ABSTRACT

A computer-implemented systems and methods for return fraud detection and prevention are disclosed. The computer-implemented system may comprise a memory storing instructions and at least one processor. The at least one processor may be configured to receive a refund request from a device, identify a content status from a return package, and associate the refund request with the content status, determine a customer associated with the refund request and the content status, aggregate a profile of the customer from the refund request, the device, and the content status, assign a refund status and a fraudulent member status associated with the refund request from at least one rule definition and the profile of the customer, determine an approval or rejection of the refund request from the refund status, the fraudulent member status, and at least one business rule, and provide the device with the approval or rejection of the request refund.