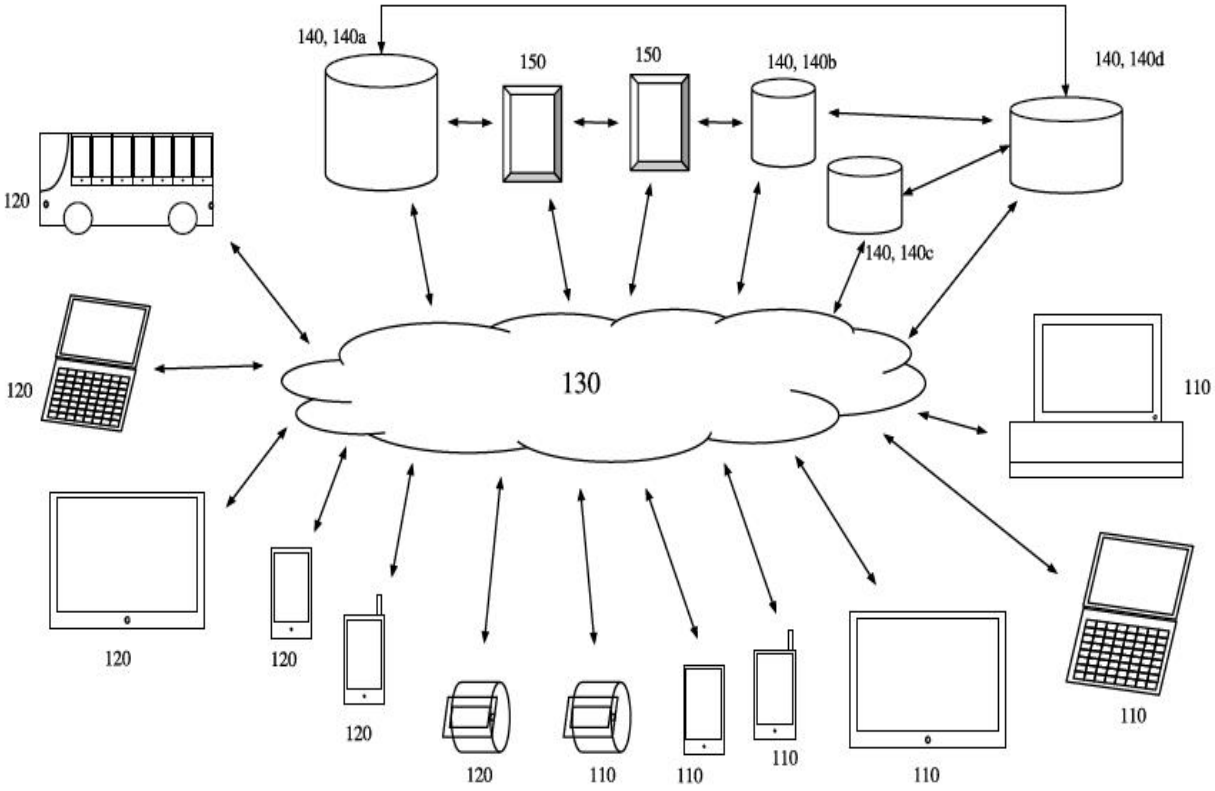

140, 140a
150
150
140, 140b
140, 140d
120
140, 140c
130
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Figure 1

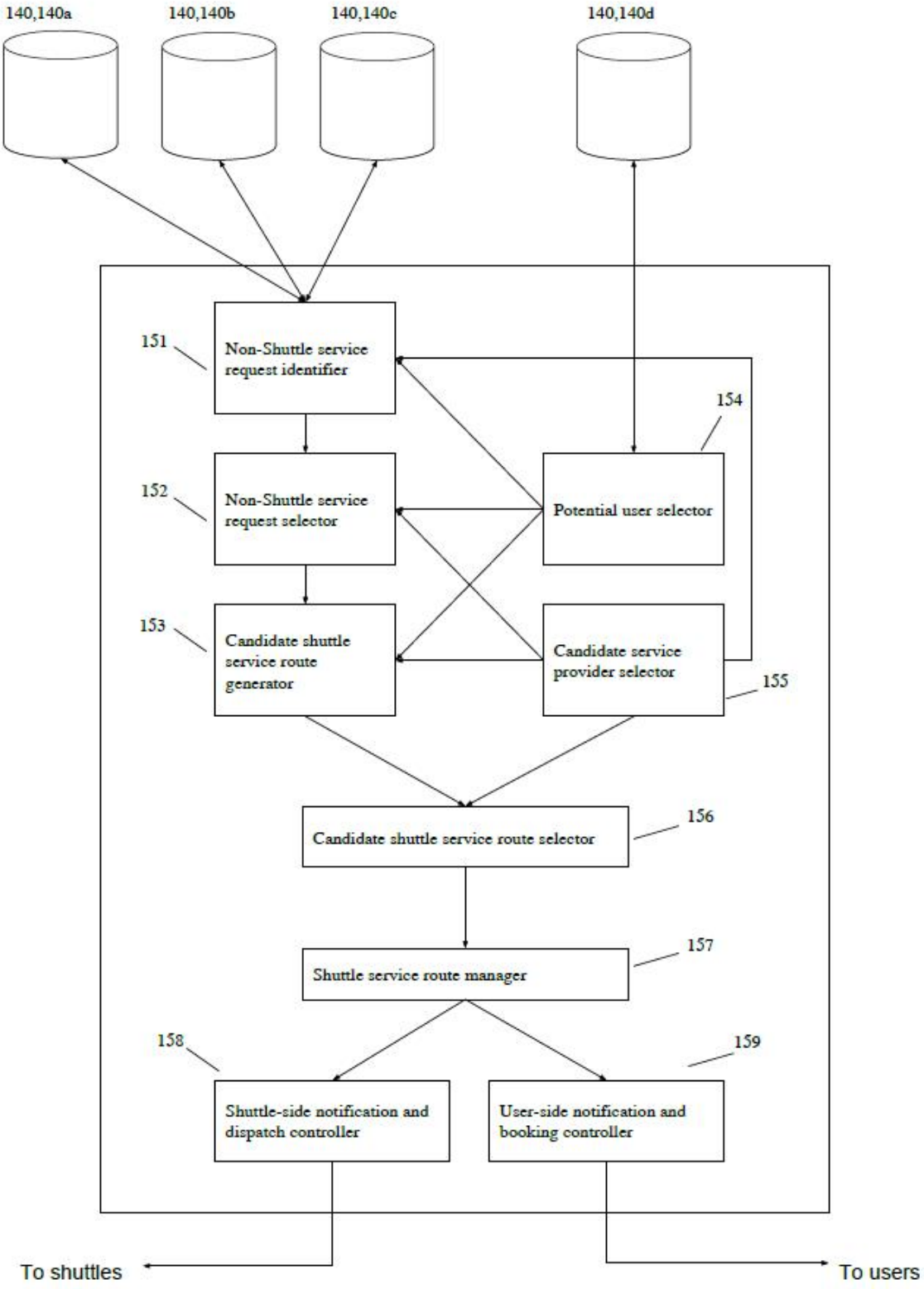

140,140a
140,140b
140,140c
140,140d
151
Non-Shuttle service request identifier
154
152
Non-Shuttle service request selector
Potential user selector
153
Candidate shuttle service route generator
Candidate service provider selector
155
Candidate shuttle service route selector
156
Shuttle service route manager
157
158
159
Shuttle-side notification and dispatch controller
User-side notification and booking controller
To shuttles
To users

Figure 2

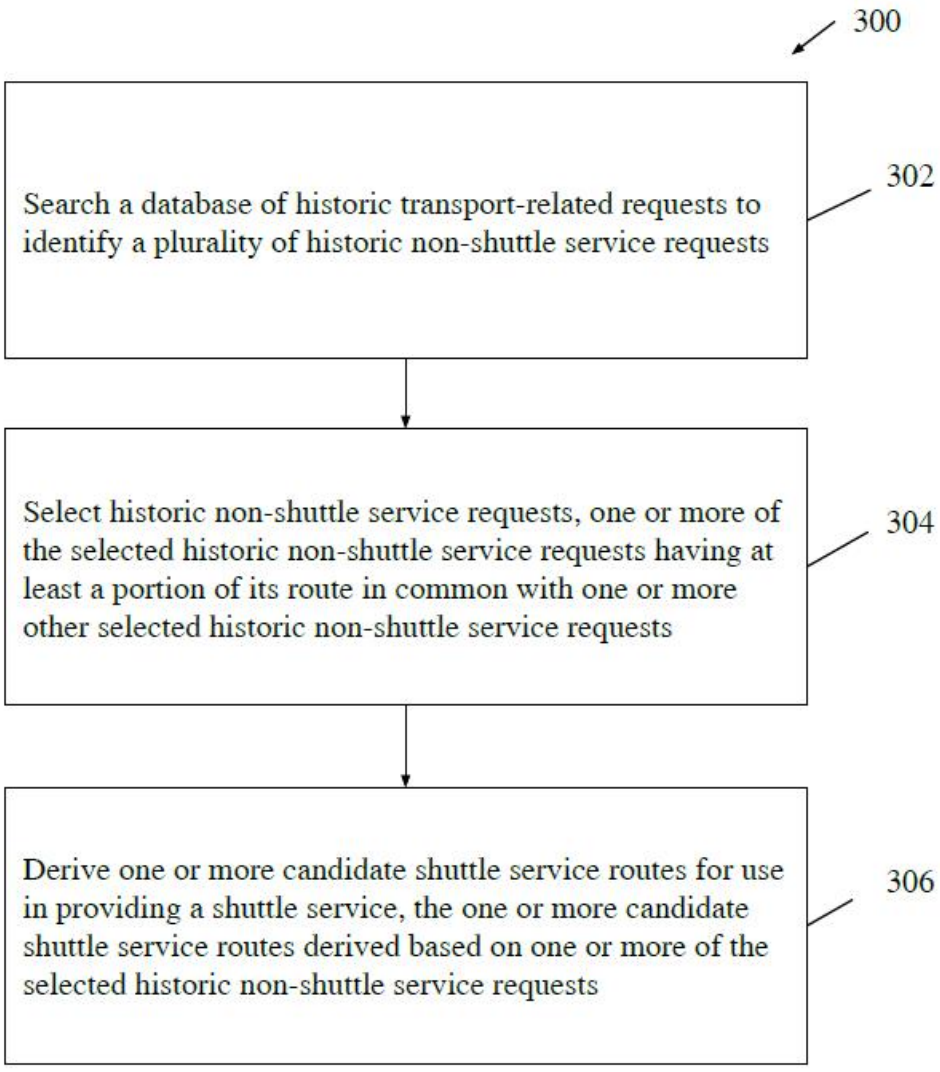

300
Search a database of historic transport-related requests to identify a plurality of historic non-shuttle service requests
302
Select historic non-shuttle service requests, one or more of the selected historic non-shuttle service requests having at least a portion of its route in common with one or more other selected historic non-shuttle service requests
304
Derive one or more candidate shuttle service routes for use in providing a shuttle service, the one or more candidate shuttle service routes derived based on one or more of the selected historic non-shuttle service requests
306

Figure 3

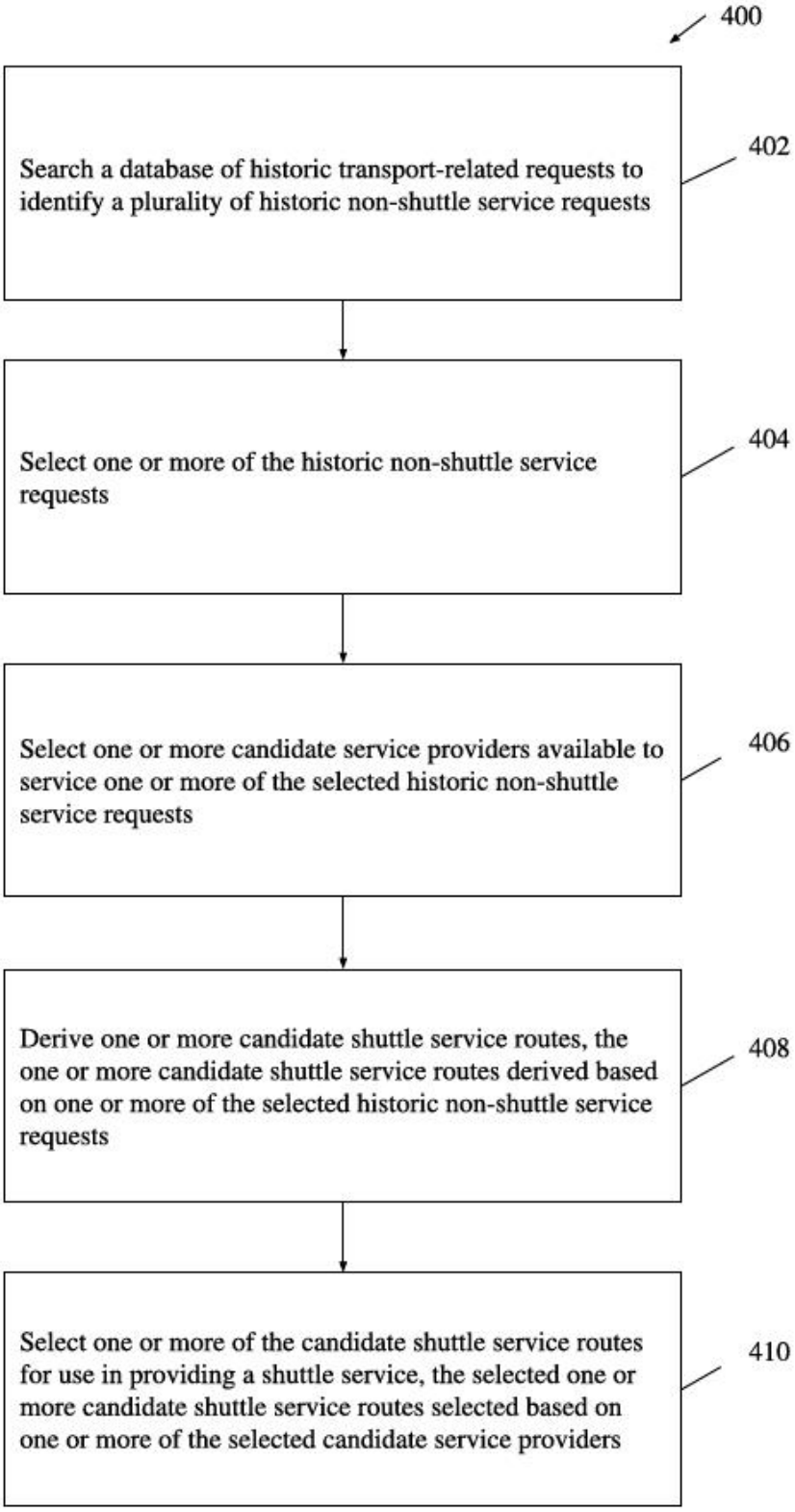

400
Search a database of historic transport-related requests to identify a plurality of historic non-shuttle service requests
402
Select one or more of the historic non-shuttle service requests
404
Select one or more candidate service providers available to service one or more of the selected historic non-shuttle service requests
406
Derive one or more candidate shuttle service routes, the one or more candidate shuttle service routes derived based on one or more of the selected historic non-shuttle service requests
408
Select one or more of the candidate shuttle service routes for use in providing a shuttle service, the selected one or more candidate shuttle service routes selected based on one or more of the selected candidate service providers
410

Figure 4

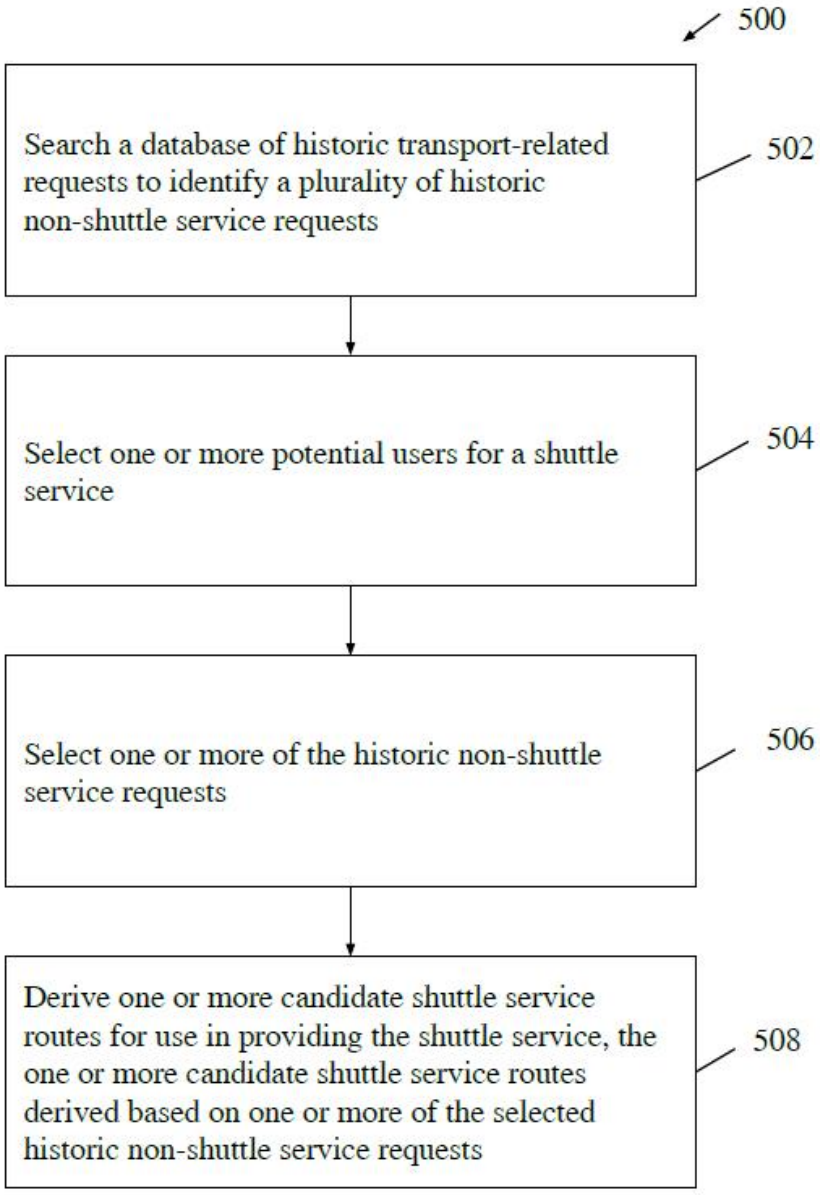

500
Search a database of historic transport-related requests to identify a plurality of historic non-shuttle service requests
502
Select one or more potential users for a shuttle service
504
Select one or more of the historic non-shuttle service requests
506
Derive one or more candidate shuttle service routes for use in providing the shuttle service, the one or more candidate shuttle service routes derived based on one or more of the selected historic non-shuttle service requests
508

Figure 5