

ABSTRACT

VEHICLE SERVICING SYSTEM

Systems and methods for addressing a user-reported vehicle condition are provided. In one example embodiment, a method includes receiving a service request for a vehicle service for a user. The service request is indicative of a location associated with the user. The method includes sending first control signal(s) to an autonomous vehicle that is configured to provide the vehicle service. The first control signal(s) indicate that the autonomous vehicle is to travel to the location associated with the user. The method includes receiving a communication indicative of an existence of a condition that reduces a suitability of the autonomous vehicle to provide the vehicle service. The condition is identified by the user. The method includes determining action(s) to be performed by the autonomous vehicle based, at least in part, on the existence of the condition. The method includes sending second control signal(s) to the autonomous vehicle to perform the action(s).

(FIG. 1)