

Abstract

An information processing system is an information processing system including a first service server that provides a first service and includes a communication unit and a control unit. The communication unit communicates with a user terminal of a user having a first account of the first service and a second service server that provides a second service different from the first service. The control unit sends a purchase request screen to the user terminal in a case where a purchase request for a commodity or service has been received from the user terminal in a non-logged-in state with the first account. Moreover, the control unit inquires of the second service server or a server associated with the second service server whether or not the user has a second account associated with predetermined identification information of the user in a case where the identification information is entered on the purchase request screen, and sends, to the user terminal, display information for suggesting to log in with the first account and to perform linking processing of the first account and the second account in a case where the user has the associated account.