ABSTRACT

METHOD AND SYSTEM FOR PROCESSING CHARGEBACK REQUESTS

A method and system for processing chargeback requests, the method including, in one or more electronic processing devices: (a) receiving a chargeback request associated with at least one transaction performed at an automated teller machine (ATM); (b) receiving, from the ATM at which the transaction was performed, transaction information associated with the transaction; (c) verifying the chargeback request using the transaction information received; and (d) initiating a chargeback transaction in respond to successful verification in step (c).

Figure 2