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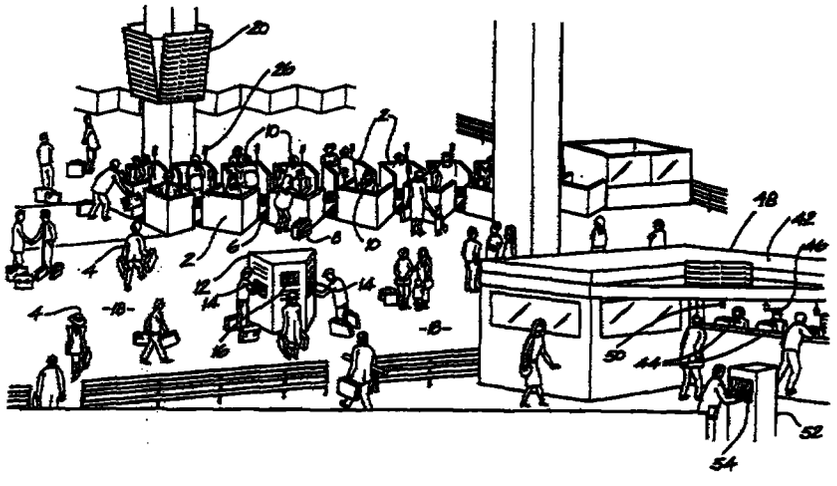
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(54) Title: CHECK-IN, QUEUING, VISA, PAGING AND ASSESSMENT SYSTEMS



(57) Abstract

A check-in guidance system for guiding passengers (4) who are checking in to a transport service in an environment having a passenger waiting area (18) and a plurality of check-in points (2) operated by check-in point operators (10), the check-in guidance system comprising: passenger information input means (12) at which passengers (4) who wish to check in to the transport service register their arrival, and input information relating to their travel requirements; display means (20) for displaying information to passengers waiting in said waiting area; a plurality of operator information input means (34), each located at a respective check-in point (2), at which check-in point operators (10) input information relating to the checking in of passengers (4); and computing means for sorting passengers (4) who have input information into said passenger information input means (12) into a priority sequence according to the order in which they should be checked in, and for controlling, in response to information received from the passenger information input means (12) and the operator information input means (34), the information displayed on the display means (20) so as to direct passengers (4) from the waiting area (18) to the check-in points (2) in accordance with said priority sequence.

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