What Is Claimed Is:

1. A computer-implemented method comprising:

identifying, by a computing device, an intent relating to a query associated with an object;

identifying a plurality of informational items associated with the object;

identifying at least a first informational item of the plurality of informational items associated with the object for which a first portion of information is already known;

determining a sequence of a plurality of questions to be generated for a conversational workflow, wherein determining the sequence of the plurality of questions to be generated includes excluding generation of a second question for determining the first portion of information;

identifying at least a second informational item of the plurality of informational items associated with the object for which a second portion of information is unknown;

generating a question to determine the second portion of information based upon, at least in part, the second portion of information being unknown, wherein the question is part of the conversational workflow that is dynamically generated based upon, at least in part, at least the second informational item;

receiving an answer for the question generated to determine the second portion of information, wherein the second portion of information is determined by inference based upon, at least in part, the answer for the question, wherein the second portion of information is absent from the answer for the question; and

providing a response to the intent relating to the query based upon, at least in part, at least the first informational item for which the first portion of information is already known and the answer for the question generated to determine the second portion of information.

2. The computer-implemented method of claim 1 wherein the answer for the question is generated from a virtual agent.

3. The computer-implemented method of claim 1 wherein the sequence of the plurality of questions to be generated is determined based upon, at least in part, one of user information and context.

4. The computer-implemented method of claim 1 wherein the sequence of the plurality of questions to be generated is determined based upon, at least in part, a probability that the second portion of information is needed to provide the response to the query.

5. The computer-implemented method of claim 1 further comprising:
identifying a service for a second object associated with the object; and
generating one or more additional questions associated with the service.

6. The computer-implemented method of claim 1 wherein the question is one of a direct question and an indirect question to determine the second portion of information.

7. A computer program product residing on a computer readable storage medium having a plurality of instructions stored thereon which, when executed across one or more processors, causes at least a portion of the one or more processors to perform operations comprising:

identifying an intent relating to a query associated with an object;

identifying a plurality of informational items associated with the object;

identifying at least a first informational item of the plurality of informational items associated with the object for which a first portion of information is already known;

determining a sequence of a plurality of questions to be generated for a conversational workflow, wherein determining the sequence of the plurality of questions to be generated includes excluding generation of a second question for determining the first portion of information;

identifying at least a second informational item of the plurality of informational items associated with the object for which a second portion of information is unknown;

generating a question to determine the second portion of information based upon, at least in part, the second portion of information being unknown, wherein the

question is part of the conversational workflow that is dynamically generated based upon, at least in part, at least the second informational item;

receiving an answer for the question generated to determine the second portion of information, wherein the second portion of information is determined by inference based upon, at least in part, the answer for the question, wherein the second portion of information is absent from the answer for the question; and

providing a response to the intent relating to the query based upon, at least in part, at least the first informational item for which the first portion of information is already known and the answer for the question generated to determine the second portion of information.

8. The computer program product of claim 7 wherein the answer for the question is generated from a virtual agent.

9. The computer program product of claim 7 wherein the sequence of the plurality of questions to be generated is determined based upon, at least in part, a probability that the second portion of information is needed to provide the response to the query.

10. The computer program product of claim 7 wherein the sequence of the plurality of questions to be generated is determined based upon, at least in part, one of user information and context.

11. The computer program product of claim 7 wherein the operations further comprise:

identifying a service for a second object associated with the object; and

generating one or more additional questions associated with the service.

12. The computer program product of claim 7 wherein the question is one of a direct question and an indirect question to determine the second portion of information.

13. A computing system including one or more processors and one or more memories configured to perform operations comprising:

identifying an intent relating to a query associated with an object;

identifying a plurality of informational items associated with the object;

identifying at least a first informational item of the plurality of informational items associated with the object for which a first portion of information is already known;

determining a sequence of a plurality of questions to be generated for a conversational workflow, wherein determining the sequence of the plurality of questions to be generated includes excluding generation of a second question for determining the first portion of information;

identifying at least a second informational item of the plurality of informational items associated with the object for which a second portion of information is unknown;

generating a question to determine the second portion of information based upon, at least in part, the second portion of information being unknown, wherein the question is part of the conversational workflow that is dynamically generated based upon, at least in part, at least the second informational item;

receiving an answer for the question generated to determine the second portion of information, wherein the second portion of information is determined by inference based upon, at least in part, the answer for the question, wherein the second portion of information is absent from the answer for the question; and

providing a response to the intent relating to the query based upon, at least in part, at least the first informational item for which the first portion of information is already known and the answer for the question generated to determine the second portion of information.

14. The computing system of claim 13 wherein the answer for the question is generated from a virtual agent.

15. The computing system of claim 13 wherein the sequence of the plurality of questions to be generated is determined based upon, at least in part, a probability that the second portion of information is needed to provide the response to the query.

16. The computing system of claim 13 wherein the sequence of the plurality of questions to be generated is determined based upon, at least in part, one of user information and context.

17. The computing system of claim 13 wherein the operations further comprise:
identifying a service for a second object associated with the object; and
generating one or more additional questions associated with the service.

18. The computing system of claim 13 wherein the question is one of a direct question and an indirect question to determine the second portion of information.