CLAIMS

What is claimed is:

1. A computer system comprising:

at logistics server, a client device associated with a user, and

at least one processor, wherein the computer system is configured for:

(A) storing data associated with a user-customized network of attended delivery/pickup locations, wherein the user-customized network of attended delivery/pickup locations comprise one or more attended delivery/pickup locations to which any parcels to be delivered to the user by as particular logistics provider are to be delivered;

(B) receiving, at the logistics server, location information associated with a first attended delivery/pickup location;

(C) receiving, from the client device, location information associated with the user;

(D) receiving, at the logistics server, a specified distance for determining one or more suitable attended delivery/pickup locations for a delivery of one or more parcels associated with the user;

(E) determining, at least partially based on the location information associated with the first attended delivery/pickup location, that the first attended delivery/pickup location is located about within the specified distance of the client device;

(F) at least partially in response to determining that the first attended delivery/pickup location is located within the specified distance of the client device, displaying, to the user, via the client device:

i) an indication of the location information associated with the user; and

ii) an indication of a location of the first attended delivery/pickup location;

(G) recommending that the user select the first attended delivery/pickup location as a particular attended delivery/pickup location for the delivery of the one or more parcels associated with the user at least partially based on:

i) the location information associated with the first attended delivery/pickup location; and

ii) the location information associated with the user; and

(H) enabling the user to select the first attended delivery/pickup location as the particular attended delivery/pickup location for receiving the delivery of one or more parcels associated with the user via the client device; and

(I) at least partially in response to the user selecting the first attended delivery/pickup location as the particular location for receiving the delivery of one or more parcels, modifying the data associated with a user-customized network of attended delivery/pickup locations to include the first attended delivery/pickup location, as a default delivery location to which any parcels to be delivered to the user by a particular logistics provider are to be delivered;

(J) facilitating the delivery, by the particular logistics provider, of at least one parcel associated with the user to the first attended delivery/pickup location.

2. The computer system of Claim 1, wherein:

(A) the first attended delivery/pickup location selected by the user is a default attended delivery/pickup location; and

(B) the default attended delivery/pickup location comprises a particular attended delivery/pickup location where the system is configured to automatically route at least one parcel associated with the user.

3. The computer system of Claim 1, wherein the computer system is further configured for:

(A) receiving availability information associated with the first attended delivery/pickup location, wherein the availability information comprises information indicating when the first attended delivery/pickup location is available to receive the one or more parcels associated with the user; and

(B) receiving delivery information associated with the one or more parcels associated with the user, wherein the delivery information associated with the delivery of the one or more parcels comprises an estimated time of delivery of the one or more parcels.

4. The computer system of Claim 3, wherein recommending that the user select the first attended delivery/pickup location as the particular attended delivery/pickup location is further at least partially based on determining that the first attended delivery/pickup location is available to receive the delivery of the one or more parcels associated with the user based at least in part on:

(A) the availability information associated with the first attended delivery/pickup location; and

(B) the delivery information associated with the one or more parcels.

5. The computer system of Claim 4, wherein the availability information further comprises availability information indicating when the first attended delivery/pickup location will be closed for one or more holidays.

6. The computer system of Claim 4, wherein the received availability information further comprises availability information associated with a capacity level of the first attended delivery/pickup location, wherein the capacity level is based at least in part on a predetermined volume for storing at least one parcel.

7. The computer system of Claim 1, wherein:

(A) the location information associated with the first attended delivery/pickup location comprises at least one location associated with the first attended delivery/pickup location;

(B) the computer system is further configured for determining an approximate distance between the at least one location associated with the first attended delivery/pickup location and the at least one particular location associated with the user; and

(C) recommending the attended delivery/pickup location to the user comprises recommending that the user select the first attended delivery/pickup location as the particular attended delivery/pickup location based at least in part on determining the approximate distance between the at least one location associated with the first attended delivery/pickup location and the at least one location associated with the user.

8. The computer system of Claim 7, wherein:

(A) the computer is system is further configured for receiving survey information associated with the first attended delivery/pickup location; and

(B) recommending the user select the first attended delivery/pickup location as the particular attended delivery/pickup location is further based at least in part on the survey information associated with the first attended delivery/pickup location.

9. The computer system of Claim 8, wherein the survey information associated with the first attended delivery/pickup location comprises at least one rating of the first attended delivery/pickup location, wherein the rating is from one or more customers of the first attended delivery/pickup location.

10. The computer system of Claim 1, wherein the computer system is further configured for:

(A) receiving location information associated with a second attended delivery/pickup location;

(B) determining, at least partially based on the location information associated with the second attended delivery/pickup location, that the second attended delivery/pickup location is located within the received distance;

(C) displaying, to the user, an indication of the second attended delivery/pickup location; and

(D) enabling the user to select the second attended delivery/pickup location as the particular attended delivery/pickup location.

11. The computer system of Claim 10, wherein the computer system is further configured for enabling the user to select an alternative attended delivery/pickup location, wherein the alternative attended delivery/pickup location is a location where one or more parcels associated with the user may be delivered if the particular attended delivery/pickup location selected by the user is unavailable to receive the one or more parcels.

12. The computer system of Claim 11, wherein the computer system is further configured for recommending that the user select the second attended delivery/pickup location as the alternative attended delivery/pickup location.

13. The computer system of Claim 12, wherein:

(A) the particular attended delivery/pickup location selected by the user is the first attended delivery/pickup location; and

(B) the alternative attended delivery/pickup location selected by the user is the second attended delivery/pickup location.

14. The computer system of Claim 11, wherein the computer system is further configured for:

(A) receiving availability information associated with the second attended delivery/pickup location, wherein the availability information comprises information associated with when the second attended delivery/pickup location is not available to receive the one or more parcels associated with the user; and

(B) receiving delivery information associated with the one or more parcels associated with the user, wherein the delivery information associated with the delivery of the one or more parcels comprises an estimated time of delivery of the one or more parcels.

15. The computer system of Claim 14, wherein the computer system is further configured for:

(A) determining whether the second attended delivery/pickup location is unavailable to receive the delivery of the one or more parcels associated with the user based at least in part on:

i) the availability information associated with the second attended delivery/pickup location; and

ii) the delivery information associated with the one or more parcels; and

(B) in response to determining that the second attended delivery/pickup location is unavailable to receive the delivery of the one or more parcels:

i) displaying an indication of the unavailability of the second attended delivery/pickup location; and

ii) recommending that the user select a third attended delivery/pickup location as the alternative attended delivery/pickup location.

16. The computer system of Claim 15, wherein displaying the indication of the unavailability of the second attended delivery/pickup location comprises changing the way in which the location indication of the second attended delivery/pickup location is displayed to the user.

17. The computer system of Claim 16, wherein:

(A) the location indication of the second attended delivery/pickup location comprises an indication that is a particular color; and

(B) changing how the location indication of the second attended delivery/pickup location is displayed to the user comprises changing the particular color of the location indication of the second attended delivery/pickup location.

18. The computer system of Claim 17, wherein changing the color of the location indication of the second attended delivery/pickup location comprises changing the particular color of the location indication of the second attended delivery/pickup location to gray.

19. The computer system of Claim 15, wherein the received availability information comprises availability information indicating when the second attended delivery/pickup location will be closed for one or more holidays.

20. The computer system of Claim 15, wherein the received availability information comprises availability information associated with a capacity level of the second attended delivery/pickup location, wherein the capacity level of the second attended delivery/pickup location is based at least in part on a predetermined volume for storing at least one parcel.

21. A computer-implemented method of allowing a user to define a user-defined network of attended delivery/pickup locations to which any parcels to be delivered to the user by a particular logistics provider are to be delivered comprising:

(A) storing data for the user-defined network of attended delivery/pickup locations for the user to which any parcels to be delivered to the user by the particular logistics provider are to be delivered;

(B) receiving, by at least one processor, at a logistics server, location information associated with a first attended delivery/pickup location;

(C) receiving, by at least one processor, from a computing device associated with the user, location information associated with athe user, wherein the location information associated with the user comprises at least one location associated with the user;

(D) receiving, by at least one processor, a distance for determining that one or more attended delivery/pickup locations are located near the user;

(E) receiving, by at least one processor, availability information associated with the first attended delivery/pickup location, wherein the availability information comprises information associated with when the first attended delivery/pickup location will not be available to accept deliveries for the user; and

(F) determining, by at least one processor, a zone for locating one or more attended delivery/pickup locations near the user based at least partially on:

i) the location information associated with the user; and

ii) the received distance;

(G) determining at least partially based on the location information associated with the first attended delivery/pickup location, that the first attended delivery/pickup location is located within the zone for locating one or more attended delivery/pickup locations near the user;

(H) determining that the first attended delivery/pickup location is available to receive a delivery of a particular one or more parcels associated with the user based at least in part on the availability information associated with the first attended delivery/pickup location;

(I) suggesting the user select the first attended delivery/pickup location as a default attended delivery/pickup location in their user-defined network of attended delivery/pickup locations based at least partially on:

i) determining that the first attended delivery/pickup location is located within the zone; and

ii) determining that the first attended delivery/pickup location is available to receive the delivery of the particular one or more parcels associated with the user;

(J) displaying, to the user, on the computing device associated with the user:

i) an indication of the at least one location associated with the user;

ii) a location indication of the first attended delivery/pickup location within the zone;

(K) enabling the user to select the first attended delivery/pickup location as the default attended delivery/pickup location for the delivery of the one or more parcels associated with the user; and

(L) in response to the user selecting the first attended delivery/pickup location:

modifying the data for the user-defined network of attended delivery/pickup locations for the user to include the first attended delivery/pickup location as the default attended delivery/pickup location; and

facilitating delivery of at least one parcel associated with the user to the first attended delivery/pickup location.

22. The computer-implemented method of Claim 21, wherein the computer-implemented method further comprising:

(A) receiving, by at least one processor, location information associated with a second attended delivery/pickup location;

(B) receiving, by at least one processor, availability information associated with the second attended delivery/pickup location, wherein the availability information comprises information associated with when the second attended delivery/pickup location will not be available to accept deliveries for the user;

(C) determining, by at least one processor, at least partially based on the location information associated with the second attended delivery/pickup location, that the second attended delivery/pickup location is located within the zone for locating one or more attended delivery/pickup locations near the user;

(D) displaying, by at least one processor, to the user, an indication of the second attended delivery/pickup location within the zone for locating one or more attended delivery/pickup locations near the user; and

(E) enabling the user to select the second attended delivery/pickup location as the default attended delivery/pickup location.

23. The computer-implemented method of Claim 22, wherein the computer-implemented method further comprising enabling the user to select an alternative attended delivery/pickup location, wherein the alternative attended delivery/pickup location is a location where the one or more parcels associated with the user may be delivered if the default attended delivery/pickup location selected by the user is unavailable to receive the one or more parcels.

24. The computer-implemented method of Claim 21, wherein the computer-implemented method further comprising:

(A) receiving, by at least one processor, delivery information associated with a particular one or more parcels associated with the user, wherein the delivery information associated with the delivery of the particular one or more parcels associated with the user comprises an estimated time of delivery of the one or more parcels;

(B) determining that the second attended delivery/pickup location is unavailable to receive the delivery of the one or more parcels associated with the user based at least in part on:

i) the availability information associated with the second attended delivery/pickup location; and

ii) the delivery information associated with the one or more parcels; and

(C) at least partially based on determining that the second attended delivery/pickup location is unavailable to receive the delivery of the one or more parcels, displaying, by at least one processor, an indication of the unavailability of the second attended delivery/pickup location.

25. The computer-implemented method of Claim 24, wherein displaying the indication of the unavailability of the second attended delivery/pickup location comprises changing, by at least one processor, the way in which the location indication of the second attended delivery/pickup location is displayed to the user.

26. The computer-implemented method of Claim 25, wherein:

(A) the computer-implemented method further comprising receiving, by at least one processor, survey information associated with the first attended delivery/pickup location; and

(B) suggesting the user select the first attended delivery/pickup location as the default attended delivery/pickup location is further based at least in part on the survey information associated with the first attended delivery/pickup location.

27. A non-transitory computer-readable medium storing computer executable instructions for:

(A) receiving location information associated with each of a plurality of attended delivery/pickup locations;

(B) receiving a location associated with a user from a client device associated with the user;

(C) receiving availability information associated with each of the plurality of attended delivery/pickup locations, wherein the availability information comprises information associated with when each of the attended delivery/pickup locations will not be available to accept deliveries for the user;

(D) receiving capacity information associated with each of the plurality of attended delivery/pickup locations, wherein the capacity information comprises information associated with the number of parcels each attended delivery/pickup location will accept;

(E) receiving delivery information associated with a particular one or more parcels associated with the user, wherein the delivery information associated with the delivery of the particular one or more parcels associated with the user comprises an estimated time of delivery of the one or more parcels;

(E) receiving a distance for defining a zone for locating one or more attended delivery/pickup locations near the user;

(F) determining the zone based at least partially on:

i) the location information associated with the user; and

ii) the received distance;

(G) determining that at least one attended delivery/pickup location of the plurality of attended delivery/pickup locations is located within the zone based at least in part on the location information associated with each of the attended delivery/pickup locations;

(H) determining that the at least one attended delivery/pickup location is available to receive the delivery of the particular one or more parcels associated with the user based at least in part on:

i) the availability information associated with the at least one attended delivery/pickup location; and

ii) the delivery information associated with the particular one or more parcels associated with the user;

iii) the capacity information associated with the at least one attended delivery/pickup location;

(I) displaying, to the user, on the client device:

i) an indication of the location associated with the user;

ii) an indication defining the zone;

iii) an indication of each of the attended delivery/pickup locations of the plurality of attended delivery/pickup locations located within the zone; and

vi) a location indication of the at least one attended delivery/pickup location;

(J) enabling the user to select a default attended delivery/pickup location of the plurality of attended delivery/pickup locations as the default attended delivery/pickup location for the delivery of the one or more parcels associated with the user;

(K) recommending the user select the at least one attended delivery/pickup location as a default attended delivery/pickup location, based at least in part on determining that the at least one attended delivery/pickup location is available to receive the delivery of the particular one or more parcels;

(L) in response to the user selecting the at least one attended delivery/pickup location as the default attended delivery/pickup location:

storing data associated with the default attended delivery/pickup location in memory; and

associating the default attended delivery/pickup location with a customized network of attended delivery/pickup locations associated with the user, the customized

network of attended delivery/pickup locations comprising one or more attended delivery/pickup locations to which any parcels to be delivered to the user by a particular logistics provider are to be delivered; and

(M) enabling the user to select an alternative attended delivery/pickup location of the plurality of attended delivery/pickup locations for the delivery of the one or more parcels associated with the user if the default attended delivery/pickup location is unavailable to receive the one or more parcels.