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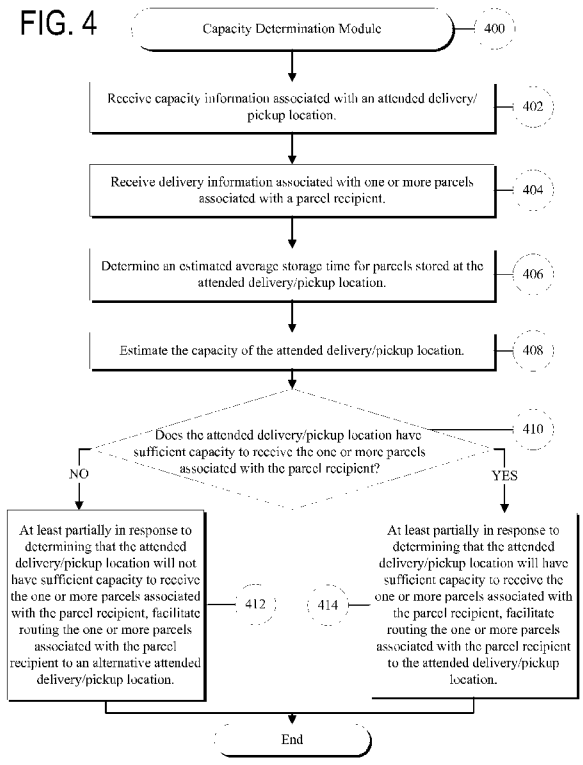
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[Continued on next page]

(54) Title: SYSTEMS AND METHODS OF MANAGING THE CAPACITY OF ATTENDED DELIVERY/PICKUP LOCATIONS

FIG. 4



(57) Abstract: A computer system for routing parcels to attended delivery/pickup locations (e.g., other than an individual's home and/or office) based on estimating the attended delivery/pickup location's capacity is disclosed. The computer system receives capacity information associated with the attended delivery/pickup location and characteristics of one or more parcels an individual wishes to be delivered to the attended deliver location. The system, based at least in part on the received information, determines whether the attended delivery/pickup location will have the capacity to store the one or more parcels associated with the individual. The system then routes the one or more parcels either to the attended delivery/pickup location (if there is capacity) or to an alternative delivery/pickup location (if there is not capacity).

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