

Abstract

The invention relates to a method and an apparatus (87) for monitoring a state of a passenger transport system (1) such as, for example, an escalator (3). The method
5 comprises monitoring the state of the passenger transport system (1) by using an updated digital double data record that reflects characterizing properties of components (11) of the passenger transport system (1) in an actual configuration of the passenger transport system (1) in a machine-processable manner after the assembly and installation thereof in a building. The updated digital double data record can be obtained, for example, by
10 accurately surveying the passenger transport system (1) after the completion thereof and using signal values from sensors (81) housed in the passenger transport system (1), and allow conclusions as to the present or future state of the passenger transport system (1), based on which for example maintenance measures can be planned efficiently and adequately.

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(Fig. 1)