CLAIMS

1. A computing system comprising:

at least one processor;

a non-transitory computer-readable medium; and

program instructions stored on the non-transitory computer-readable medium that are executable by the at least one processor to cause the computing system to:

for each of a plurality of abnormal-condition indicators of a given type that are associated with operation of a plurality of assets, cause a respective representation of the abnormal-condition indicator to be displayed to a user, wherein each respective abnormal-condition indicator of the given type indicates a respective occurrence of a given type of abnormal condition at a respective asset of the plurality of assets;

collect feedback data indicating a plurality of user responses to the displayed representations of the abnormal-condition indicators;

perform analytics on the collected feedback data and thereby define a user response pattern that is indicative of expected user behavior for an abnormal-condition indicator of the given type;

make a determination that the user response pattern satisfies minimum criteria;

in response to the determination, adjust the manner in which abnormal condition indicators of the given type are to be displayed to a user in accordance with the user response pattern;

receive, for a given asset of the plurality of assets, operating data that indicates a given occurrence of the given type of abnormal condition at the given asset and is associated with a given abnormal-condition indicator of the given type; and

handle the given abnormal-condition indicator in accordance with the adjusted manner in which abnormal-condition indicators of the given type are to be displayed to a user.

2. The computing system of claim 1, wherein the program instructions stored on the non-transitory computer-readable medium that are executable by the at least one processor to cause

the computing system to handle the given abnormal-condition indicator in accordance with the adjusted manner in which abnormal-condition indicators of the given type are to be displayed to a user comprise program instructions stored on the non-transitory computer-readable medium that are executable by the at least one processor to cause the computing system to:

cause a computing device to output the given abnormal-condition indicator with a recommended user response to the given abnormal-condition indicator.

3. The computing system of claim 1, wherein the user response pattern indicates that an abnormal-condition indicator of the given type is likely to be disregarded or ignored by a user.

4. The computing system of claim 3, wherein the program instructions stored on the non-transitory computer-readable medium that are executable by the at least one processor to cause the computing system to handle the given abnormal-condition indicator in accordance with the adjusted manner in which abnormal-condition indicators of the given type are to be displayed to a user comprise program instructions stored on the non-transitory computer-readable medium that are executable by the at least one processor to cause the computing system to:

cause the given abnormal-condition indicator to be suppressed.

5. The computing system of claim 3, wherein the user response pattern comprises a percentage of the plurality of user responses that is attributed to decisions to disregard or ignore abnormal-condition indicators of the given type, and wherein the program instructions stored on the non-transitory computer-readable medium that are executable by the at least one processor to cause the computing system to adjust the manner in which abnormal-condition indicators of the given type are to be displayed to a user in accordance with the user response pattern comprise program instructions stored on the non-transitory computer-readable medium that are executable by the at least one processor to cause the computing system to:

if the percentage is below a given threshold, cause each abnormal-condition indicator of the given type to be displayed with a recommendation to disregard or ignore the abnormal-condition

indicator; and

if the percentage is at or above the given threshold, cause each abnormal-condition indicator of the given type to be suppressed.

6. The computing system of claim 1, further comprising program instructions stored on the non-transitory computer-readable medium that are executable by the at least one processor to cause the computing system to:

based at least on the user response pattern, modify criteria for identifying an occurrence of the given type of abnormal condition.

7. The computing system of claim 1, wherein the program instructions stored on the non-transitory computer-readable medium that are executable by the at least one processor to cause the computing system to handle the given abnormal-condition indicator in accordance with the adjusted manner in which abnormal-condition indicators of the given type are to be displayed to a user comprise program instructions stored on the non-transitory computer-readable medium that are executable by the at least one processor to cause the computing system to:

handle the given abnormal-condition indicator in accordance with both (i) the adjusted manner in which abnormal-condition indicators of the given type are to be displayed to a user and (ii) external data associated with a location of the given asset.

8. The computing system of claim 7, wherein the external data associated with the location of the given asset comprises weather data associated with the location of the given asset.

9. The computing system of claim 1, wherein the operating data that indicates the given occurrence of the given type of abnormal condition comprises the given abnormal-condition indicator.

10. The computing system of claim 1, wherein the operating data that indicates the given occurrence of the given type of abnormal condition comprises sensor data that causes the given

abnormal-condition indicator to be invoked.

11. A non-transitory computer-readable medium having instructions stored thereon that are executable to cause a computing system to:

for each of a plurality of abnormal-condition indicators of a given type that are associated with operation of a plurality of assets, cause a respective representation of the abnormal-condition indicator to be displayed to a user, wherein each respective abnormal-condition indicator of the given type indicates a respective occurrence of a given type of abnormal condition at a respective asset of the plurality of assets;

collect feedback data indicating a plurality of user responses to the displayed representations of the abnormal-condition indicators;

perform analytics on the collected feedback data and thereby define a user response pattern that is indicative of expected user behavior for an abnormal-condition indicator of the given type;

make a determination that the user response pattern satisfies minimum criteria;

in response to the determination, adjust the manner in which abnormal condition indicators of the given type are to be displayed to a user in accordance with the user response pattern;

receive, for a given asset of the plurality of assets, operating data that indicates a given occurrence of the given type of abnormal condition at the given asset and is associated with a given instance of the given abnormal-condition indicator of the given type; and

handle the given abnormal-condition indicator in accordance with the adjusted manner in which abnormal-condition indicators of the given type are to be displayed to a user.

12. The non-transitory computer-readable medium of claim 11, wherein the program instructions stored on the non-transitory computer-readable medium that are executable to cause the computing system to handle the given abnormal-condition indicator in accordance with the adjusted manner in which abnormal-condition indicators of the given type are to be displayed to a user comprise program instructions stored on the non-transitory computer-readable medium that are executable to cause the computing system to:

cause a computing device to output the given abnormal-condition indicator with a recommended user response to the given abnormal-condition indicator.

13. The non-transitory computer-readable medium of claim 11, wherein the user response pattern indicates that an abnormal-condition indicator of the given type is likely to be disregarded or ignored by a user.

14. The non-transitory computer-readable medium of claim 13, wherein the program instructions stored on the non-transitory computer-readable medium that are executable to cause the computing system to handle the given abnormal-condition indicator in accordance with the adjusted manner in which abnormal-condition indicators of the given type are to be displayed to a user comprise program instructions stored on the non-transitory computer-readable medium that are executable to cause the computing system to:

cause the given abnormal-condition indicator to be suppressed.

15. The non-transitory computer-readable medium of claim 13, wherein the user response pattern comprises a percentage of the plurality of user responses that is attributed to decisions to disregard or ignore the given abnormal-condition indicator, and wherein the program instructions stored on the non-transitory computer-readable medium that are executable to cause the computing system to adjust the manner in which abnormal-condition indicators of the given type are to be displayed to a user in accordance with the user response pattern comprise program instructions stored on the non-transitory computer-readable medium that are executable to cause the computing system to:

if the percentage is below a given threshold, cause each abnormal-condition indicator of the given type to be displayed with a recommendation to disregard or ignore the abnormal-condition indicator; and

if the percentage is at or above the given threshold, cause each abnormal-condition indicator of the given type to be suppressed.

16. A computer-implemented method, the method comprising:

for each of a plurality of abnormal-condition indicators of a given type that are associated with operation of a plurality of assets, causing a respective representation of the abnormal-condition indicator to be displayed to a user, wherein each respective abnormal-condition indicator of the given type indicates a respective occurrence of a given type of abnormal condition at a respective asset of the plurality of assets;

collecting feedback data indicating a plurality of user responses to the displayed representations of the abnormal-condition indicators;

performing analytics on the collected feedback data and thereby defining a response pattern that is indicative of expected user behavior for an abnormal-condition indicator of the given type;

making a determination that the user response pattern satisfies minimum criteria;

in response to the determination, adjusting the manner in which abnormal condition indicators of the given type are to be displayed to a user in accordance with the user response pattern;

receiving, for a given asset of the plurality of assets, operating data that indicates a given occurrence of the given type of abnormal condition at the given asset and is associated with a given instance of the given abnormal-condition indicator of the given type; and

handling the given abnormal-condition indicator in accordance with the adjusted manner in which abnormal-condition indicators of the given type are to be displayed to a user.

17. The computer-implemented method of claim 16, wherein handling the given abnormal-condition indicator in accordance with the adjusted manner in which abnormal-condition indicators of the given type are to be displayed to a user comprises:

causing a computing device to output the given abnormal-condition indicator with a recommended user response to the given abnormal-condition indicator.

18. The computer-implemented method of claim 16, wherein the user response pattern indicates that an abnormal-condition indicator of the given type is likely to be disregarded or ignored

by a user.

19. The computer-implemented method of claim 18, wherein handling the given abnormal-condition indicator in accordance with the adjusted manner in which abnormal-condition indicators of the given type are to be displayed to a user comprises:

causing the given abnormal-condition indicator to be suppressed.

20. The computer-implemented method of claim 18, wherein the user response pattern comprises a percentage of the plurality of user responses that is attributed to decisions to disregard or ignore the given abnormal-condition indicator, and adjusting the manner in which abnormal-condition indicators of the given type are to be displayed to a user in accordance with the user response pattern comprises:

if the percentage is below a given threshold, causing each abnormal-condition indicator of the given type to be displayed with a recommendation to disregard or ignore the abnormal-condition indicator; and

if the percentage is at or above the given threshold, causing each abnormal-condition indicator of the given type to be suppressed.