Claims:

1. An online meeting controller operable to connect devices having installed an online meeting application which is operable to present a user interface for the device, wherein the user interface of each device is operable to display data and/or documents and/or video data from the other device so as to allow users at each device to participate in an online meeting, the controller being operable to:

communicate with a relationship manager which is operable to identify a user of a device as a host for an online meeting and identify a user of a device as the participant to be invited to the online meeting by the host, wherein the controller is operable to receive from the relationship management database first validation data which validates a device as a host device for an online meeting to be operated by a host of the meeting and second validation data which validates a device as a participant device to be operated by a participant invited to the online meeting;

communicate with the application running on a validated host device and a validated participant device so as to synchronise the user interfaces at the host and participant devices and so as to receive updates to data and/or documents and/or forms displayed at the user interfaces of the host and participant devices, wherein the updates are inputs received at the user interfaces of the host and/or participant devices ;

communicate with a video communication system which provides a video communication service between devices, wherein the controller communicates with the video communication service to initiate a video communication session through which the host device can connect with the participant device.

2. The online meeting controller of claim 1, wherein the controller is operable to communicate with the host and participant devices using a library of command code, wherein the library is retrievable by the controller and each device.

3. The online controller of claim 2 operable to communicate commands to the video service in response to the controller receiving command code from the host device to allow the host to control one or more functions of the video service from the host device.

4. The online meeting controller of claim 3 operable to control the video service to record video in response to command code received from the host device to start and stop video recording, operable to store the recorded video and operable to communicate a link to the relationship

manager to allow the host operating the host device to control the capture of video from an online meeting.

5. The online meeting controller of any one of claims 1 to 4 operable to control the user interface of the participant device in response to command code received from the host device to allow a user interface at a participant device to be controlled by the host to control the online meeting from the host device.

6. The online meeting of any one of claims 1 to 5 operable in response to commands received from the host device to communicate a document or form selected from a set of documents to the participant device and to and store a version of the document updated by inputs at the participant device.

7. The online meeting controller of any one of claims 1 to 6 operable to generate an invitation for a participant in response to a request received from the relationship manager, the invitation containing validation data to validate the participant device for an online meeting.

8. The online meeting controller of any one of claims 1 to 7 operable to store data and/or document and/or form updated in the online meeting by inputs at the user interfaces and to communicate a link to the stored data and/or documents to the relationship manager.

9. The online meeting controller of claim 8 operable to store the updated data and/or document and/or form in response to a command received from the host device and to store the data and/or documents dependent on a set of rules associated with the host.

10. The online meeting controller of claim 9 wherein the controller is operable in response to receiving a command from the host device to transmit the data and/or document and/or form using address data associated with the participant.

11. The online meeting controller of any one of claims 1 to 10 operable to synchronise data and/or documents and/or forms and store updated data and/or documents and/or forms received at the host or participant device in association with an identifier and/or key which persists over a two or more video sessions to provide an online room in which data and/or documents and/or forms can be updated between video sessions.

12. A process carried out by an online meeting controller for controlling a online meeting which connects devices having installed an online meeting

application which is operable to present a user interface for the device, wherein the user interface of each device is operable to display data and/or documents and/or video data from the other device so as to allow users at each device to participate in an online meeting, the process including the steps of:

communicating with a relationship database storing data which identifies a user of a device as a host for an online meeting and identifies a user of a device as the participant to be invited to the online meeting by the host;

receiving from the relationship database validation data which validates a device as a host device for an online meeting to be operated by a host of the meeting and validates a device as a participant device to be operated by a participant invited to the online meeting by the host;

communicating with a validated host device and a validated participant device so as to receive data which is input at the user interface of the host and participant devices and so as to synchronise the data and/or documents displayed at the user interfaces of the host and participant devices to allow the data and/or documents displayed at the host device and participant device in an online meeting to be updated;

communicating with a video communication system which provides a video communication service between devices, wherein the controller communicates with the video communication service so as to initiate a video communication session through which the host device can connect with the participant device.

14. A meeting controller operable to communicate with a pair of devices using command code so as to alternate control and updating between the devices of a document and/or form displayed at the devices and operable to communicate with a video collaboration service to control a video session provided by the video service connecting the two devices.

15. An online meeting controller operable to initiate a video session between two or more devices using a video service, the session initiated dependent on data stored using a database storing which is operable to store relationship data carrying information on an enterprises relationships, the meeting controller further operable to communicate with the two or more devices to allow control of the video session by one or more of the devices.

16. An online meeting controller operable to initiate a video session between two or more devices using a video service, the session initiated using data stored by a database managing an enterprises relationships and further operable to communicate with the two or more devices to allow data and/or code from a library of code to be communicated external to the video session between the two or more devices.

17. An online meeting controller operable to initiates a video session at a video service between two or more devices upon receiving a request from a Customer Relationship Management CRM service and/or database.

18. An online meeting controller operable to capture and evidence a transaction made in an online meeting between operators of two or more devices each device having installed thereon an application operable to display one or more forms having one or more data fields to display form data, the controller operable to:

communicate with a relationship manager to identify a user of a device as a host for an online meeting and identify another user of another device as a participant to be invited to the online meeting by the host, to receive from the relationship management database validation data which validates a device as a host device to be operated by a host of the online meeting and validates a device as a participant device to be operated by a participant invited to the online meeting;

communicate with the application installed on a validated host device and a validated participant device so as to control each application to display a form, so as to receive form data entered at one or more fields of the form displayed at the validated host device and validated participant device and so as to cause the applications to display forms with synchronised form data;

communicate with the application running on the validated host device or validated participant device so as to receive signature data captured at the device while synchronised form data is displayed at each of the validated devices;

retrieve a set of one or more stored evidencing rules dependent on data received from the relationship manager identifying the host; generate an evidencing file dependent on the evidencing rules retrieved, the evidencing form file carrying synchronised form data displayed as the signature data was captured and carrying the signature data;

generating an evidencing transmission for one or more cloud endpoints and/or one or more addresses and/or one or more storage locations defined in the evidencing rules,

wherein the transaction is evidenced as a transmission of an evidencing file defined and stored dependent on stored evidencing rules associated with the host, the evidencing rules defining addresses and/or endpoints and/or storage locations and the transmission carrying form data entered at devices validated as operated by a host and participant of an online meeting as identified by a relationship manager and carrying signature data captured while synchronised form data is displayed at the validated devices.

19. The online meeting controller of claim 18 wherein the evidencing rules are associated with the host through a stored association between the host and an enterprise, the association stored by a relationship manager.

20. The online meeting controller of claim 18 or claim 19 operable to communicate with a video communication system which provides a video communication service between devices, wherein the controller communicates with the video communication service to initiate a video communication session through which the host device can connect with the participant device.