

(12) INTERNATIONAL APPLICATION PUBLISHED UNDER THE PATENT COOPERATION TREATY (PCT)

(19) World Intellectual Property
Organization
International Bureau

(43) International Publication Date
09 March 2023 (09.03.2023)



(10) International Publication Number
WO 2023/034372 A1

(51) International Patent Classification:

G10L 15/01 (2013.01) G10L 15/26 (2006.01)
G10L 15/04 (2013.01) G10L 21/12 (2013.01)
G10L 15/18 (2013.01) H04M 3/22 (2006.01)

(21) International Application Number:

PCT/US2022/042142

(22) International Filing Date:

31 August 2022 (31.08.2022)

(25) Filing Language:

English

(26) Publication Language:

English

(30) Priority Data:

63/239,222 31 August 2021 (31.08.2021) US

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(81) Designated States (unless otherwise indicated, for every
kind of national protection available): AE, AG, AL, AM,
AO, AT, AU, AZ, BA, BB, BG, BH, BN, BR, BW, BY, BZ,
CA, CH, CL, CN, CO, CR, CU, CV, CZ, DE, DJ, DK, DM,
DO, DZ, EC, EE, EG, ES, FI, GB, GD, GE, GH, GM, GT,
HN, HR, HU, ID, IL, IN, IQ, IR, IS, IT, JM, JO, JP, KE,
KG, KH, KN, KP, KR, KW, KZ, LA, LC, LK, LR, LS, LU,
LY, MA, MD, ME, MG, MK, MN, MW, MX, MY, MZ, NA,
NG, NI, NO, NZ, OM, PA, PE, PG, PH, PL, PT, QA, RO,
RS, RU, RW, SA, SC, SD, SE, SG, SK, SL, ST, SV, SY, TH,
TJ, TM, TN, TR, TT, TZ, UA, UG, US, UZ, VC, VN, WS,
ZA, ZM, ZW.

(84) Designated States (unless otherwise indicated, for every
kind of regional protection available): ARIPO (BW, GH,
GM, KE, LR, LS, MW, MZ, NA, RW, SD, SL, ST, SZ, TZ,
UG, ZM, ZW), Eurasian (AM, AZ, BY, KG, KZ, RU, TJ,
TM), European (AL, AT, BE, BG, CH, CY, CZ, DE, DK,
EE, ES, FI, FR, GB, GR, HR, HU, IE, IS, IT, LT, LU, LV,

(54) Title: SYSTEMS AND METHODS RELATING TO SYNCHRONIZATION AND ANALYSIS OF AUDIO COMMUNI-
CATIONS DATA AND TEXT DATA

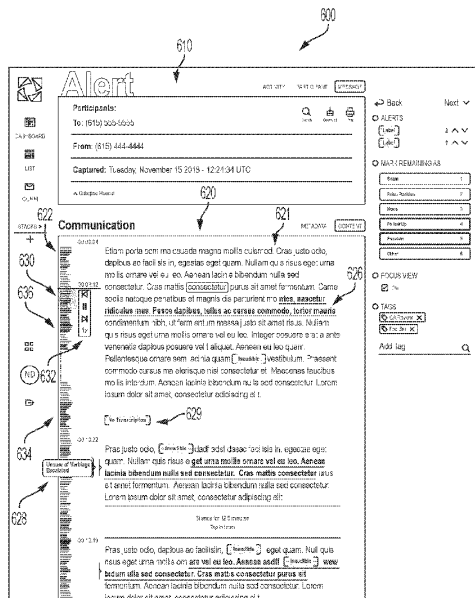


FIG. 6

(57) Abstract: In some aspects, methods, systems, and computer-readable medium are disclosed which relate to synchronization and analysis of audio communications data and text data. Some embodiments can provide advantages and benefits in the area of communication surveillance. Some embodiments can provide for a streamlined, holistic communications data and/or text data. According to some aspects, and in some example embodiments, alignment of transcription and audio can provide for users to understand communications data more effectively.

[Continued on next page]

MC, MK, MT, NL, NO, PL, PT, RO, RS, SE, SI, SK, SM,
TR), OAPI (BF, BJ, CF, CG, CI, CM, GA, GN, GQ, GW,
KM, ML, MR, NE, SN, TD, TG).

Published:

- *with international search report (Art. 21(3))*
- *before the expiration of the time limit for amending the claims and to be republished in the event of receipt of amendments (Rule 48.2(h))*