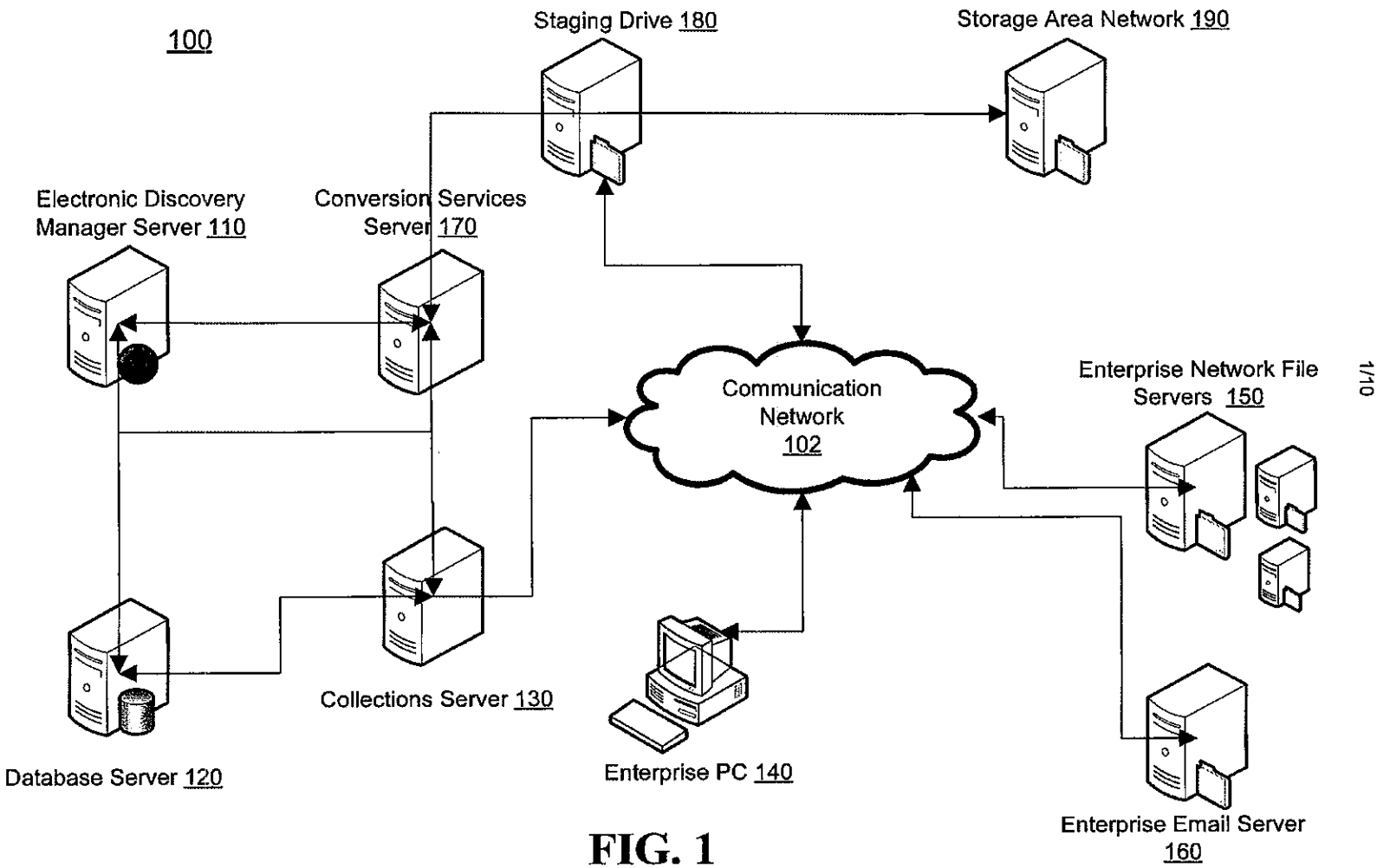

100
Staging Drive 180
Storage Area Network 190
Electronic Discovery Manager Server 110
Conversion Services Server 170
Communication Network 102
Enterprise Network File Servers 150
Collections Server 130
Database Server 120
Enterprise PC 140
Enterprise Email Server 160

FIG. 1

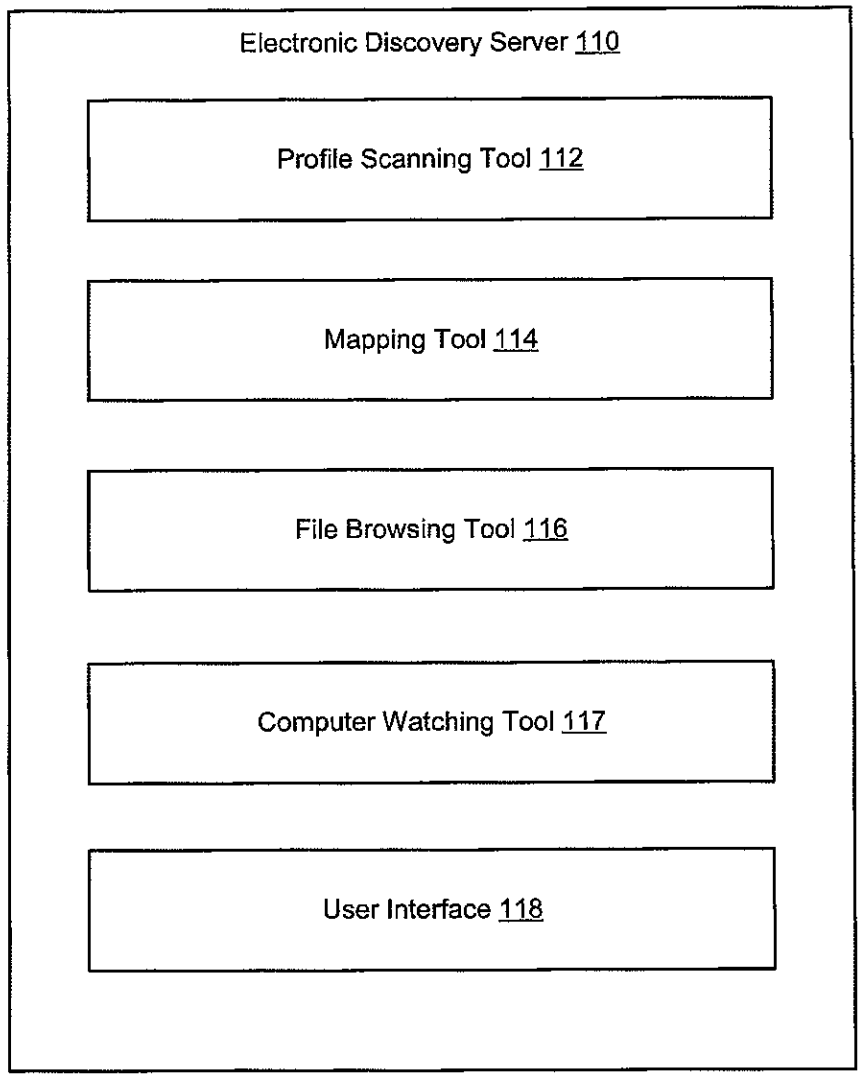

Electronic Discovery Server 110
Profile Scanning Tool 112
Mapping Tool 114
File Browsing Tool 116
Computer Watching Tool 117
User Interface 118

FIG. 2

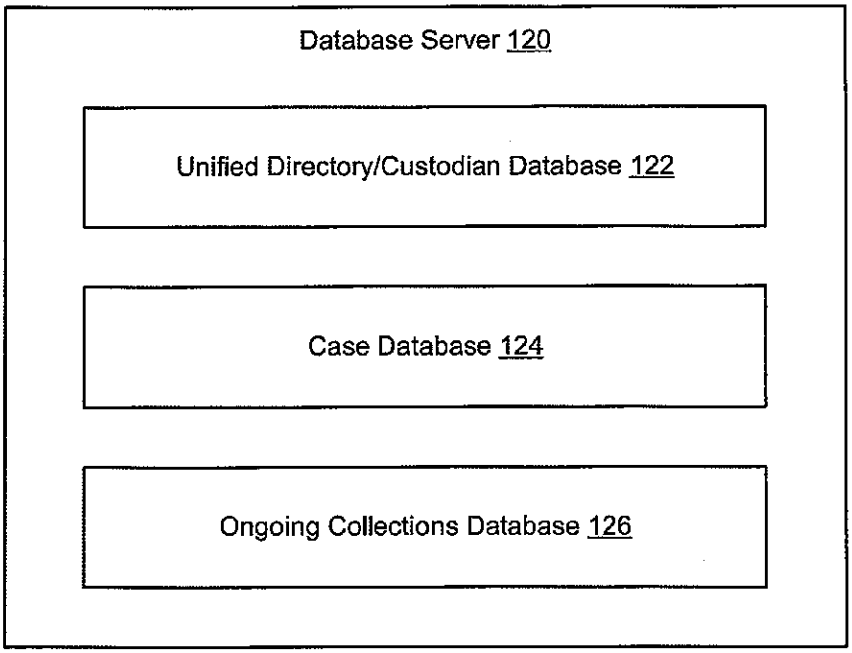

Database Server 120
Unified Directory/Custodian Database 122
Case Database 124
Ongoing Collections Database 126

FIG. 3

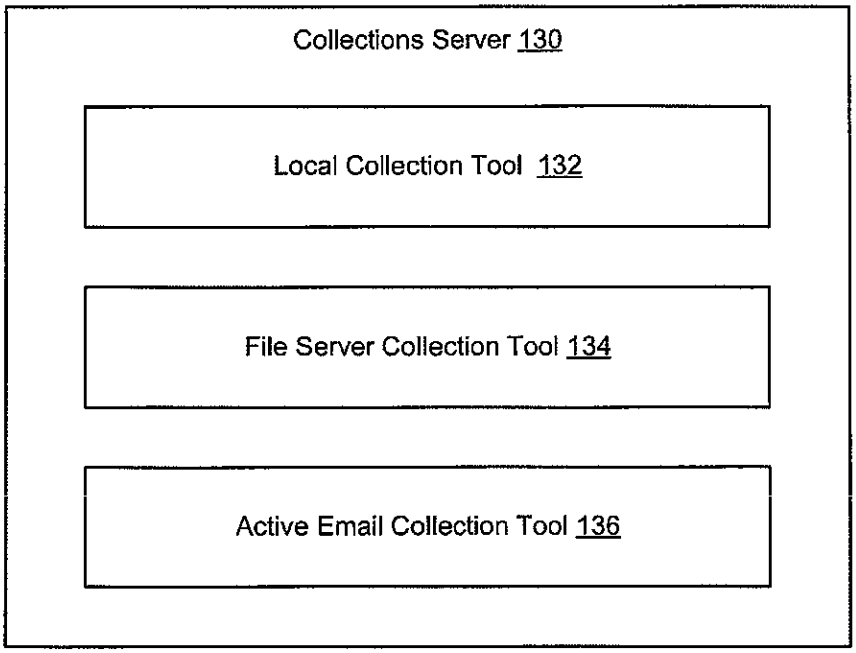

Collections Server 130
Local Collection Tool 132
File Server Collection Tool 134
Active Email Collection Tool 136

FIG. 4

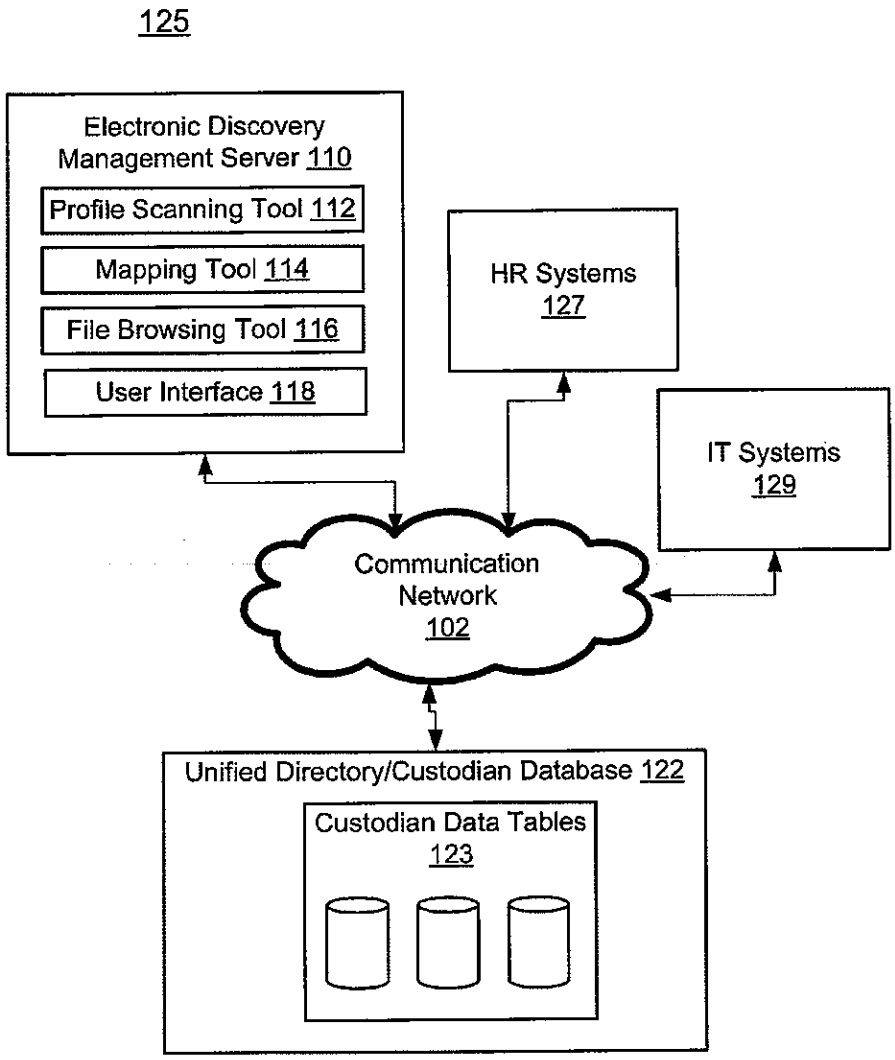

125
Electronic Discovery Management Server 110
Profile Scanning Tool 112
Mapping Tool 114
File Browsing Tool 116
User Interface 118
HR Systems 127
IT Systems 129
Communication Network 102
Unified Directory/Custodian Database 122
Custodian Data Tables 123

FIG. 5

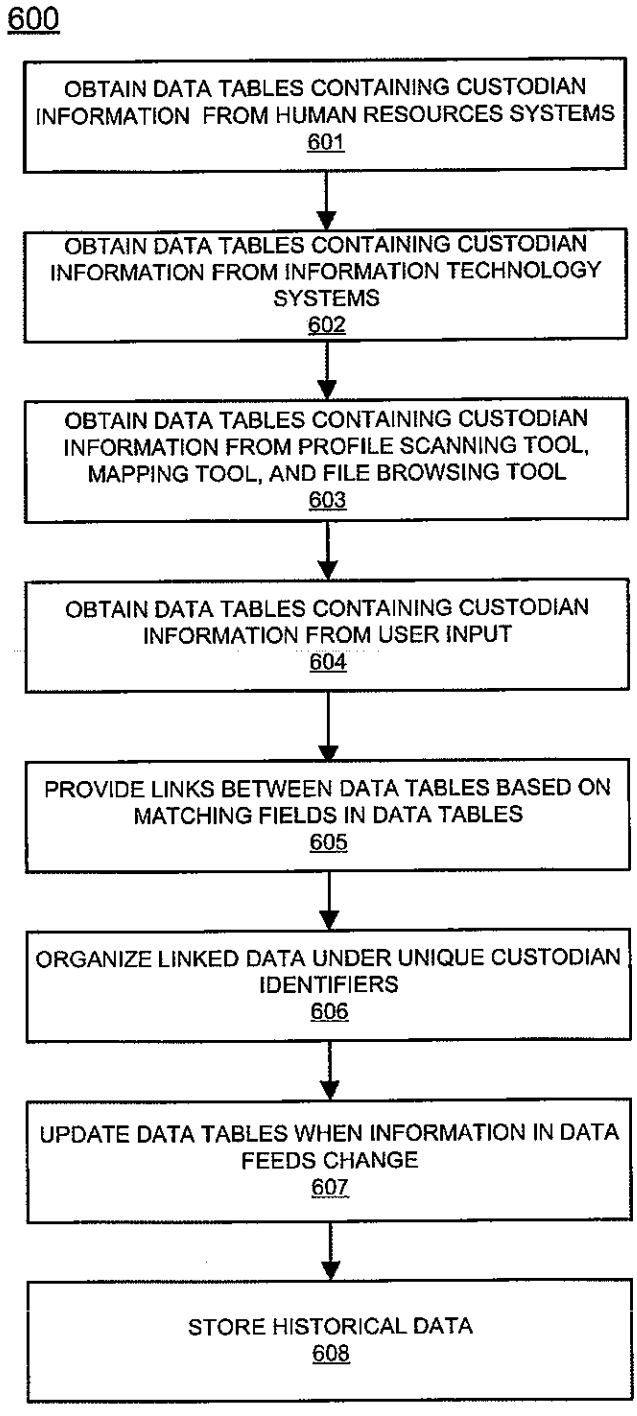

600
OBTAIN DATA TABLES CONTAINING CUSTODIAN INFORMATION FROM HUMAN RESOURCES SYSTEMS
601
OBTAIN DATA TABLES CONTAINING CUSTODIAN INFORMATION FROM INFORMATION TECHNOLOGY SYSTEMS
602
OBTAIN DATA TABLES CONTAINING CUSTODIAN INFORMATION FROM PROFILE SCANNING TOOL, MAPPING TOOL, AND FILE BROWSING TOOL
603
OBTAIN DATA TABLES CONTAINING CUSTODIAN INFORMATION FROM USER INPUT
604
PROVIDE LINKS BETWEEN DATA TABLES BASED ON MATCHING FIELDS IN DATA TABLES
605
ORGANIZE LINKED DATA UNDER UNIQUE CUSTODIAN IDENTIFIERS
606
UPDATE DATA TABLES WHEN INFORMATION IN DATA FEEDS CHANGE
607
STORE HISTORICAL DATA
608

FIG. 6

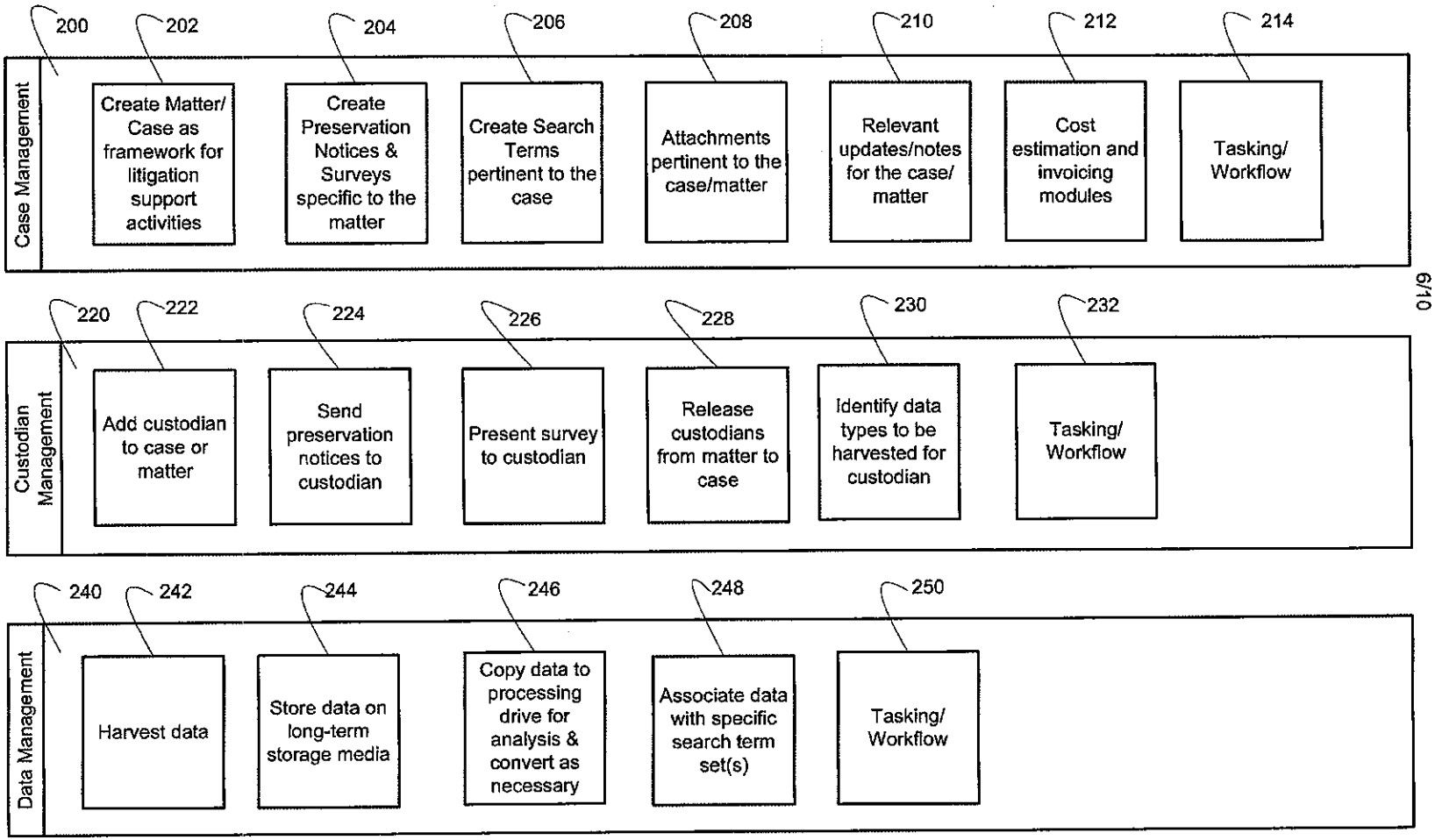

Case Management
200
202
Create Matter/ Case as framework for litigation support activities
204
Create Preservation Notices & Surveys specific to the matter
206
Create Search Terms pertinent to the case
208
Attachments pertinent to the case/matter
210
Relevant updates/notes for the case/ matter
212
Cost estimation and invoicing modules
214
Tasking/ Workflow
Custodian Management
220
222
Add custodian to case or matter
224
Send preservation notices to custodian
226
Present survey to custodian
228
Release custodians from matter to case
230
Identify data types to be harvested for custodian
232
Tasking/ Workflow
Data Management
240
242
Harvest data
244
Store data on long-term storage media
246
Copy data to processing drive for analysis & convert as necessary
248
Associate data with specific search term set(s)
250
Tasking/ Workflow

FIG. 7

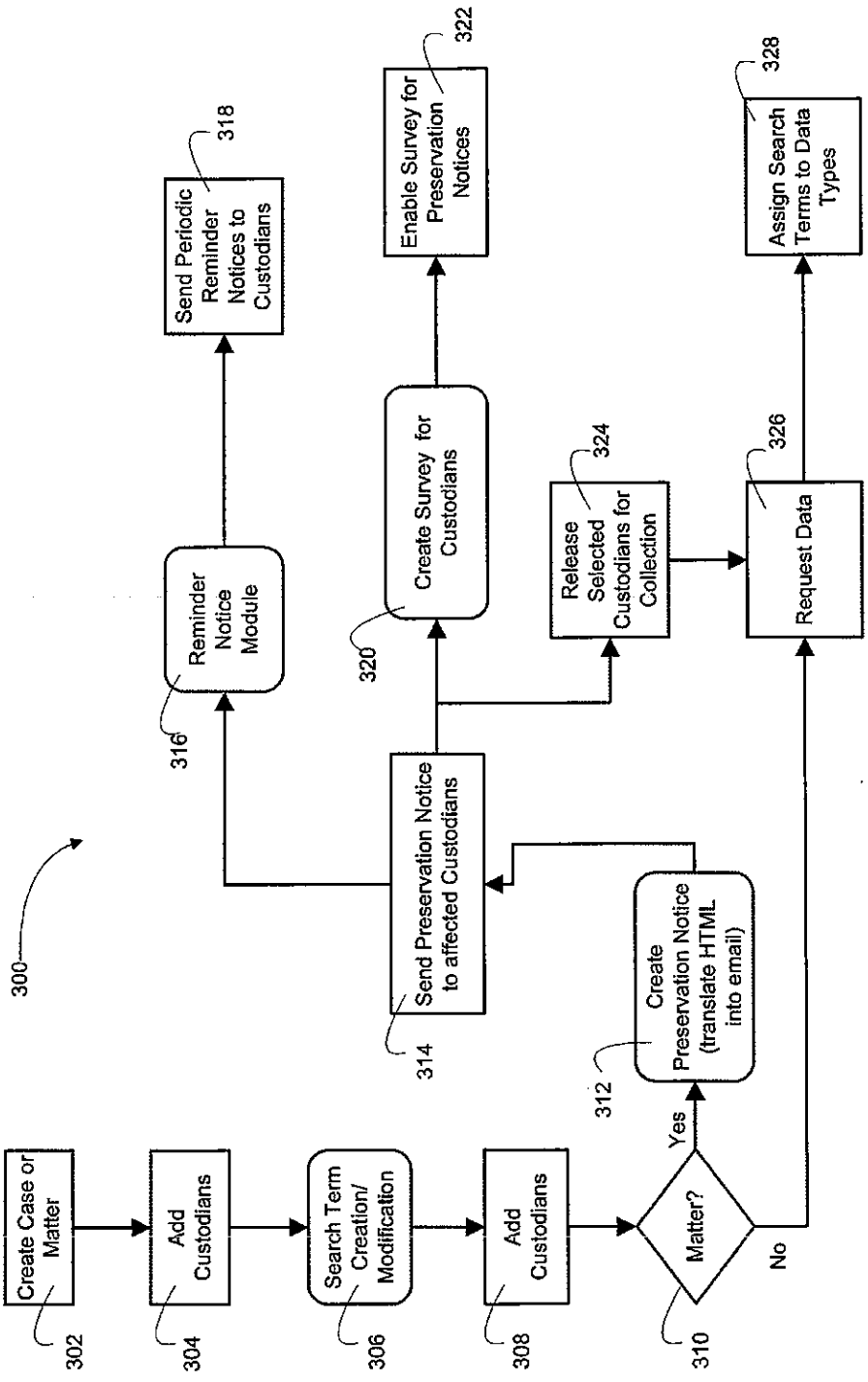

300
Create Case or Matter
302
Add Custodians
304
Search Term Creation/ Modification
306
Add Custodians
308
Matter?
310
Yes
No
Create Preservation Notice (translate HTML into email)
312
Send Preservation Notice to affected Custodians
314
Reminder Notice Module
316
Send Periodic Reminder Notices to Custodians
318
Create Survey for Custodians
320
Enable Survey for Preservation Notices
322
Release Selected Custodians for Collection
324
Request Data
326
Assign Search Terms to Data Types
328

FIG. 8

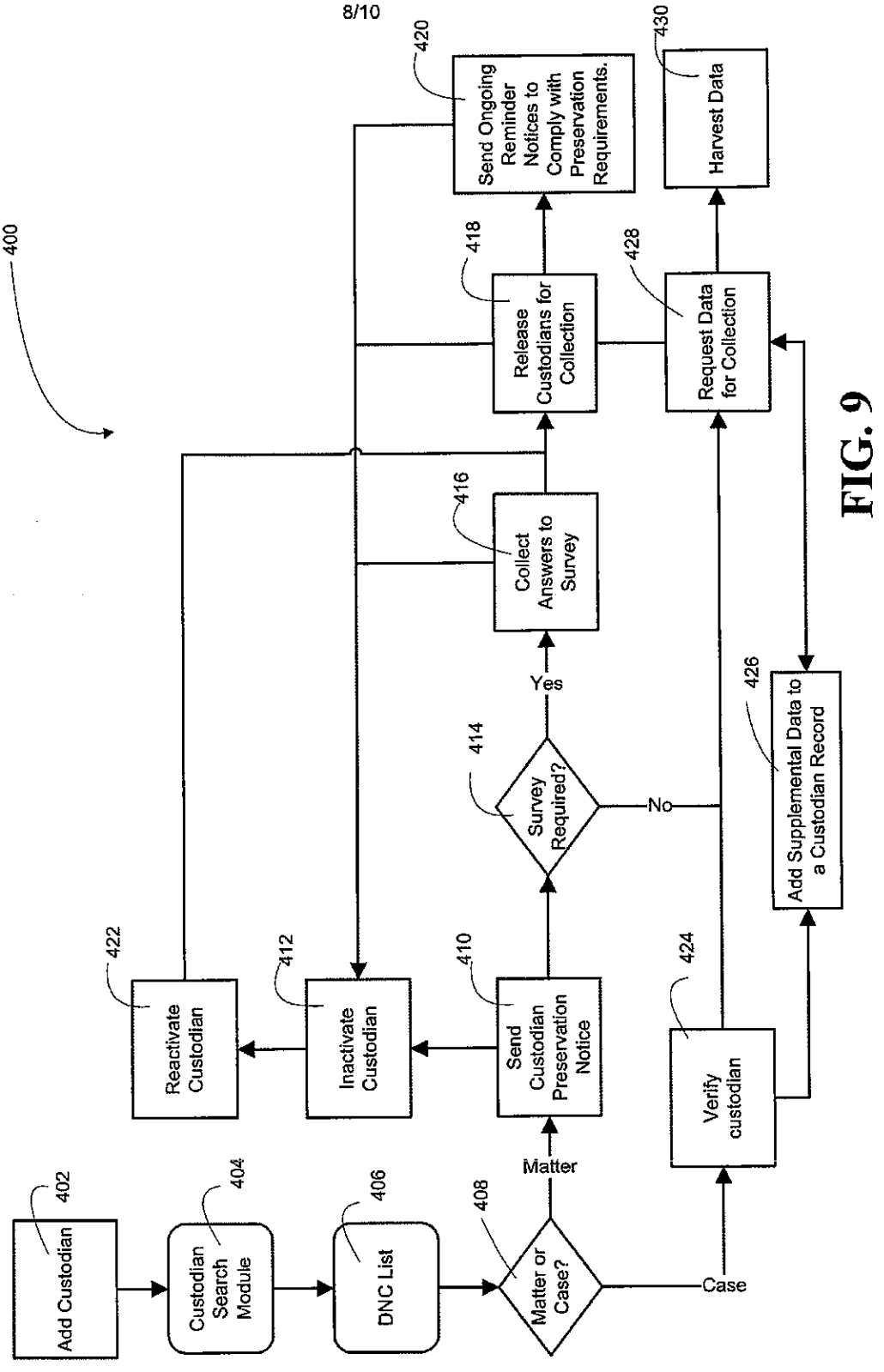

400
Add Custodian
402
Custodian Search Module
404
DNC List
406
Matter or Case?
408
Matter
Case
Send Custodian Preservation Notice
410
Inactivate Custodian
412
Reactivate Custodian
422
Survey Required?
414
Yes
No
Collect Answers to Survey
416
Release Custodians for Collection
418
Send Ongoing Reminder Notices to Comply with Preservation Requirements.
420
Verify custodian
424
Request Data for Collection
428
Harvest Data
430
Add Supplemental Data to a Custodian Record
426

FIG. 9

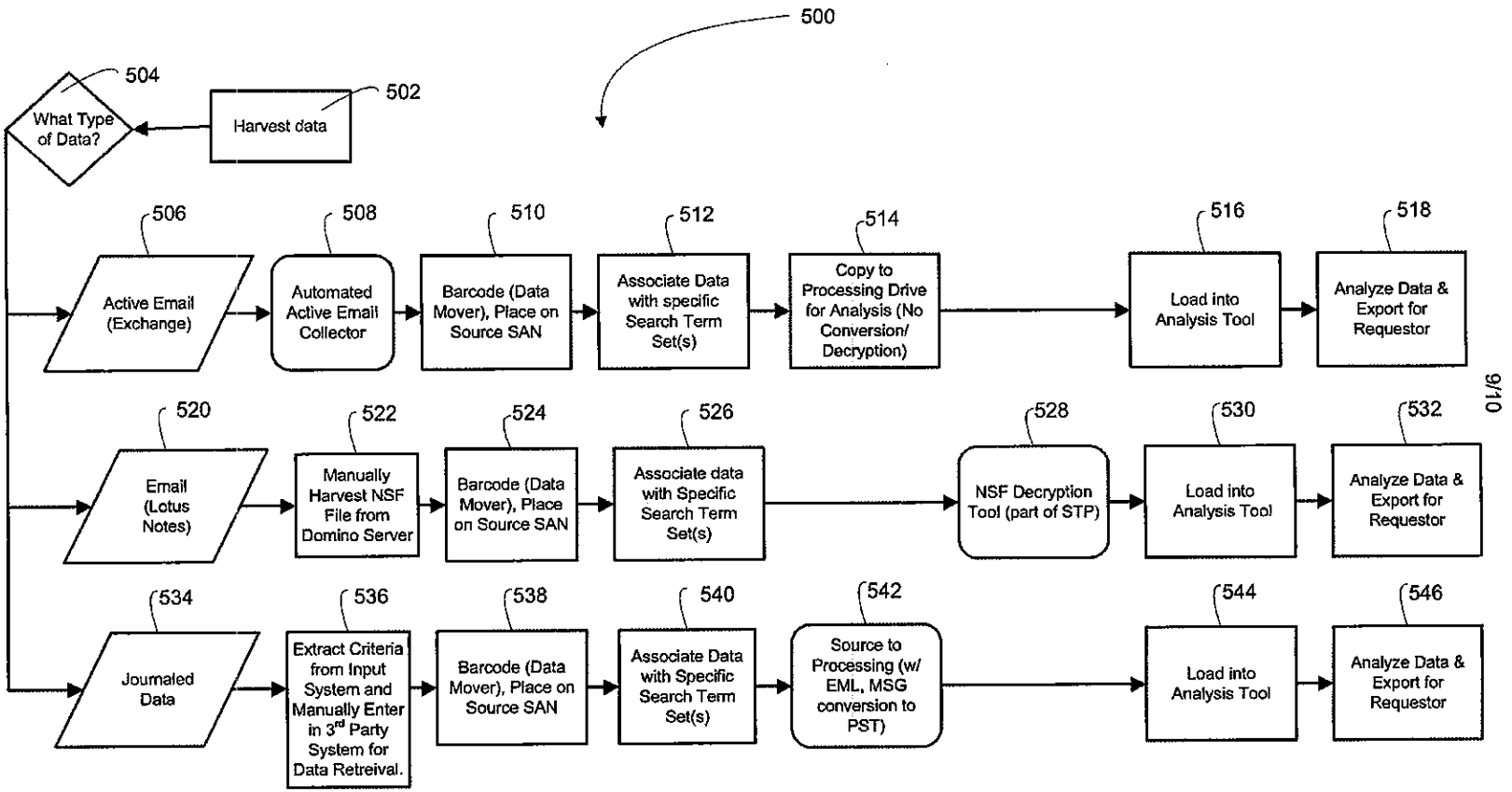

500
504
What Type of Data?
502
Harvest data
506
Active Email (Exchange)
508
Automated Active Email Collector
510
Barcode (Data Mover), Place on Source SAN
512
Associate Data with specific Search Term Set(s)
514
Copy to Processing Drive for Analysis (No Conversion/ Decryption)
516
Load into Analysis Tool
518
Analyze Data & Export for Requestor
520
Email (Lotus Notes)
522
Manually Harvest NSF File from Domino Server
524
Barcode (Data Mover), Place on Source SAN
526
Associate data with Specific Search Term Set(s)
528
NSF Decryption Tool (part of STP)
530
Load into Analysis Tool
532
Analyze Data & Export for Requestor
534
Journaled Data
536
Extract Criteria from Input System and Manually Enter in 3rd Party System for Data Retreival.
538
Barcode (Data Mover), Place on Source SAN
540
Associate Data with Specific Search Term Set(s)
542
Source to Processing (w/ EML, MSG conversion to PST)
544
Load into Analysis Tool
546
Analyze Data & Export for Requestor

FIG. 10

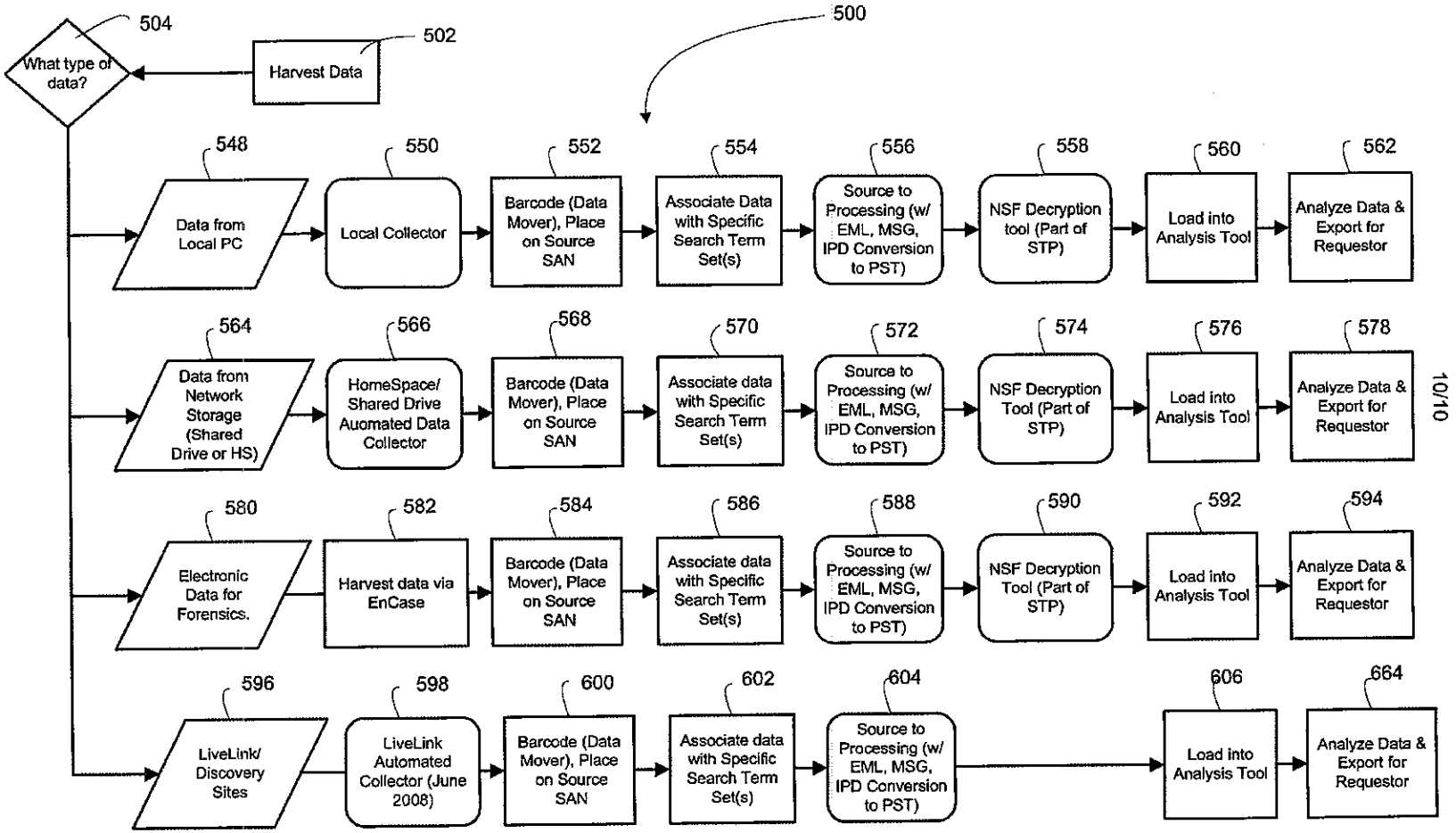

504
What type of data?
502
Harvest Data
500
548
Data from Local PC
550
Local Collector
552
Barcode (Data Mover), Place on Source SAN
554
Associate Data with Specific Search Term Set(s)
556
Source to Processing (w/ EML, MSG, IPD Conversion to PST)
558
NSF Decryption tool (Part of STP)
560
Load into Analysis Tool
562
Analyze Data & Export for Requestor
564
Data from Network Storage (Shared Drive or HS)
566
HomeSpace/ Shared Drive Automated Data Collector
568
Barcode (Data Mover), Place on Source SAN
570
Associate data with Specific Search Term Set(s)
572
Source to Processing (w/ EML, MSG, IPD Conversion to PST)
574
NSF Decryption Tool (Part of STP)
576
Load into Analysis Tool
578
Analyze Data & Export for Requestor
580
Electronic Data for Forensics.
582
Harvest data via EnCase
584
Barcode (Data Mover), Place on Source SAN
586
Associate data with Specific Search Term Set(s)
588
Source to Processing (w/ EML, MSG, IPD Conversion to PST)
590
NSF Decryption Tool (Part of STP)
592
Load into Analysis Tool
594
Analyze Data & Export for Requestor
596
LiveLink/ Discovery Sites
598
LiveLink Automated Collector (June 2008)
600
Barcode (Data Mover), Place on Source SAN
602
Associate data with Specific Search Term Set(s)
604
Source to Processing (w/ EML, MSG, IPD Conversion to PST)
606
Load into Analysis Tool
664
Analyze Data & Export for Requestor

FIG. 11