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Declarations under Rule 4.17:

— *as to applicant's entitlement to apply for and be granted a patent (Rule 4.17(ii))*

[Continued on next page]

(54) Title: RECONCILIATION AND REMEDIATION WITH COMMUNICATION ARCHIVES

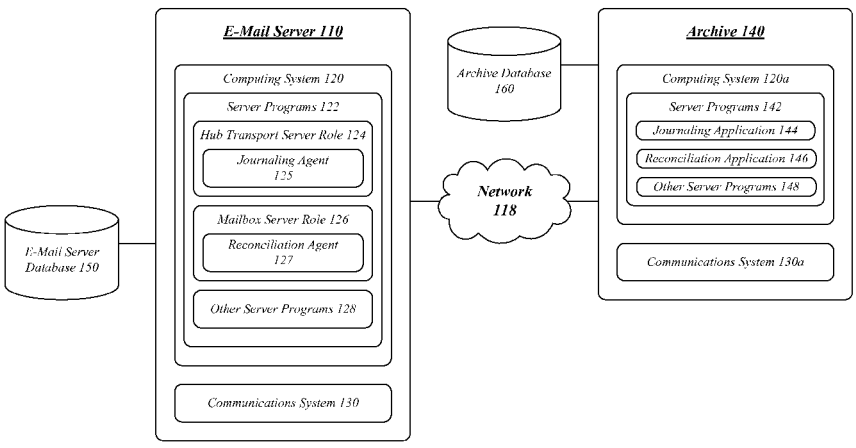


FIG. 1

(57) Abstract: Techniques for reconciliation and remediation of messages sent by a server for storage in an archive are described. Some techniques may comprise receiving a message to be reconciled corresponding to a message sent by a server to be stored in an archive. The received message may be categorized for reconciliation, and a delivery confirmation query may be issued to the archive according to categorization of the message for reconciliation. Based on the response to the delivery confirmation query, it can be determined with certainty whether the message sent to the archive for storage is indeed stored at the archive. Other embodiments are described and claimed.

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