

Abstract

The invention relates to a method of controlling a lift installation with several lift cages (1, 1', 1'') per lift shaft, wherein a destination call (T1) to a desired destination storey is actuated on a call input storey by at least one passenger and at least one most favourable call allocation (T6) for transport of the passenger by the lift cage (1, 1', 1'') from a start storey to a destination storey is determined for the destination call (T1) by at least one destination call control (3, 3', 3''). If at least one disadvantage parameter (T2) is set, at least one disadvantage-free call allocation (T8) for transport of the passenger by the lift cage (1, 1', 1'') from a start storey to a destination storey is determined by the destination call control (3, 3', 3''), in which it is possible the start storey and call input storey or the destination storey and desired destination correspond.

(Fig. 1)

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