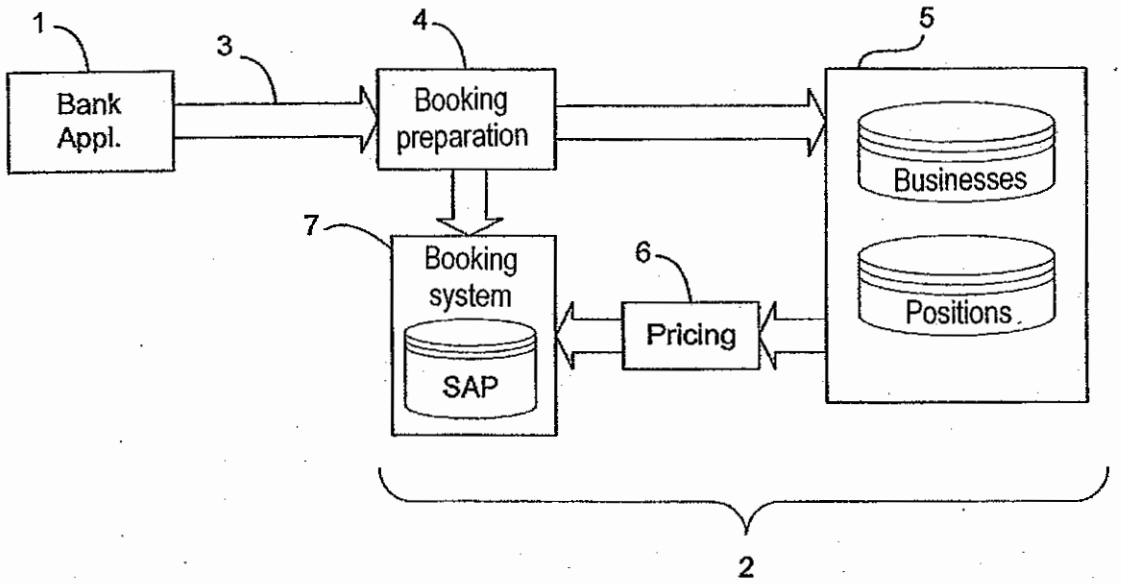

1
Bank Appl.
3
4
Booking preparation
5
Businesses
Positions
7
Booking system
SAP
6
Pricing
2

Fig. 1

5

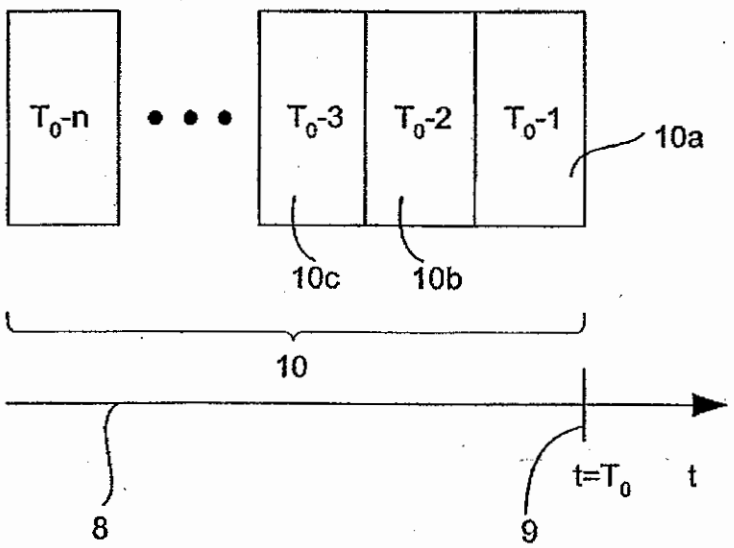

T_0-n
T_0-3
T_0-2
T_0-1
10a
10c
10b
10
8
9
t=T_0
t

Fig. 2