

FIG. 1

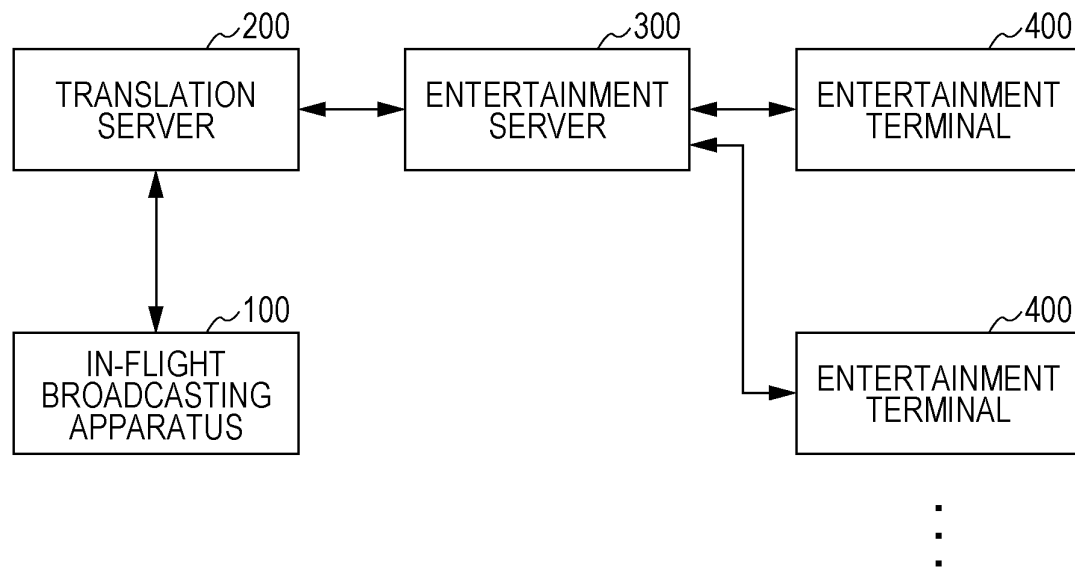


FIG. 2

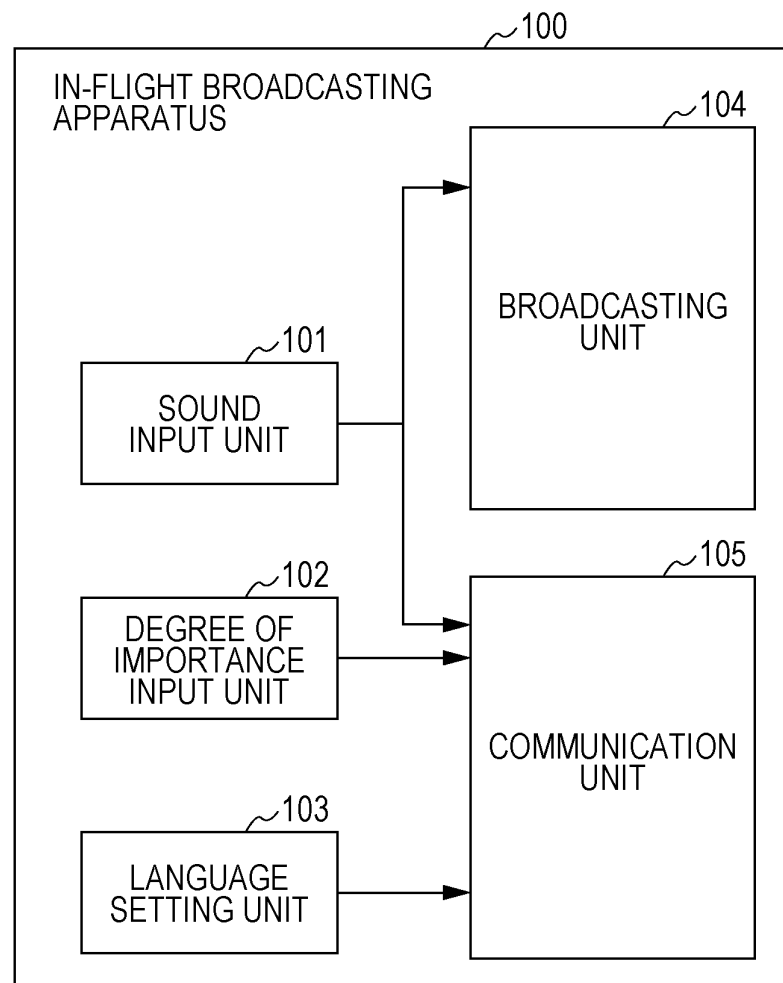


FIG. 3

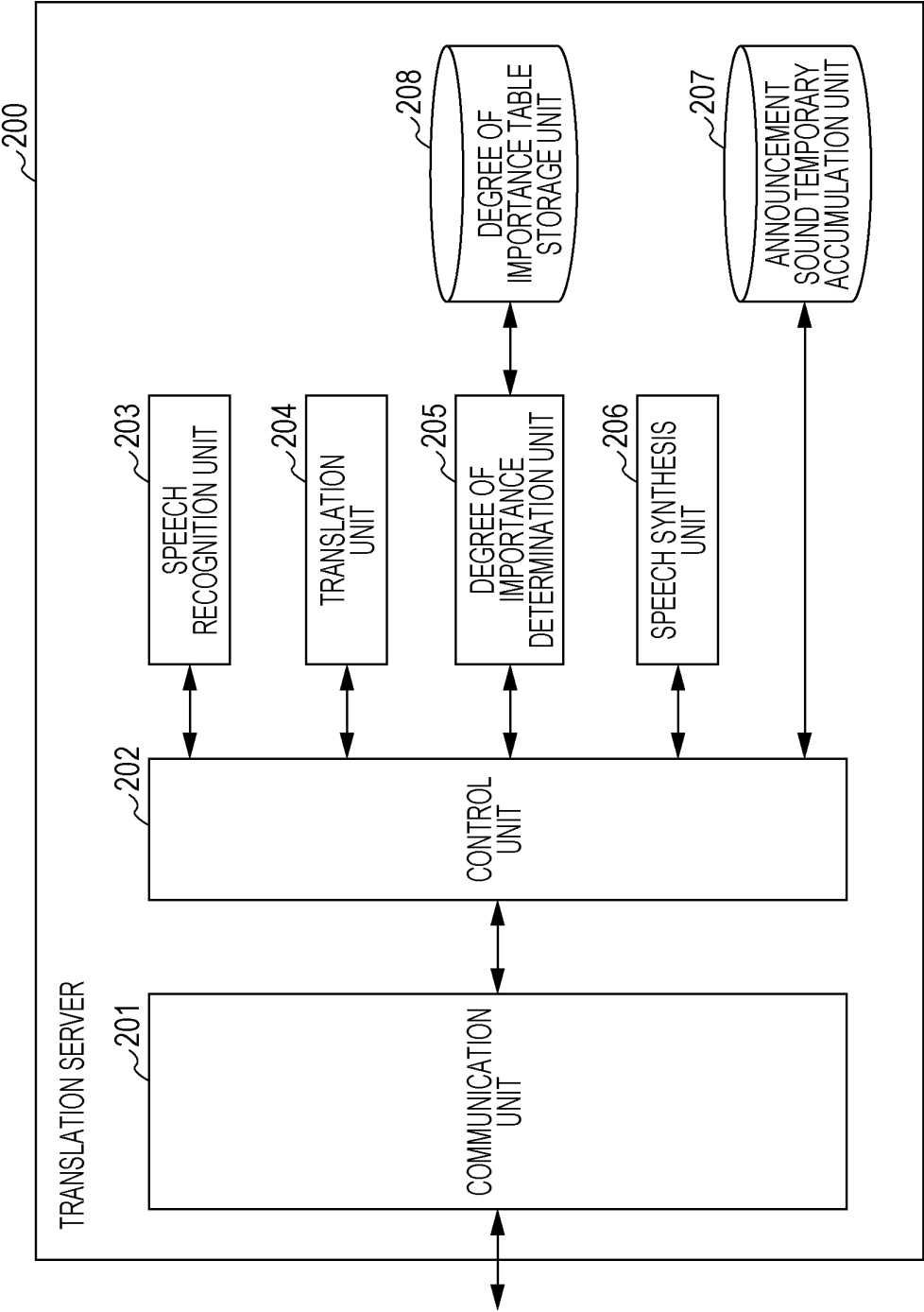


FIG. 4

DEGREE OF IMPORTANCE	IMPORTANT WORD
HIGH	SEAT BELT
MODERATE	IN-FLIGHT SERVICE, DRINK, MEAL, DUTY-FREE GOODS, SELL
LOW	CREW ANNOUNCEMENT

FIG. 5

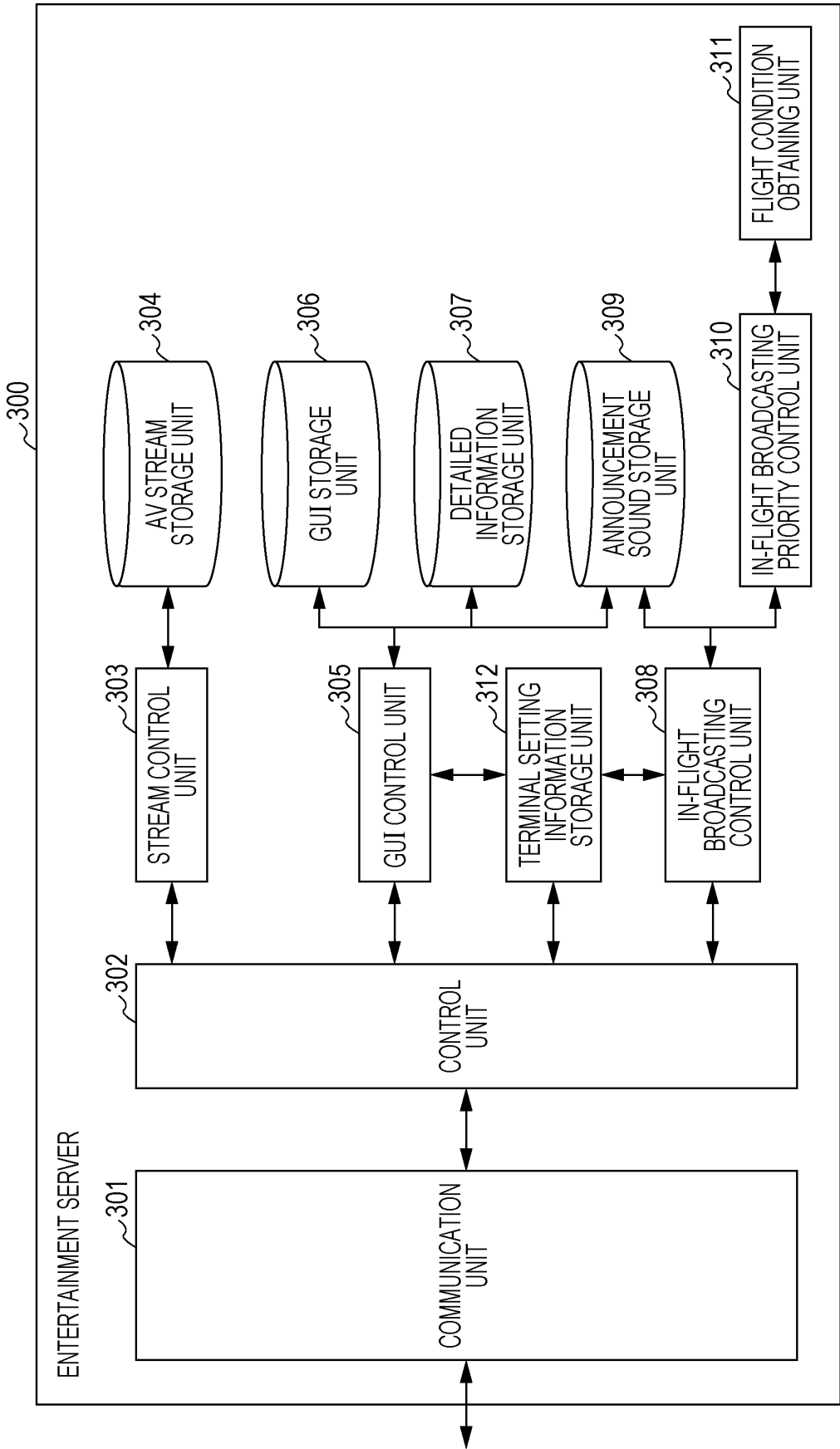


FIG. 6

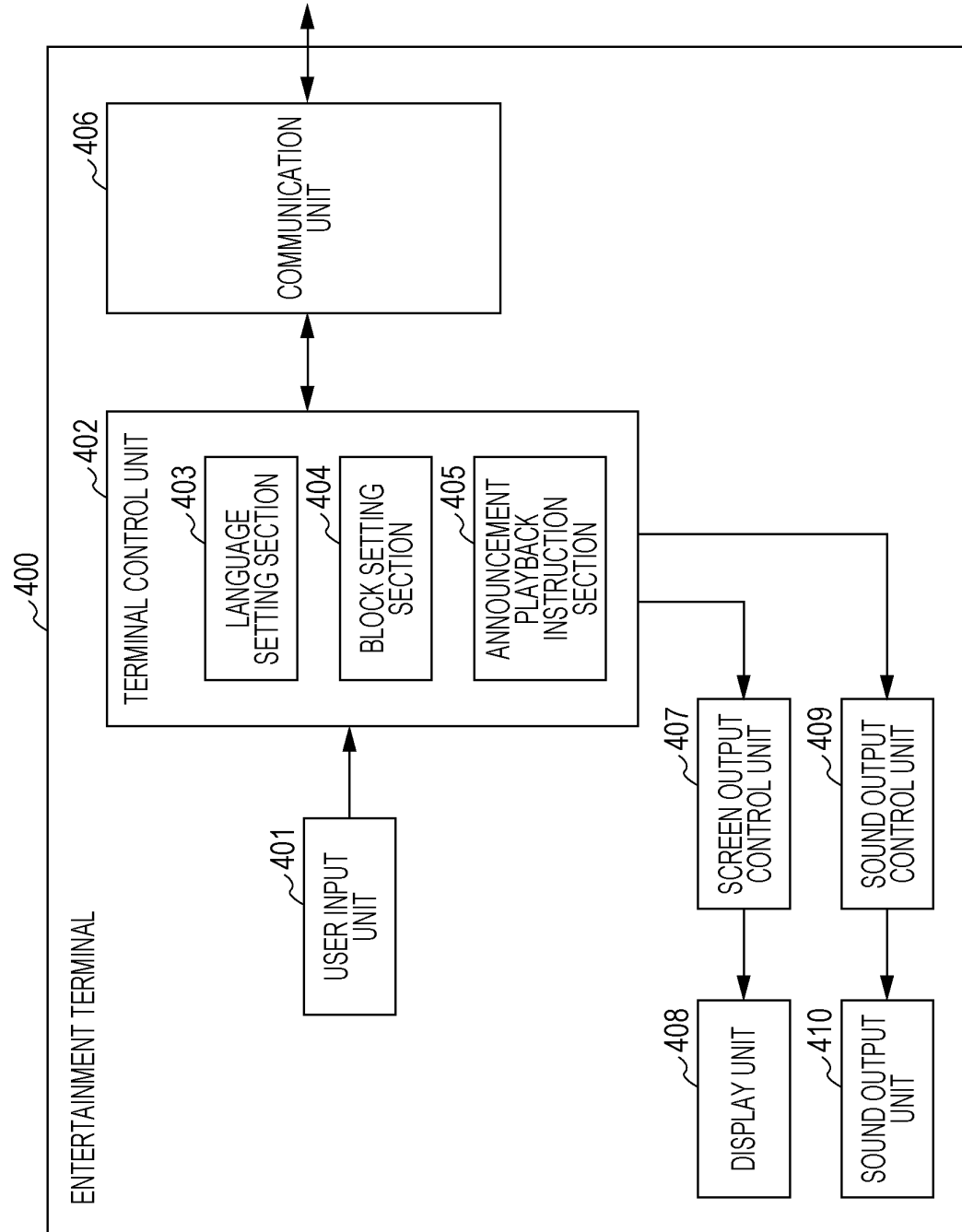


FIG. 7

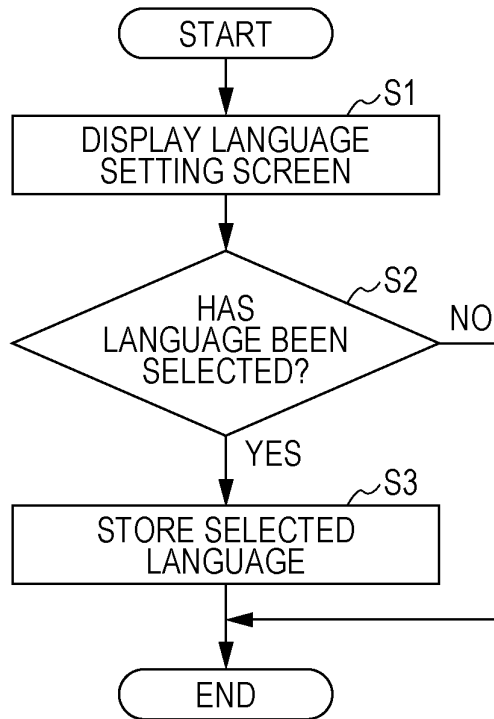


FIG. 8

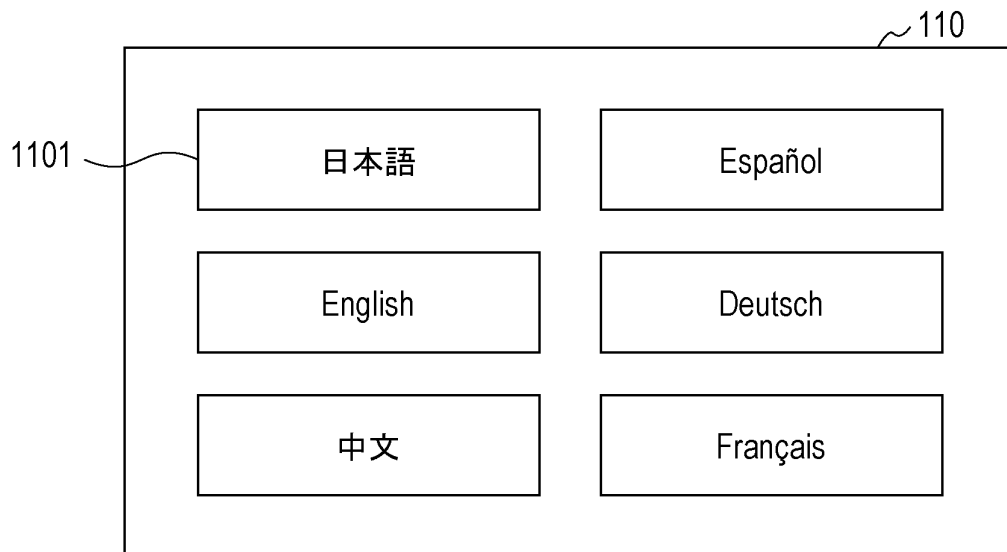


FIG. 9

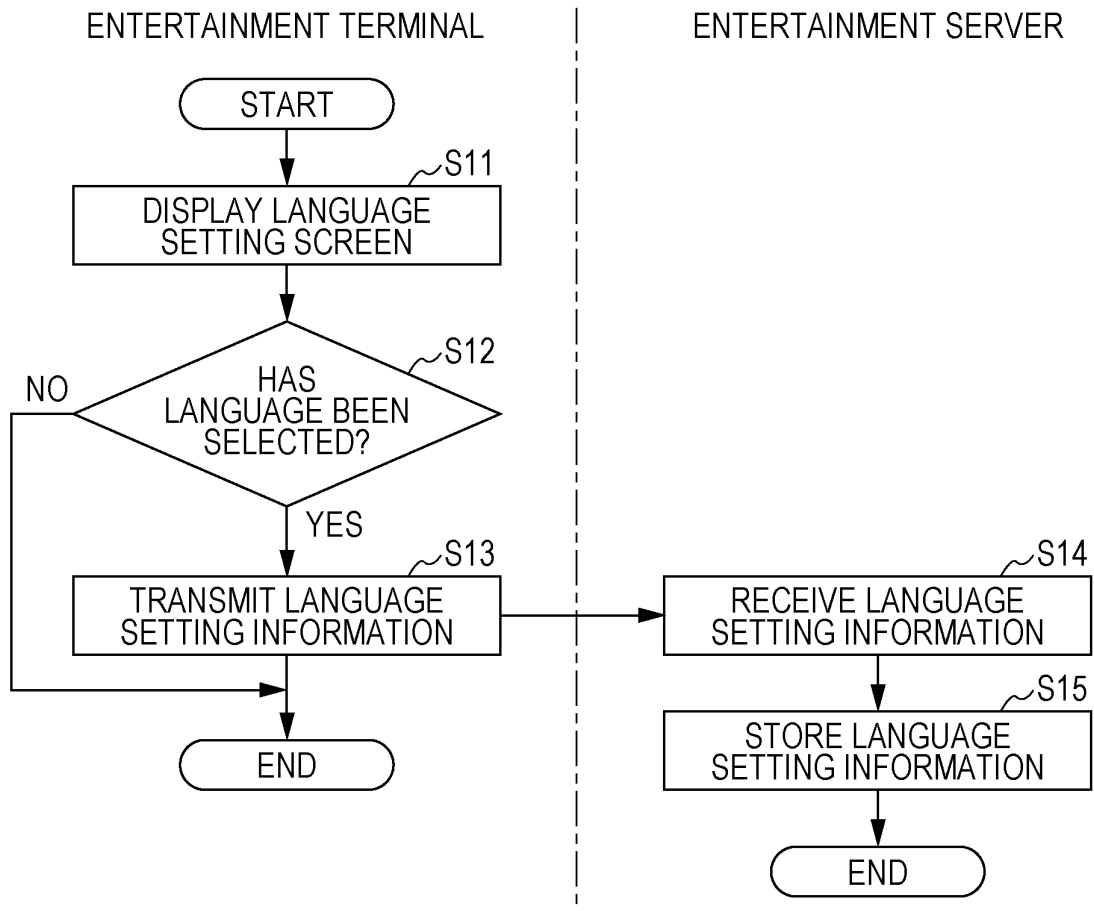


FIG. 10

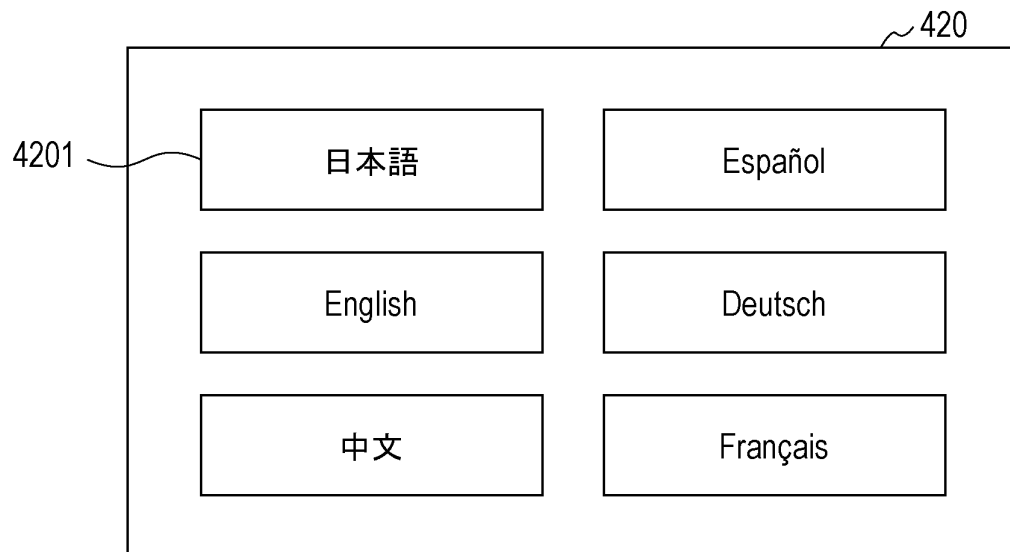


FIG. 11

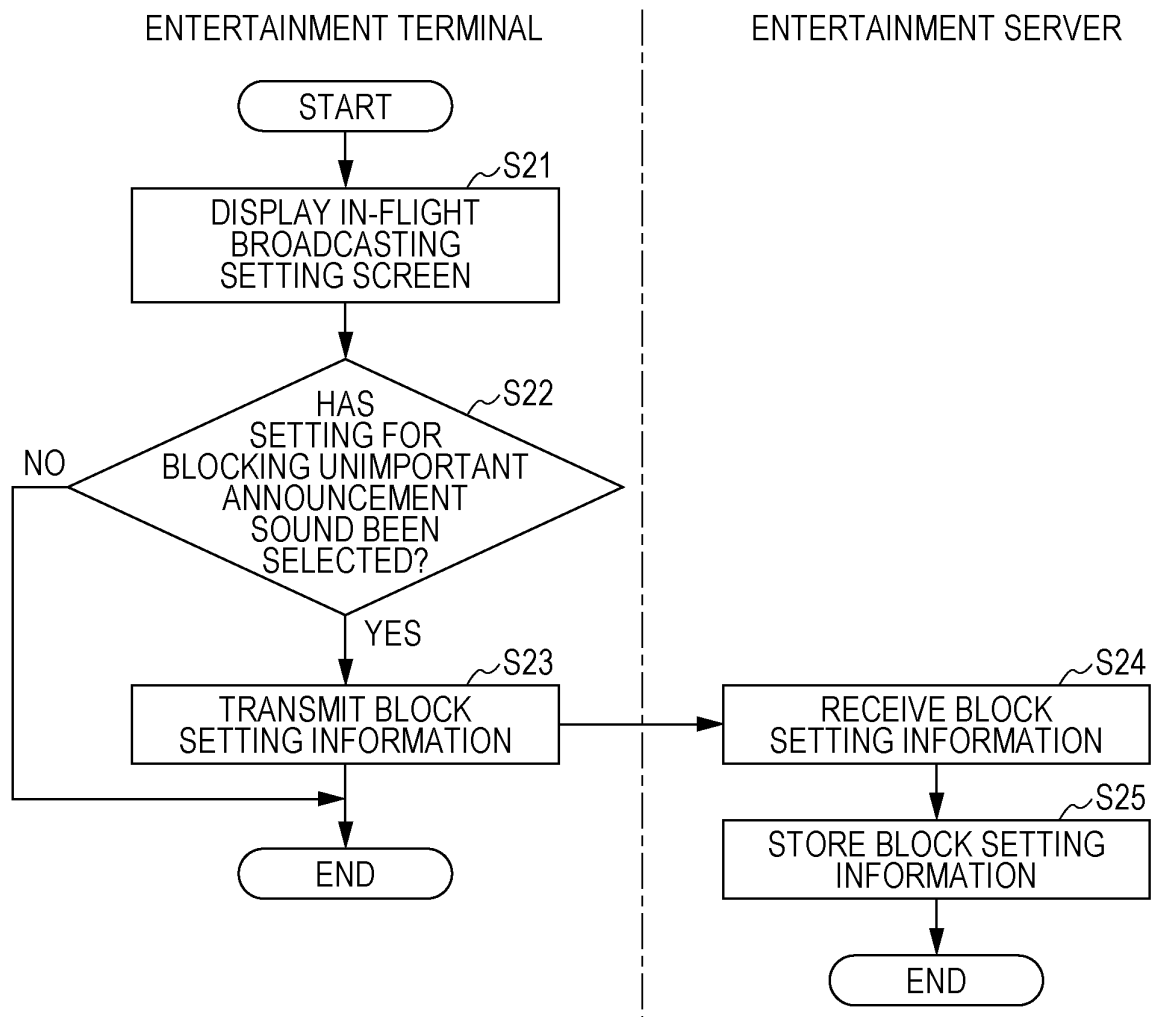


FIG. 12

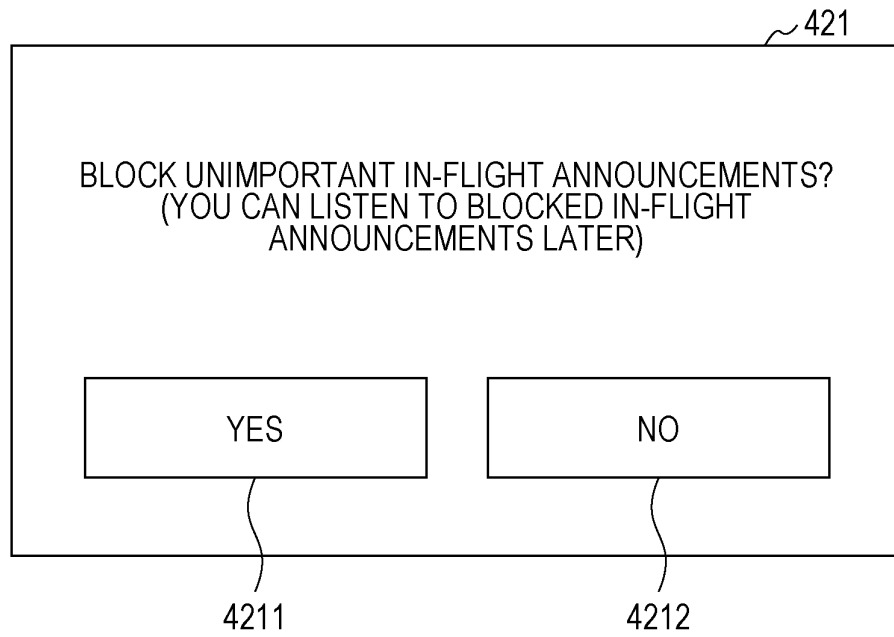


FIG. 13

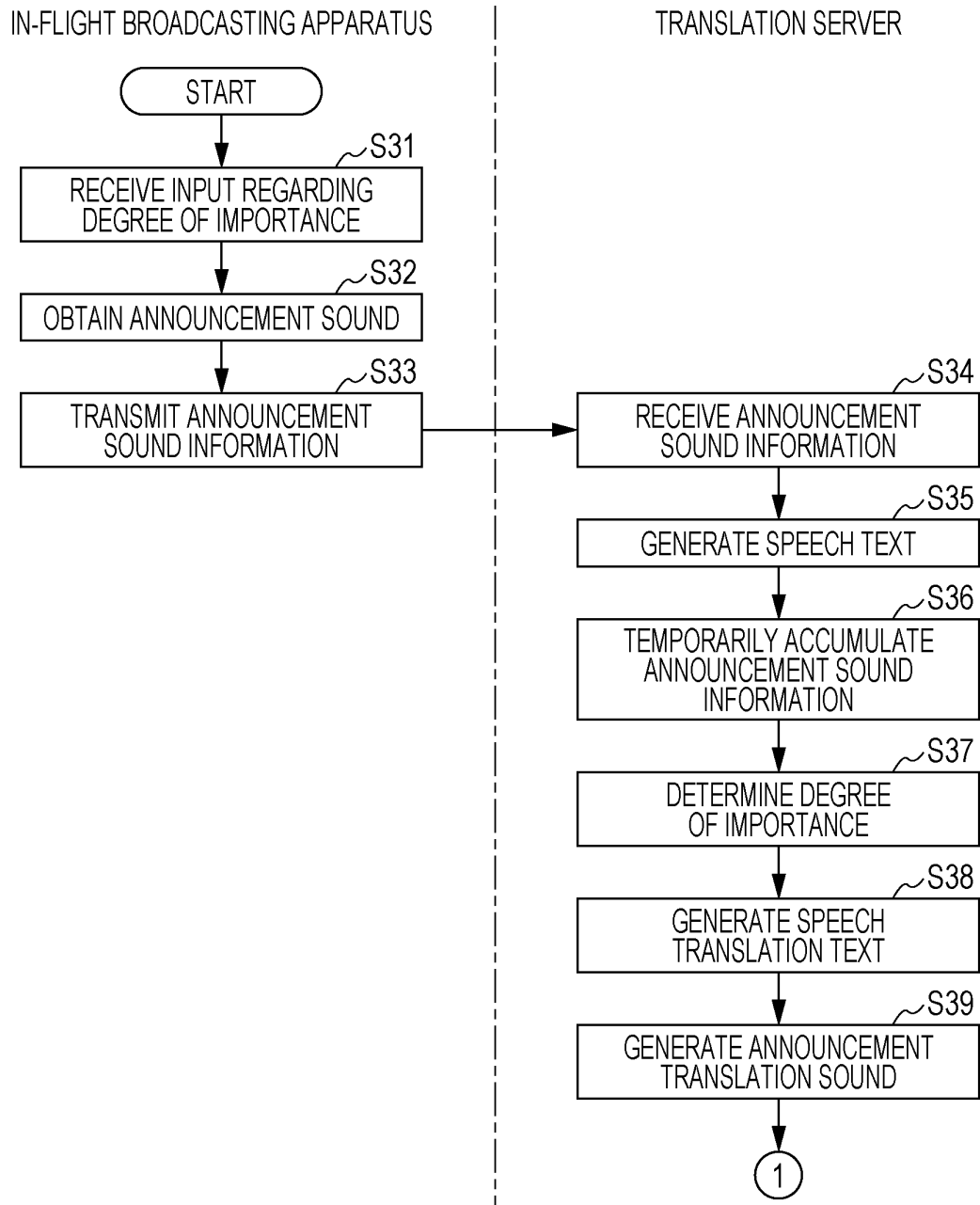


FIG. 14

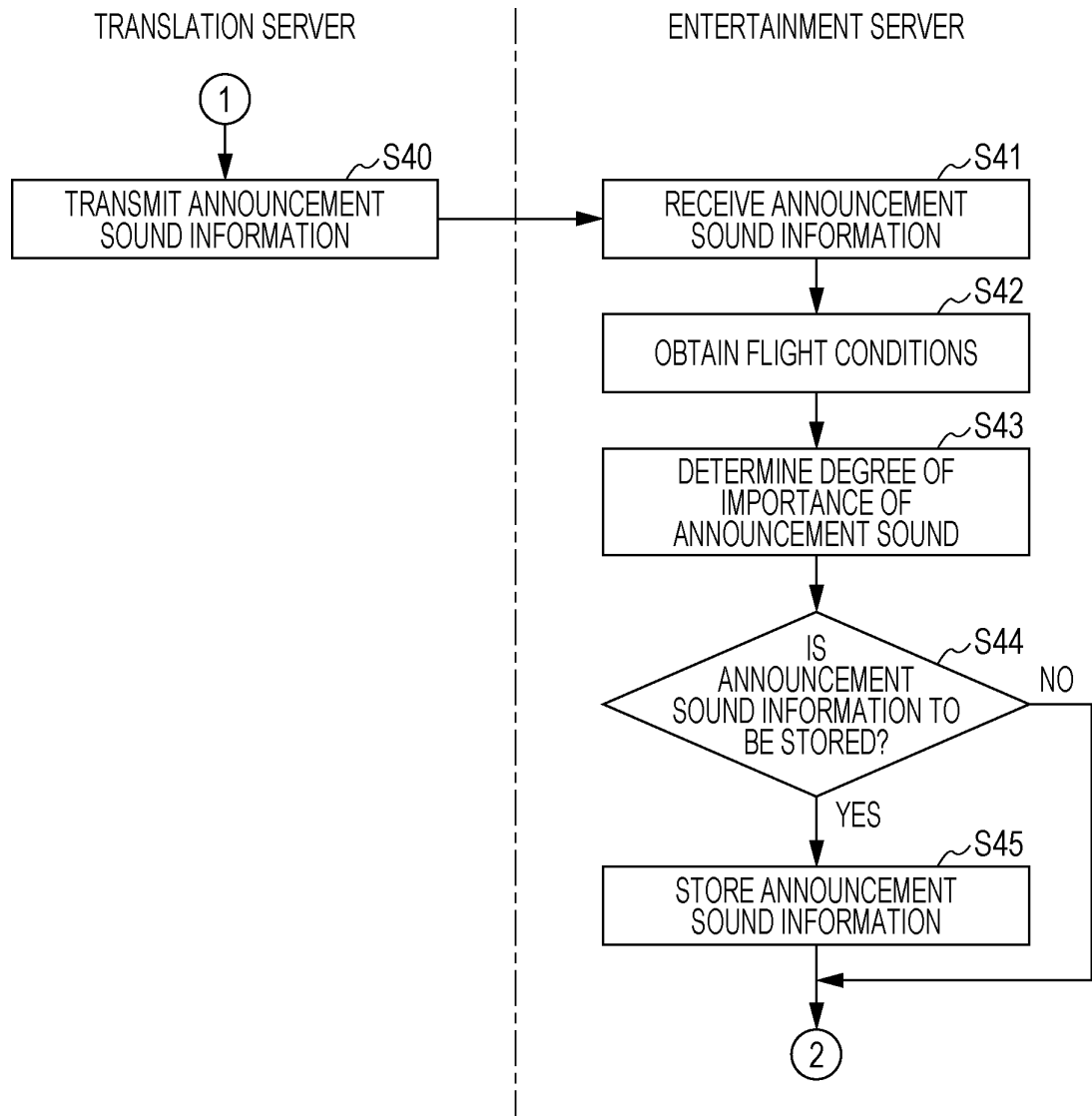
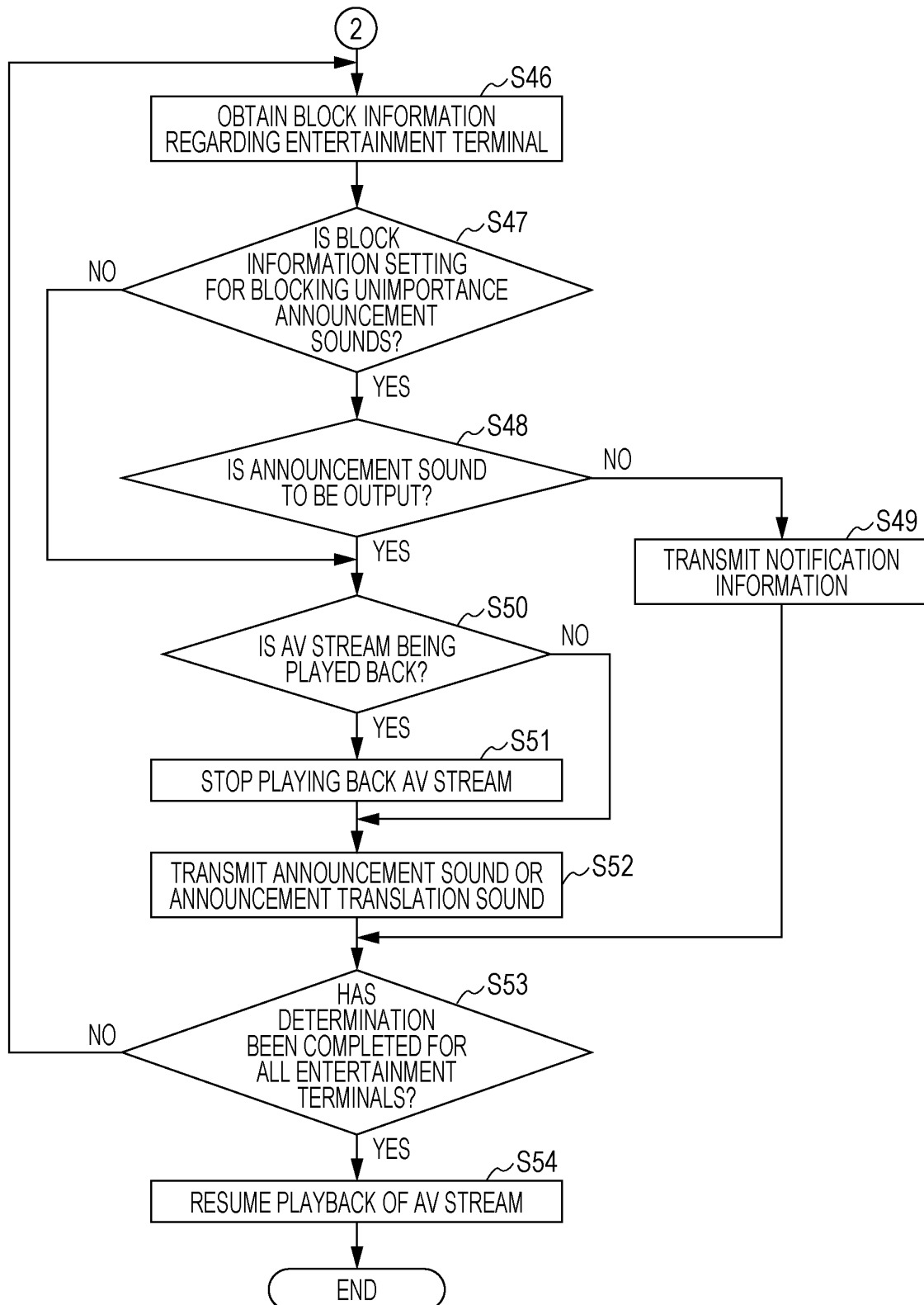


FIG. 15

ENTERTAINMENT SERVER



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FIG. 16

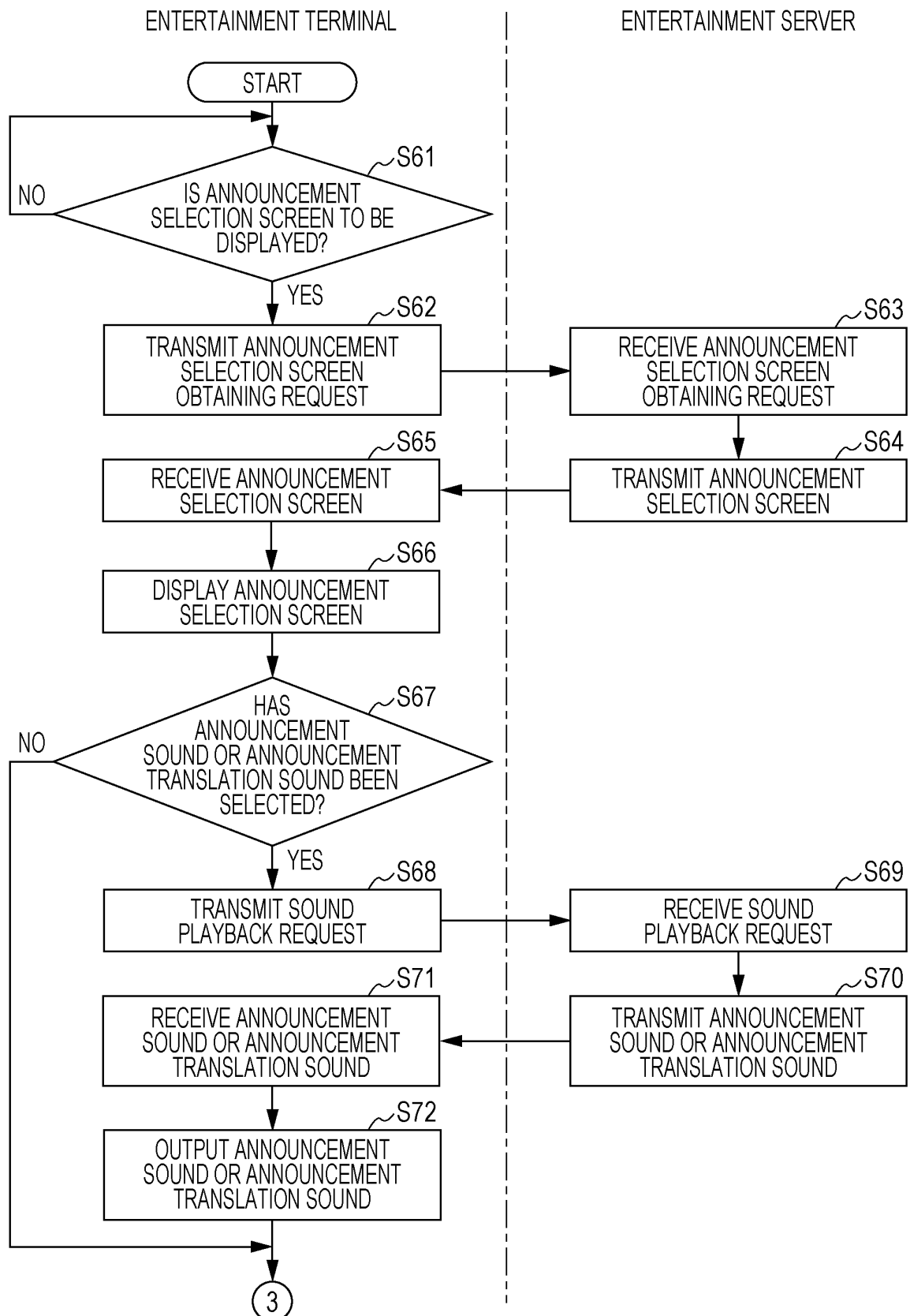


FIG. 17

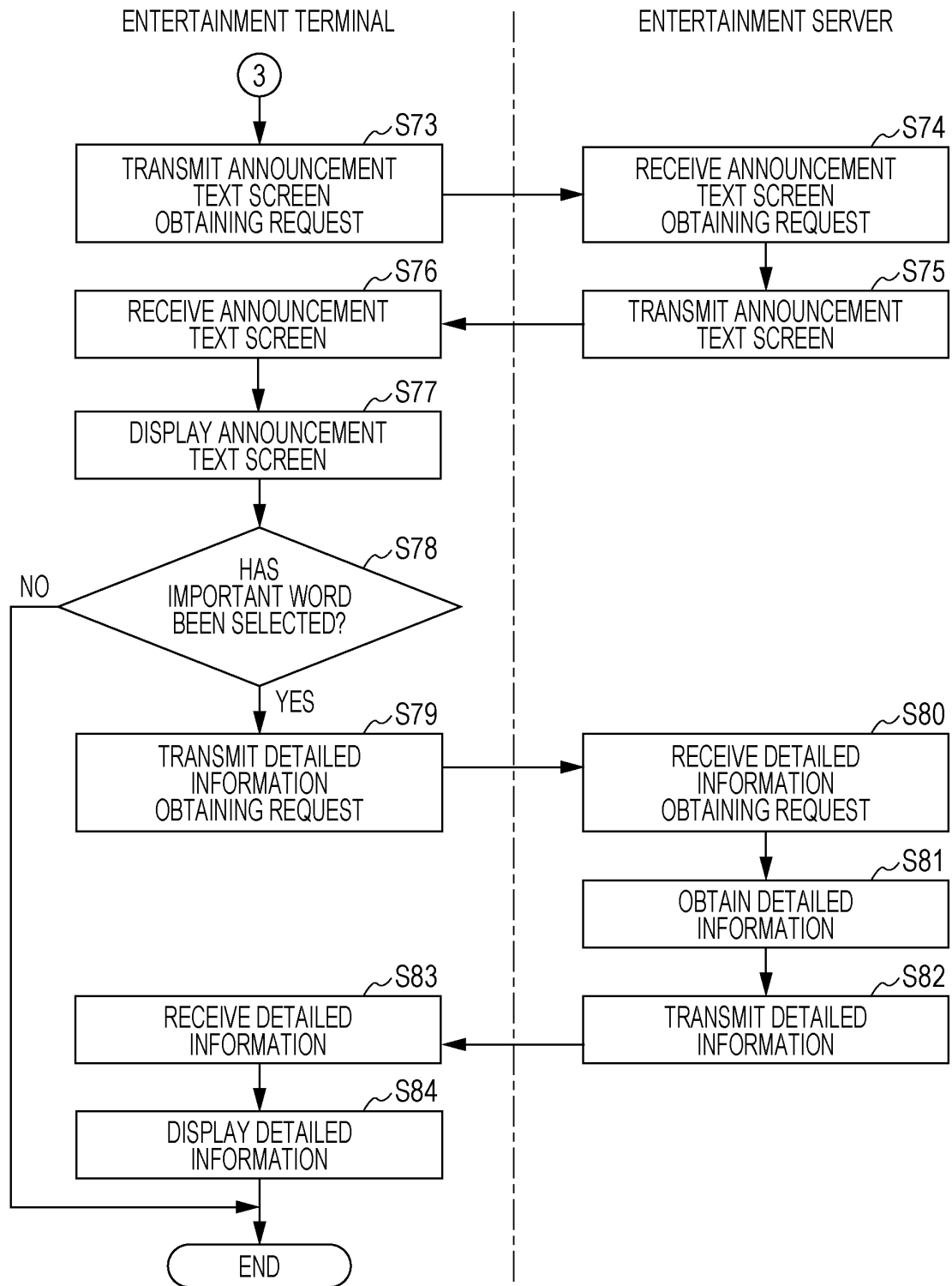


FIG. 18

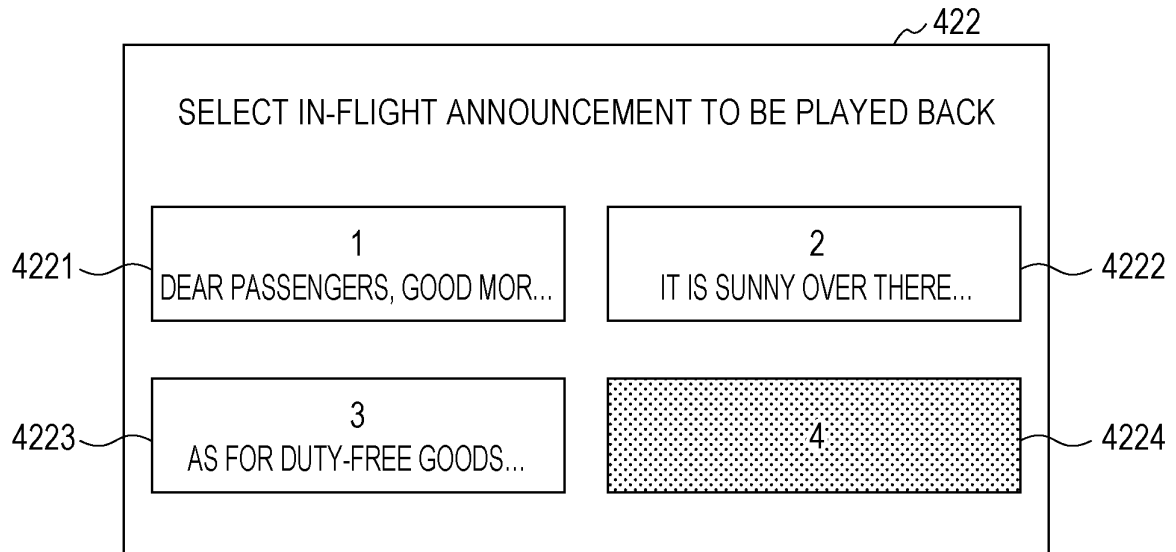


FIG. 19

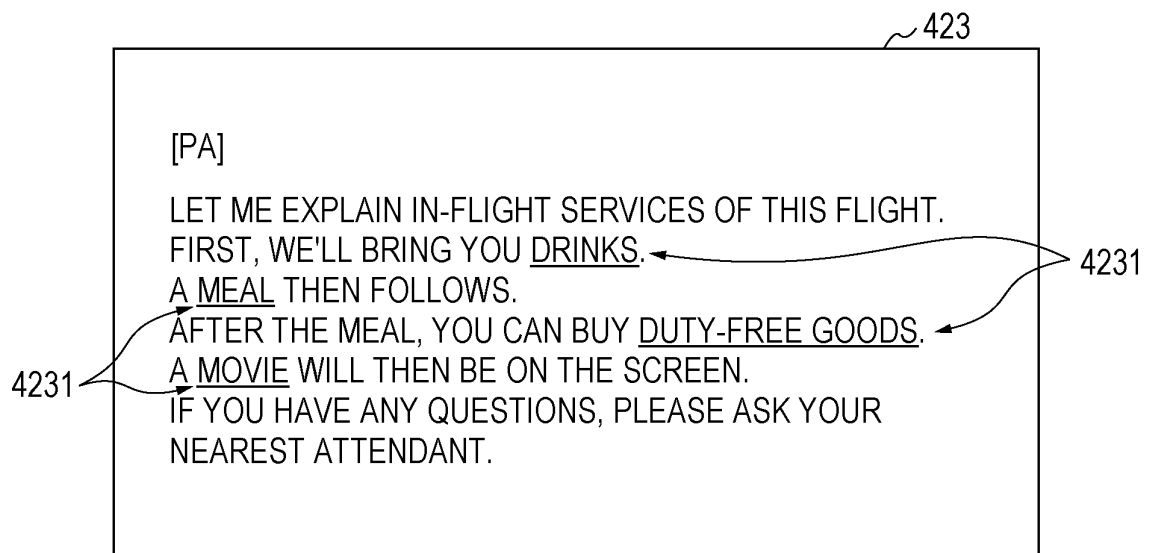


FIG. 20

