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ABSTRACT OF THE DISCLOSURE

The system includes: an equipment data recording block 313 for recording one or more than one equipment information; a profile recording block 312 for storing a customer profile describing a customer request; an analysis block 311 for analyzing the equipment data recorded in the equipment data recording block 313, according to the customer profile, and creating a maintenance service assisting program and a maintenance enterprise assisting program; and a communication block 314 for transmitting the maintenance service assisting program to the customer, and the maintenance enterprise assisting program to the maintenance enterprise.

Fig. 3