ABSTRACT

A luggage storage system (1) includes a tag (2) attached to a luggage (4), a plurality of storage spot terminals (200) respectively installed in a plurality of storage spots (3) including a movable spot (3A), a luggage DB (111), a first registration module (113) that acquires identification information of the tag (2) and a user from a mobile terminal (300) that has read the identification information of the tag (2) at the time of deposit of the luggage (4) and registers the identification information in the luggage DB (111), a second registration module (114) that acquires the identification information of the tag (2) and storage spot (3) from the storage spot terminal (200) that has read the identification information of the tag (2) and registers the identification information in the luggage DB (111), and a return determination module (122) that acquires the identification information of the tag (2) and the user from the mobile terminal (300) that has read the tag (2) at the time of receipt of the luggage (4) and determines whether or not to return the luggage (4) based on whether or not the identification information of the tag (2) and the identification information of the user are associated with each other in the luggage DB (111).

Figure 1