

ABSTRACT**BAGGAGE DELIVERY SYSTEM AND METHOD**

A system and method of delivering a bag to a final destination are described. The system receives a customer request to re-route the bag, the customer request including a final destination and a unique identifier associated with customer-related information. The system identifies the bag based on the customer-related information and re-routes the bag from a first destination to a further destination. The system sends a delivery request to a delivery service provider for the bag to be delivered from the further destination to the final destination.

Fig. 1