

ABSTRACT

An object of the present disclosure is to mitigate traffic congestion at an installation place of a security gate. An entry/exit management system (1) includes a management unit (111) and a human sensing unit (112). The management unit (111) is configured to, when the entry/exit management system (1) receives a passage request requesting passage through the security gate (3) from a first robot (5A), determine whether or not there is a passage conflict between the first robot (5A) and a second robot (5B) and determine, based on a determination result by the human sensing unit (112), whether or not there is a passage conflict between the first robot (5A) and a human. The management unit (111) is configured to, when there is no passage conflict between the first robot (5A) and the second robot (5B) and there is no passage conflict between the first robot (5A) and the human, cause the security gate (3) to permit the first robot (5A) to pass through.