker, sending a pickup notification to the target user; and if it is determined that the target user does not pick up the parcel within standard pickup waiting time, sending a corresponding pickup reminding notification to the target user according to predicted pickup time of the target user and/or a monitoring result of the target user in an area where the target delivery locker is located.

10 FIG. 1