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(54) Title: VIRTUAL AGENT SYSTEM AND METHOD FOR MODELLING ORGANIZATION PROCESSES THEREFOR

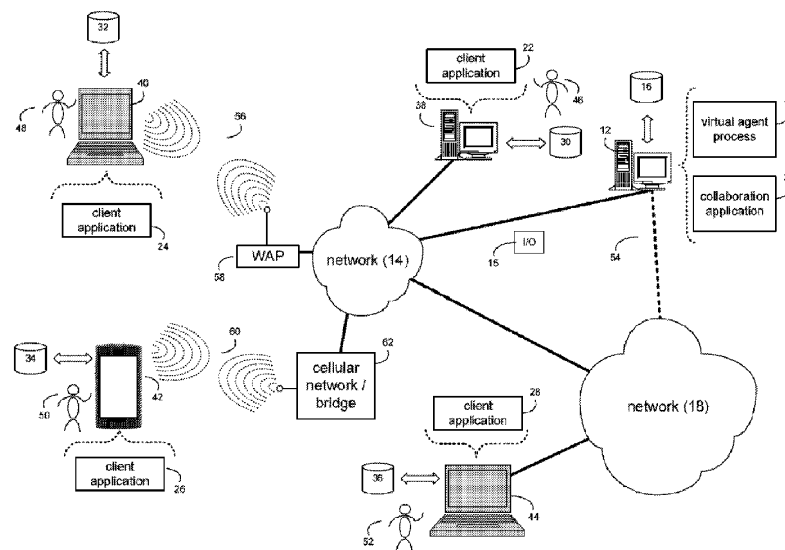


FIG. 1

(57) Abstract: A method, computer program product, and virtual agent system for an organization. The virtual agent system may include one or more processors and one or more memories configured to perform operations. The operations may include loading at least one model related to one or more processes of the organization where the model may be based on the structure information and one or more of procedures and protocols related to the organization. A process request, related to the at least one or more processes of the organization, from a user of the organization, may be received and analyzed

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