

Abstract**ACTIVE CARE CONTROL METHOD, ELECTRONIC CONTROL DEVICE, CENTRAL GATEWAY DEVICE AND SERVER**

A method of detecting an assistance indicator in a water usage environment, wherein the method comprises the steps of: detecting the assistance indicator using an electronic control device that is arranged to control at least one water provisioning device in the water usage environment, wherein the electronic control device comprises an electronic system arranged to control usage of water by the water provisioning device; wherein the assistance indicator is generated by a portable electronic communication device, and the assistance indicator indicates a user of the portable electronic device in the water usage environment requires assistance; generating an alert based on the electronic control device detecting the assistance indicator; and communicating the alert to a registered device that is associated with the water provisioning device.

Fig. 1