ABSTRACT

A user access method, system, access server, and access device are provided in the embodiments of the present invention. The method includes: receiving an access request including user information and path information; and binding the user information and the path information and saving the bound information; where the path information includes information about more than one intermediate device; and the user information is added to the access request by a terminal device, the information about the more than one intermediate device is added to the access device by the intermediate device. According to embodiments of the present invention, the received access request includes the user information and path information, and the user information and the path information are bound and saved. In this way, a network manager can locate a specific user according to the bound user information and path information, and determine information about an entire path. As compared with the prior art, the workload of the network manager is reduced, speed is fast, and it can be implemented that a user location can be quickly located.