FIG 1

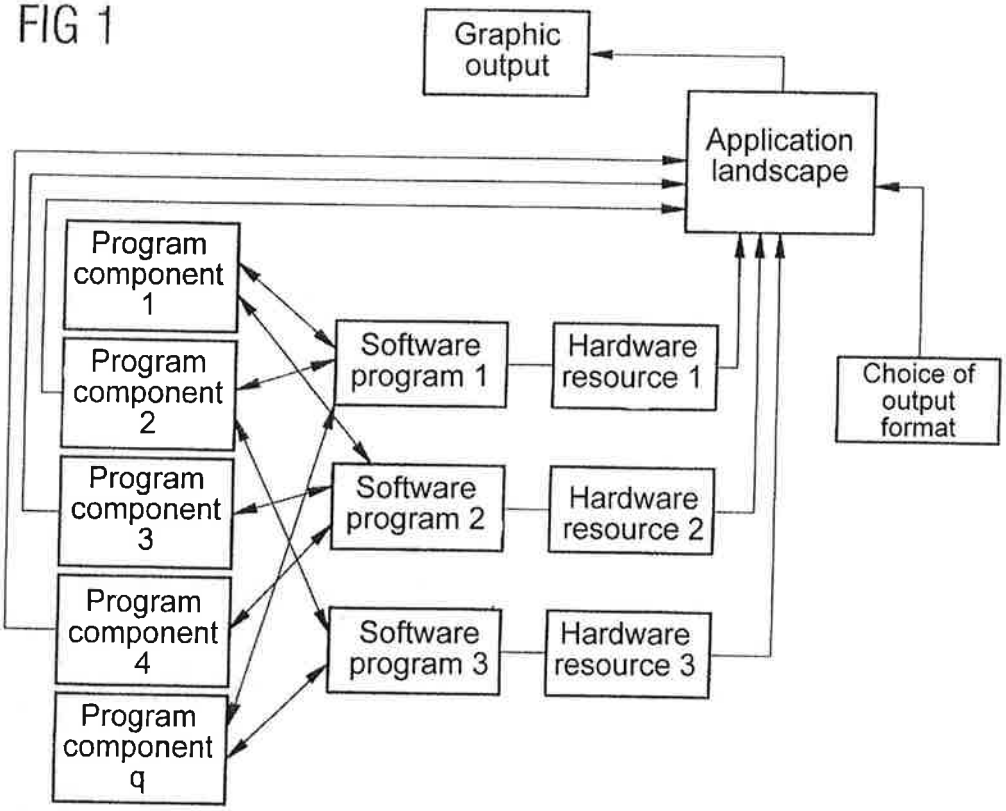

Graphic output
Application landscape
Program component 1
Program component 2
Program component 3
Program component 4
Program component q
Software program 1
Software program 2
Software program 3
Hardware resource 1
Hardware resource 2
Hardware resource 3
Choice of output format

FIG 2

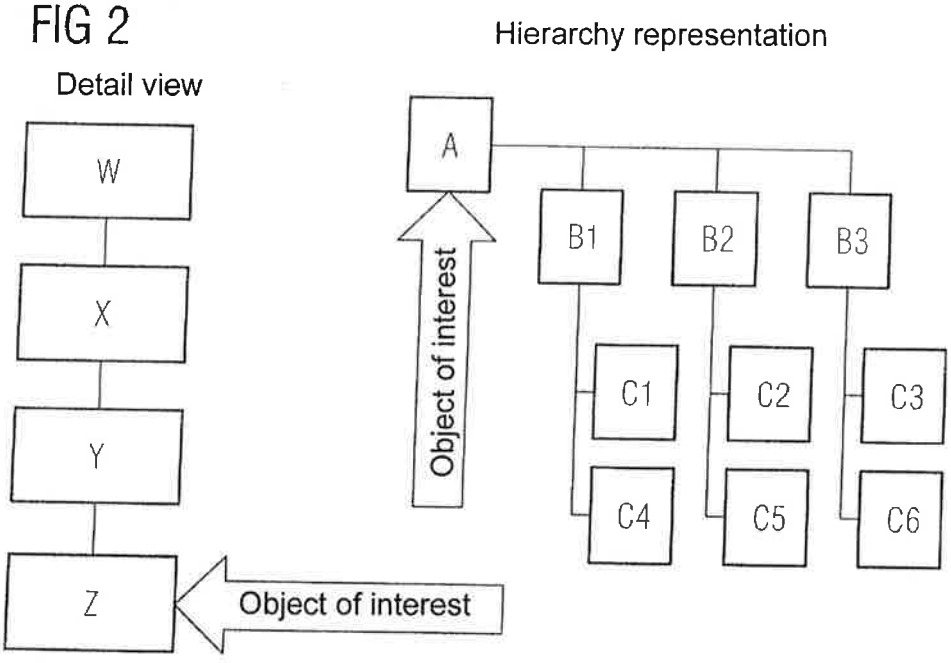

Detail view
W
X
Y
Z
Object of interest
Hierarchy representation
A
B1
B2
B3
C1
C2
C3
C4
C5
C6
Object of interest

FIG 3

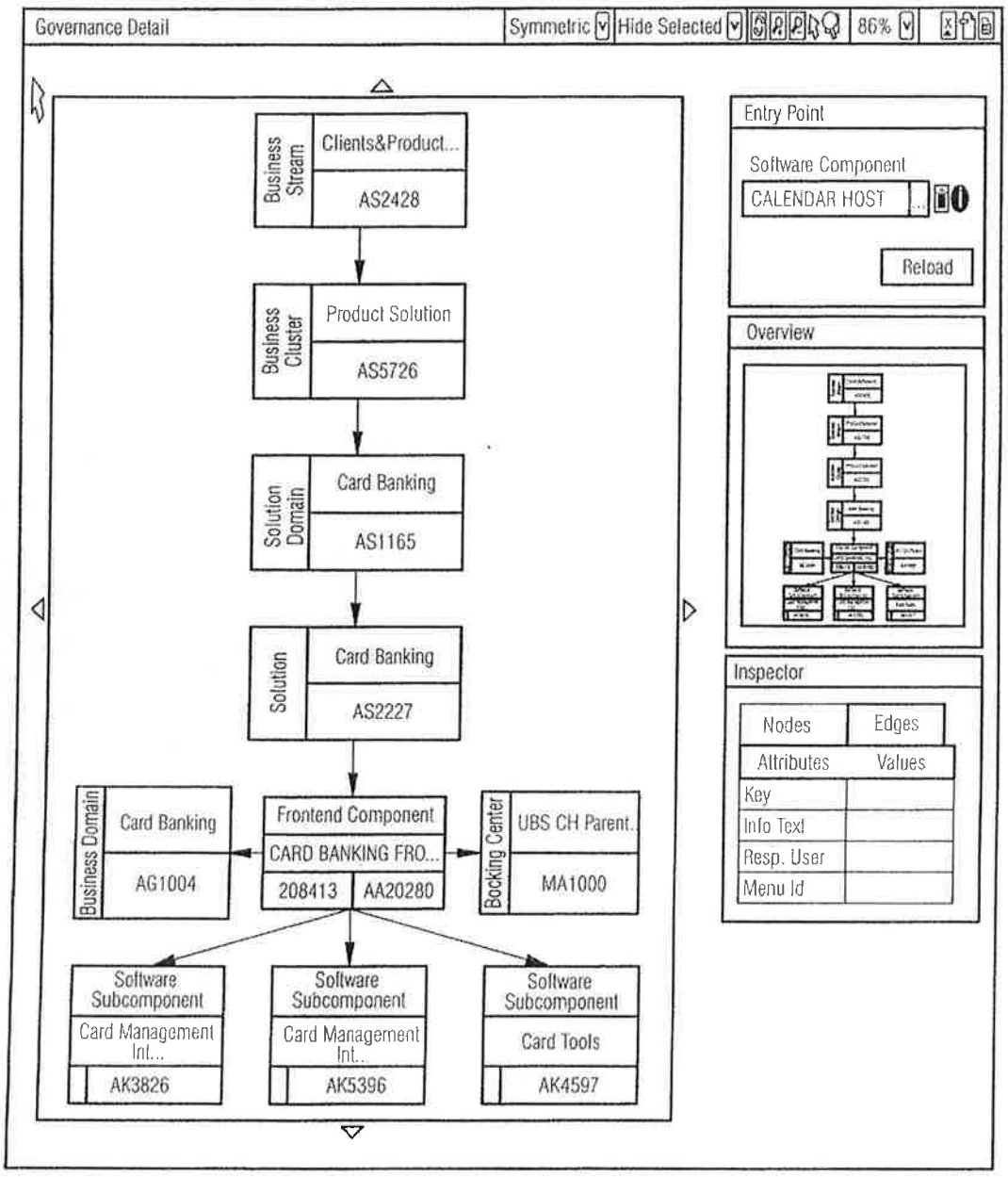

Governance Detail
Symmetric
Hide Selected
86%
Business Stream
Clients&Product...
AS2428
Business Cluster
Product Solution
AS5726
Solution Domain
Card Banking
AS1165
Solution
Card Banking
AS2227
Business Domain
Card Banking
AG1004
Frontend Component
CARD BANKING FRO...
208413
AA20280
Booking Center
UBS CH Parent..
MA1000
Software Subcomponent
Card Management Int...
AK3826
Software Subcomponent
Card Management Int...
AK5396
Software Subcomponent
Card Tools
AK4597
Entry Point
Software Component
CALENDAR HOST
Reload
Overview
Inspector
Nodes
Edges
Attributes
Values
Key
Info Text
Resp. User
Menu Id

FIG 4

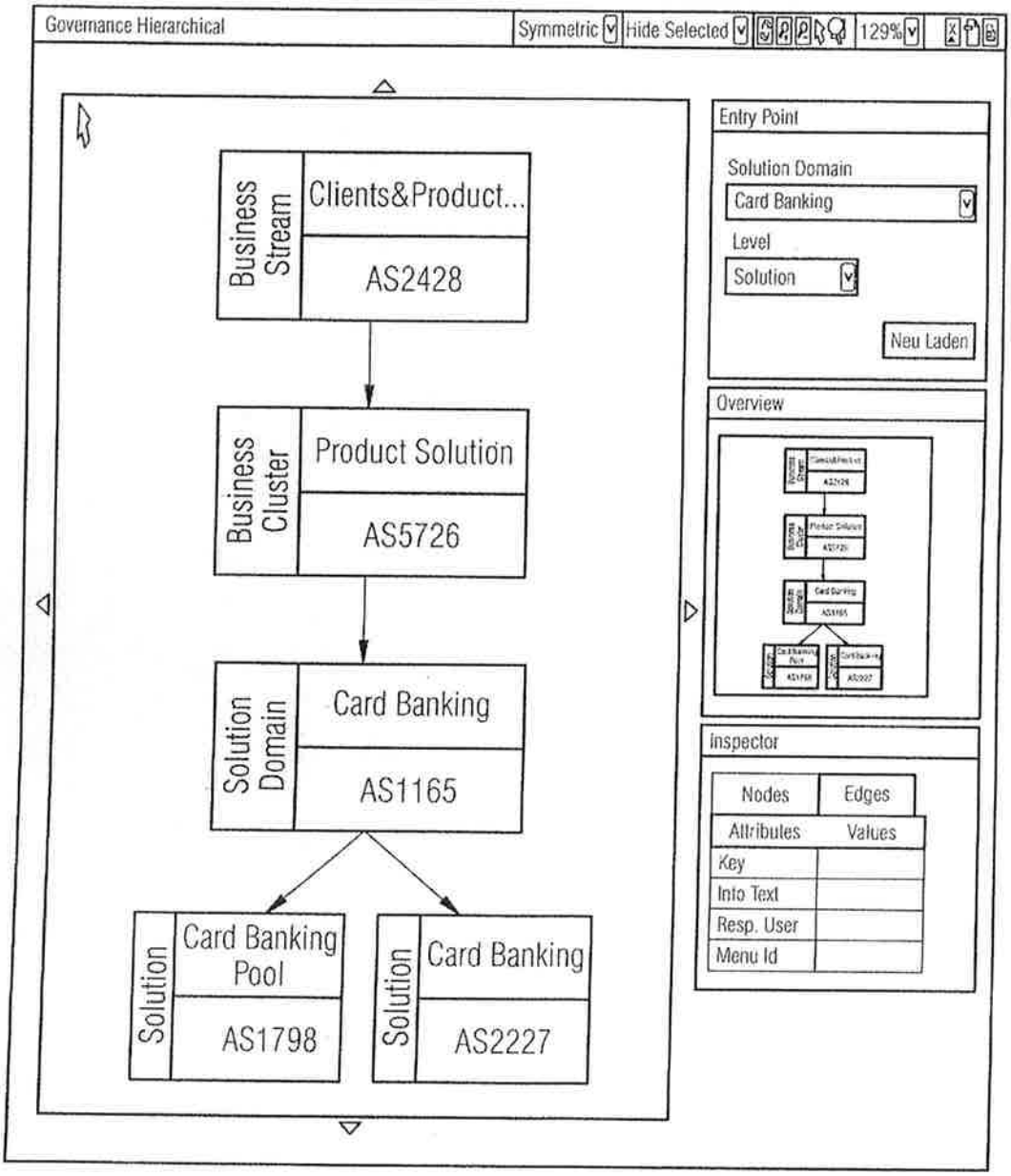

Governance Hierarchical
Symmetric
Hide Selected
129%
Business Stream
Clients&Product...
AS2428
Business Cluster
Product Solution
AS5726
Solution Domain
Card Banking
AS1165
Solution
Card Banking Pool
AS1798
Solution
Card Banking
AS2227
Entry Point
Solution Domain
Card Banking
Level
Solution
Neu Laden
Overview
Inspector
Nodes
Edges
Attributes
Values
Key
Info Text
Resp. User
Menu Id

FIG 5

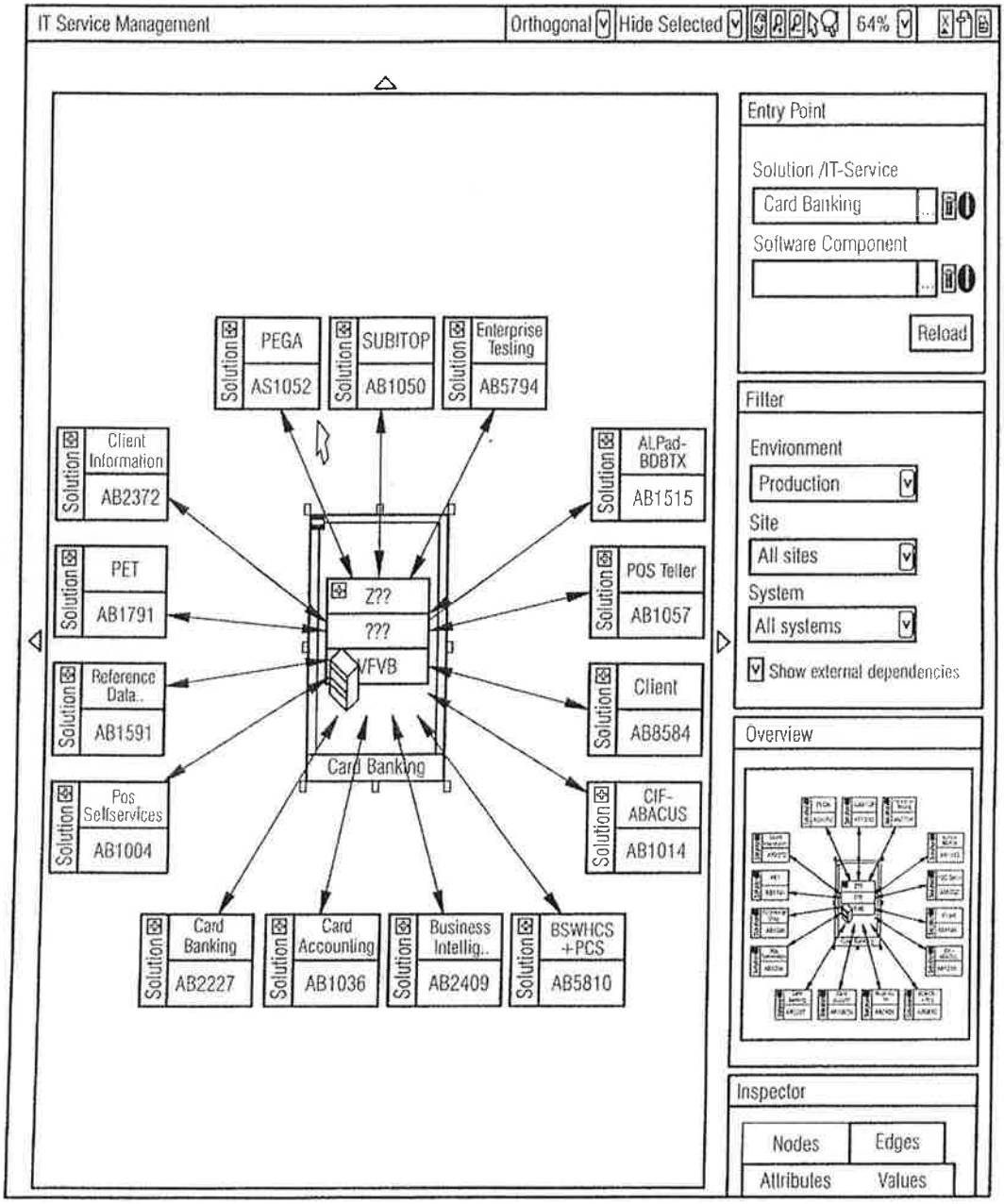

IT Service Management
Orthogonal
Hide Selected
64%
Entry Point
Solution /IT-Service
Card Banking
Software Component
Reload
Filter
Environment
Production
Site
All sites
System
All systems
Show external dependencies
Overview
Inspector
Nodes
Edges
Attributes
Values
Solution PEGA AS1052
Solution SUBITOP AB1050
Solution Enterprise Testing AB5794
Solution Client Information AB2372
Solution ALPad-BDBTX AB1515
Solution PET AB1791
Solution POS Teller AB1057
Solution Reference Data.. AB1591
Solution Client AB8584
Solution Pos Selfservices AB1004
Solution CIF-ABACUS AB1014
Solution Card Banking AB2227
Solution Card Accounting AB1036
Solution Business Intellig.. AB2409
Solution BSWHCS +PCS AB5810
Z??
???
VFVB
Card Banking

FIG 6

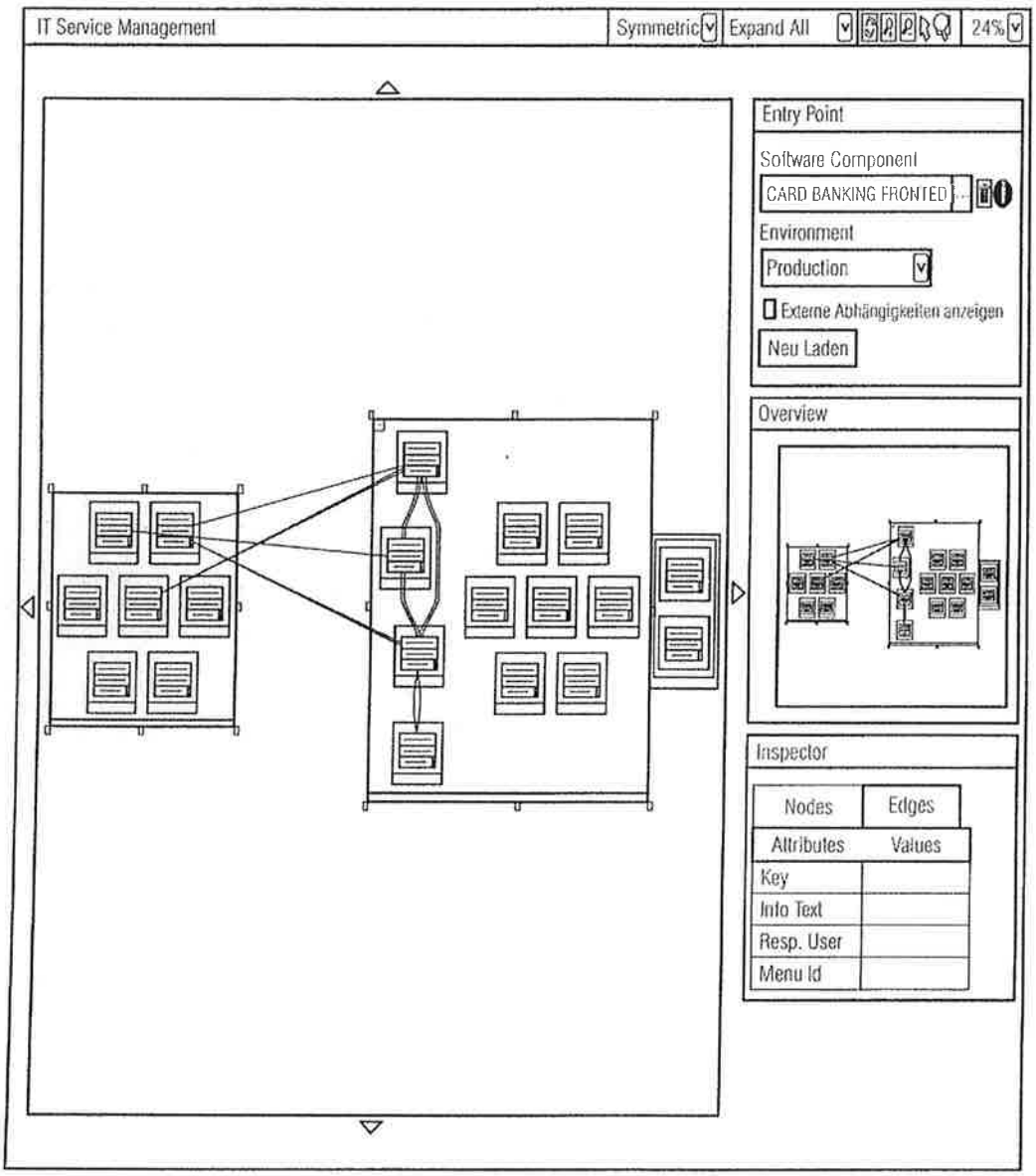

IT Service Management
Symmetric
Expand All
24%
Entry Point
Software Component
CARD BANKING FRONTED
Environment
Production
Externe Abhängigkeiten anzeigen
Neu Laden
Overview
Inspector
Nodes
Edges
Attributes
Values
Key
Info Text
Resp. User
Menu Id

FIG 7

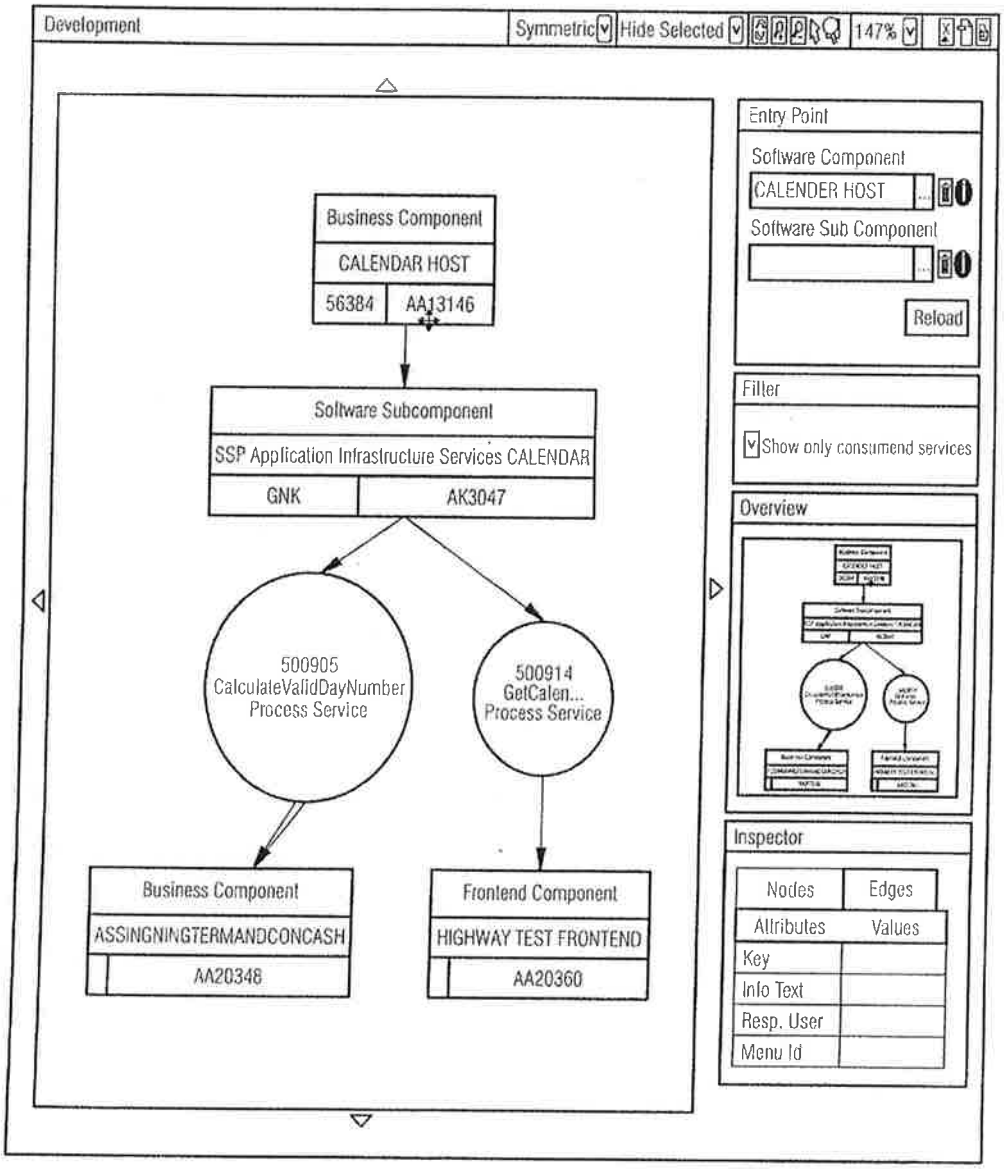

Development
Symmetric
Hide Selected
147%
Business Component
CALENDAR HOST
56384
AA13146
Software Subcomponent
SSP Application Infrastructure Services CALENDAR
GNK
AK3047
500905
CalculateValidDayNumber
Process Service
500914
GetCalen...
Process Service
Business Component
ASSINGNINGTERMANDCONCASH
AA20348
Frontend Component
HIGHWAY TEST FRONTEND
AA20360
Entry Point
Software Component
CALENDER HOST
Software Sub Component
Reload
Filter
Show only consumend services
Overview
Inspector
Nodes
Edges
Attributes
Values
Key
Info Text
Resp. User
Menu Id

FIG 8

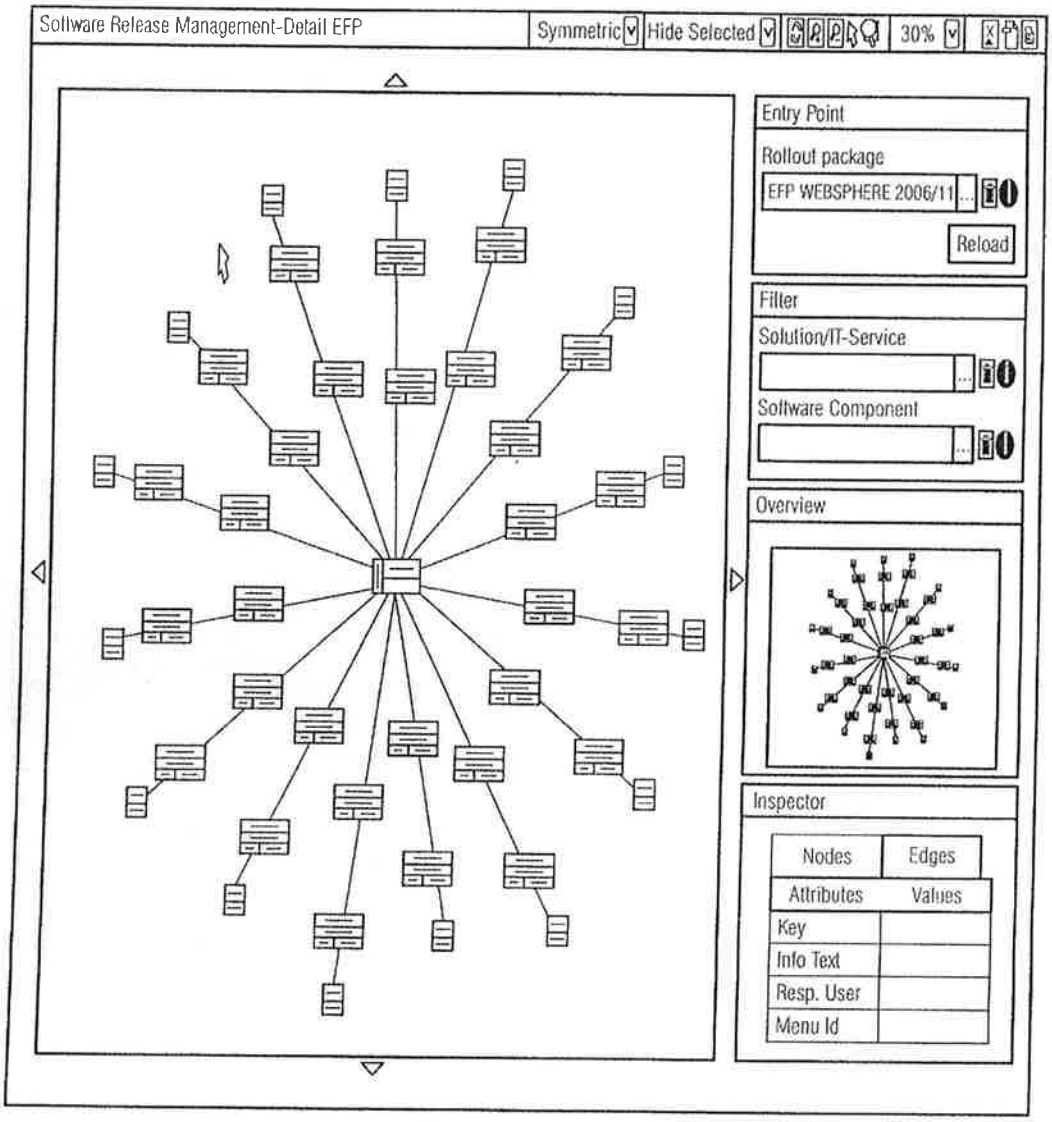

Software Release Management-Detail EFP
Symmetric
Hide Selected
30%
Entry Point
Rollout package
EFP WEBSPHERE 2006/11
Reload
Filter
Solution/IT-Service
Software Component
Overview
Inspector
Nodes
Edges
Attributes
Values
Key
Info Text
Resp. User
Menu Id

FIG 9

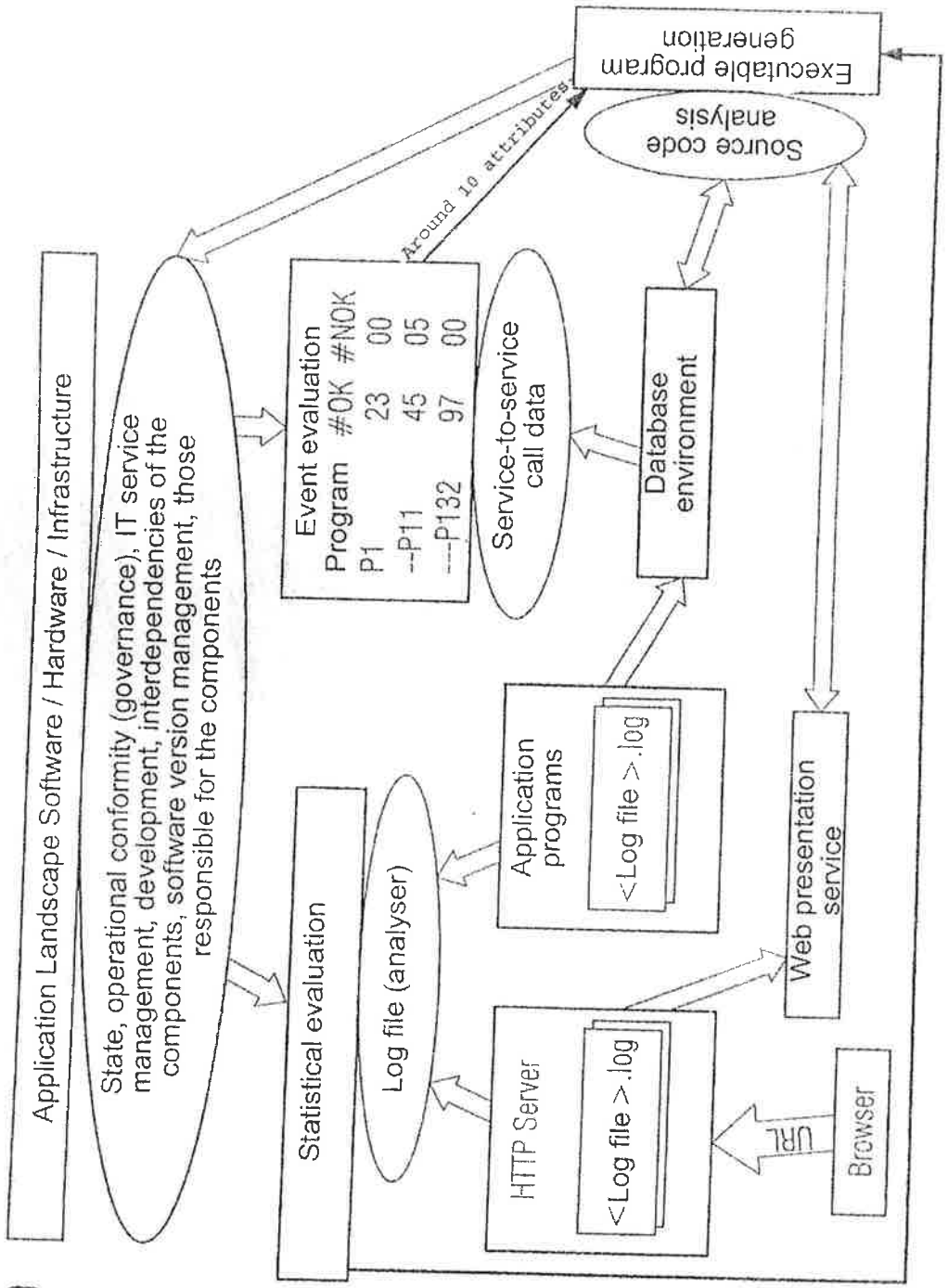

Application Landscape Software / Hardware / Infrastructure
State, operational conformity (governance), IT service management, development, interdependencies of the components, software version management, those responsible for the components
Around 10 attributes
Event evaluation
Program #OK #NOK
P1 23 00
--P11 45 05
---P132 97 00
Service-to-service call data
Database environment
Executable program generation
Source code analysis
Statistical evaluation
Log file (analyser)
Application programs
<Log file >.log
Web presentation service
HTTP Server
<Log file >.log
URL
Browser

FIG 10

Event evaluation

Program	#OK	#NOK	∅ Response time OK	∅ Response time NOK	Max Response time
P1	23	00	1209		20614
--P11	45	05	234	75	240
---P132	97	00	23		
---P1321	126	2	79	124	130
P2	1				
---P21	35				

Event type Service statistics
Event Id FHE$)§JKE
Time stamp 2006-05-2310:34:01:750470
...
...
...