What is claimed is:

~~1. An elevator remote monitoring system comprising:~~

~~an alert receiving unit that receives an alert which means that rampage movement of a passenger has been detected from an image captured by a camera installed in a car of a first elevator from a first management system that is installed in a first building including the first elevator and manages the first elevator; and~~

~~a direct operation setting unit that transmits a switching command, which is a command to switch to a direct operation, to a second management system that manages a second elevator of a second building located at a position defined as being located in a neighborhood of a position of the first building when the alert is received.~~

~~2. The elevator remote monitoring system according to claim 1, further comprising a status notification unit that output a notification of appearance of a suspicious person and a proposal for switching an operation method of the second elevator to the direct operation to a predetermined right holder regarding the second building when the alert is received,~~

~~wherein the direct operation setting unit transmits the switching command to the second management system in response to receiving consent to switch to the direct~~

~~operation from the right holder.~~

1~~3~~. An elevator remote monitoring system comprising:

an alert receiving unit that receives an alert which means that rampage movement of a passenger has been detected from an image captured by a camera installed in a car of a first elevator from a first management system that is installed in a first building including the first elevator and manages the first elevator;

a direct operation setting unit that transmits a switching command, which is a command to switch to a direct operation, to a second management system that manages a second elevator of a second building located at a position defined as being located in a neighborhood of a position of the first building when the alert is received;

~~The elevator remote monitoring system according to claim 1, further comprising:~~

an operation data collection unit that collects operation data of the second elevator;

an average waiting time calculation unit that calculates a predicted average waiting time for a certain time after an operation method of the second elevator is switched to the direct operation based on the collected operation data; and

an implementation period calculation unit that calculates a period according to a length of the predicted

average waiting time as an implementation period of the direct operation of the second elevator,

wherein the average waiting time is an average of waiting times from creation of a landing call to arrival of the car of the first elevator at a landing, and

the implementation period of the direct operation of the second elevator is the calculated implementation period.

2~~4~~. An elevator remote monitoring system comprising:

an alert receiving unit that receives an alert which means that rampage movement of a passenger has been detected from an image captured by a camera installed in a car of a first elevator from a first management system that is installed in a first building including the first elevator and manages the first elevator;

a direct operation setting unit that transmits a switching command, which is a command to switch to a direct operation, to a second management system that manages a second elevator of a second building located at a position defined as being located in a neighborhood of a position of the first building when the alert is received;

~~The elevator remote monitoring system according to claim 1, further comprising~~ an implementation period calculation unit that calculates a period according to a time zone to which a time of the alert belongs as an implementation

period of the direct operation of the second elevator,

wherein the implementation period of the direct operation of the second elevator is the calculated implementation period.

3~~5~~. The elevator remote monitoring system according to claim 1 or claim 2, further comprising a status notification unit which provides, to a predetermined right holder regarding the second building, a notification of the number of rampage detections that occur in a past certain period in a predetermined range based on a position of the second building and guidance on adding an option contract for rampage detection to a maintenance contract for the second elevator.

4. The elevator remote monitoring system according to claim 1 or claim 2, further comprising a status notification unit that output a notification of appearance of a suspicious person and a proposal for switching an operation method of the second elevator to the direct operation to a predetermined right holder regarding the second building when the alert is received,

wherein the direct operation setting unit transmits the switching command to the second management system in response to receiving consent to switch to the direct operation from the right holder.

5~~6~~. An elevator remote monitoring system comprising:

an alert receiving unit that receives an alert which means that rampage movement of a passenger has been detected from an image captured by a camera installed in a car of a first elevator from a first management system that is installed in a first building including the first elevator and manages the first elevator;

a direct operation setting unit that transmits a switching command, which is a command to switch to a direct operation, to a second management system that manages a second elevator of a second building located at a position defined as being located in a neighborhood of a position of the first building when the alert is received;

a status notification unit that output a notification of appearance of a suspicious person and a proposal for switching an operation method of the second elevator to the direct operation to a predetermined right holder regarding the second building when the alert is received, wherein the direct operation setting unit transmits the switching command to the second management system in response to receiving consent to switch to the direct operation from the right holder;

~~The elevator remote monitoring system according to claim 2, further comprising:~~

an operation data collection unit that collects

operation data of the second elevator;

an average waiting time calculation unit that calculates an average waiting time when the operation method of the second elevator is in a normal operation and a predicted average waiting time for a certain time after the operation method of the second elevator is switched to the direct operation based on the collected operation data; and

an implementation period calculation unit that calculates a period according to a length of the predicted average waiting time as an implementation period of the direct operation of the second elevator,

wherein the average waiting time is an average of waiting times from creation of a landing call to arrival of the car of the first elevator at a landing,

the implementation period of the direct operation of the second elevator is the calculated implementation period, and

the status notification unit provides, to the predetermined right holder regarding the second building, the calculated average waiting time and the predicted average waiting time, a notification of the number of rampage detections that occur in a past certain period in a predetermined range based on a position of the second building, and guidance on adding an option contract for

rampage detection to a maintenance contract for the second elevator, in addition to the notification of appearance of a suspicious person and the proposal for switching the operation method of the second elevator to the direct operation.