Abstract

Method and System for Computing A Rating for A Service Provider

A computer-implemented method for computing a rating for a service provider is provided. Thee method comprising operations of (a) receiving, by a transaction analysis component, transaction data representing past transactions performed by customers with the service provider via a payment network, (b) calculating, by the transaction analysis component, a transaction-based measure characterizing the past transactions during a pre-defined period; (c) receiving, by a service provider rating component, a review score indicative of a customer rating for the service provider; and (d) computing, by the service provider rating component, the rating using the transaction-based measure and the review score, said rating being indicative of a quality of service associated with the service provider. A system for carrying out the method is also provided.

[Figure to print with abstract: Fig. 1]