Method to Measure the Impact of Services in Corporate Real Estate/Facilities Management/Workplace Services to Employee Engagement

Abstract

A method to measure the impact of services within Corporate Real Estate/Facilities/Workplace to Employee Engagement. The method uses Machine Learning as the platform to identify the best algorithm for the data which later then be used to find which of the services have the highest impact to Employee Engagement. From there, the algorithm will be used to calculate how much of gain to the Employee Engagement score by increasing the services in its performance and/or focusing investments in Capital Expenditure and Operation Expenses in the right services.

FIG. 1