

ABSTRACT

DELIVERY ASSISTANCE DEVICE, DELIVERY ASSISTANCE METHOD, AND
NON-TRANSITORY COMPUTER-READABLE STORAGE MEDIUM STORING
DELIVERY ASSISTANCE PROGRAM

A delivery assistance device (30) assists in a delivery service in which a cabin of a vehicle (10) used by a user is designated as a delivery destination of luggage. The delivery assistance device (30) includes a decision device (3208, 3209) configured to decide at least one of (i) a provision aspect including at least one of (a) whether or not information on the vehicle (10) is provided to a delivery company and (b) a degree of limitation on the information to be provided and (ii) a contact aspect including at least one of (a) whether or not contact between the delivery company and the user is available and (b) contact method, and an assistance unit (3210, 3211) configured to perform at least one of (i) providing information on the vehicle (10) to the delivery company according to the provision aspect and (ii) mediating contact between the delivery company and the user according to the contact aspect.

Fig. 1