

SMART LOCKS UNLOCKING METHODS, MOBILE TERMINALS, SERVERS, AND COMPUTER-READABLE STORAGE MEDIA

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ABSTRACT

Embodiments of the present specification disclose smart locks unlocking methods. A mobile terminal is configured to send a device identifier of the smart lock and its corresponding user identifier to a service server, so that the service server can identify identity information for room reservation based on the user identifier, and
10 then send the identity information and the device identifier to a processing server for use during subsequent user identification. The mobile terminal collects corresponding biometric feature information and sends it to the processing server, so that the processing server performs, based on matching biometric feature information identified by using the identity information, user identification for the biometric
15 feature information collected by the mobile terminal. When the user identification is successful, the processing server generates a digital key and returns it to the mobile terminal for unlocking the smart lock. The identification based on the biometric feature information can ensure the check-in accuracy, and remote unlocking is performed while ensuring the check-in accuracy, thereby improving the check-in
20 efficiency and user experience.

FIG. 2