

Abstract

The invention relates to a method and a device for outputting an audible voice message in an elevator system (1). The method has at least the following steps:

- 5 transmitting the content of the voice message as a text file (35) to be output, via the Internet (23) to a web-based text-to-speech service provider (25);
receiving an audio file (37) from the text-to-speech service provider (25) via the Internet (23), the audio file (37) having been created by the text-to-speech service provider (25) on the basis of the transmitted text file (35) to be output; and
10 outputting the audio file (37) in the elevator system (1) as the audible voice message.

If necessary, the text file (35) to be output can be obtained by translating a source language text file (39) into a target language beforehand with the aid of a translation service provider (27).

- The targeted use of online service providers (25, 27) allows the outlay needed to realize
15 voice announcements in an elevator system (1) at different use locations with different languages to be greatly reduced.

(Fig. 1)