

DESCRIPTION

RECEPTION SYSTEM, RECEPTION METHOD, AND PROGRAM

5 Technical Field

[0001]

The present invention relates to a reception system, a reception method, and a non-transitory computer-readable medium storing a program.

10 Background Art

[0002]

A fee adjustment machine for an accommodation facility disclosed in Patent Literature 1 can execute a check-in process and a check-out process. The check-in process can execute a payment process, and an issuance process. The payment
15 process can execute payment about accommodation. The issuance process can issue card keys for unlocking a guest room, up to the number of which depends on guests, after completion of the payment process. The check-out process is characterized by capability of collecting the card keys up to the maximum number of collections determined on the basis of the number of cards issued by the check-
20 in process.

Citation List

Patent Literature

[0003]

25 [Patent Literature 1] Japanese Unexamined Patent Application Publication No. 2019-046124

Summary of Invention

Technical Problem

30 [0004]

It is required that such a fee adjustment machine for an accommodation facility can verify whether a person performing the check-in process or the like is a guest themselves or not.

CLAIMS

1. A reception system, comprising:

a face photo information check unit,

5 a reception terminal; and

a character information check unit, wherein

when the reception terminal receives an input indicating an application for a check-in of a guest, the face photo information check unit checks passport-face-photo-at-check-in-time information scanned from a passport at the time of check-in, with face-photo-at-check-in-time information on the guest photographed at the
10 time of check-in,

when the reception terminal receives the input indicating the application for the check-in of the guest, the character information check unit obtains the reservation number specified by the input or the reservation information of the
15 guest by using the guest's name, and checks passport character information at the time of check-in scanned from the passport at the time of check-in, with the obtained reservation information, and

when the passport-face-photo-at-check-in-time information and the face-photo-at-check-in-time information indicate a same person, and when the passport
20 character information at the time of check-in and the obtained reservation information include a same information of the guest, the reception terminal displays information on a room reserved by the guest, and issues a card key for the room reserved by the guest.

25 2. The reception system according to Claim 1, wherein

when the reception terminal receives an input indicating an application for a check-out of the guest, the face photo information check unit checks passport-face-photo-at-check-out-time information scanned from a passport at the time of check-out, with face-photo-at-check-out-time information on the guest
30 photographed at the time of check-out,

when the passport-face-photo-at-check-out-time information and the face-photo-at-check-out-time information indicate a same person, the reception terminal execute a check-out process.

3. The reception system according to Claim 2, wherein

when the reception terminal receives the input indicating an application for a check-out of the guest, the character information check unit checks passport character information at a time of check-out scanned from the passport at the time
5 of check-out, with the reservation information of the guest.

4. The reception system according to Claim 1, wherein

the passport character information, and the reservation information of the guest include at least one of a given name and surname, a nationality, an address,
10 a passport number, and a birth date of a bearer of the passport.

5. A computer-implemented reception method, comprising:

checking, upon receipt of an input indicating an application for a check-in of a guest, passport-face-photo-at-check-in-time information scanned from a
15 passport at the time of check-in, with face-photo-at-check-in-time information on the guest photographed at the time of check-in,

receiving the input indicating the application for the check-in of the guest, obtaining the reservation number specified by the input or the reservation information of the guest by using the guest's name, and checking passport
20 character information at the time of check-in scanned from the passport at the time of check-in, with the obtained reservation information; and

displaying information on a room reserved by the guest, and issuing a card key for the room reserved by the guest, when the passport-face-photo-at-check-in-time information and the face-photo-at-check-in-time information indicate a same
25 person, and when the passport character information at the time of check-in and the obtained reservation information include a same information of the guest.

6. The computer-implemented reception method according to Claim 5, wherein

30 receiving an input indicating an application for a check-out of the guest, and checking passport-face-photo-at-check-out-time information scanned from a passport at the time of check-out, with face-photo-at-check-out-time information on the guest photographed at the time of check-out; and

executing a check-out process when the passport-face-photo-at-check-out-

time information and the face-photo-at-check-out-time information indicate a same person.

7. The computer-implemented reception method according to Claim 6,
5 wherein

receiving the input indicating an application for a check-out of the guest,
and checking passport character information at a time of check-out scanned from
the passport at the time of check-out, with the reservation information of the
guest.

10 8. A non-transitory computer-readable medium storing a program causing a
computer operating in a reception system to execute:

checking, after receipt of an input indicating an application for a check-in
of a guest, passport-face-photo-at-check-in-time information scanned from a
15 passport at the time of check-in, with face-photo-at-check-in-time information on
the guest photographed at the time of check-in,

receiving the input indicating the application for the check-in of the guest,
obtaining the reservation number specified by the input or the reservation
information of the guest by using the guest's name, and checking passport
20 character information at the time of check-in scanned from the passport at the
time of check-in, with the obtained reservation information; and

displaying information on a room reserved by the guest, and issuing a card
key for the room reserved by the guest, when the passport-face-photo-at-check-in-
time information and the face-photo-at-check-in-time information indicate a same
25 person, and when the passport character information at the time of check-in and
the obtained reservation information include a same information of the guest as a
result of checking.