

METHOD, CALL-GIVING DEVICE, ELEVATOR SYSTEM AND COMPUTER PROGRAM PRODUCT

Field of the invention

- 5 The invention relates to elevator systems applicable to the transportation of people and/or of freight. More particularly the invention relates to the giving of destination calls in an elevator system.

Background of the invention

- 10 Passengers using elevators can generally give calls to elevators either in an elevator car and/or in an elevator lobby. Elevator lobbies are typically provided with up/down pushbuttons, by means of which a passenger can order an elevator to the call floor and simultaneously indicate his/her travel direction. After the elevator has arrived at the call-giving floor, the passenger moves into
15 the elevator car and indicates his/her destination floor with the pushbuttons of the car panel in the elevator car. To a constantly increasing extent so-called destination call systems are used in high-rise buildings, in which systems a passenger indicates his/her destination floor already before going into the elevator car. For giving destination calls a passenger uses a destination call-
20 giving device. A destination call-giving device is generally provided with a so-called decimal numeric keypad and a display means. If a passenger is going e.g. to floor 24, he/she keys into the decimal numeric keypad first the number 2 and then the number 4. The destination operating panel sends the information about the call-giving floor and about the aforementioned floor 24 to the control
25 system of the elevator system. When the call-giving device is portable, or when the system does not otherwise know from which floor a call comes, a destination call must include information about the departure floor. After it has received a destination call the control system of the elevator system allocates the optimal elevator for the use of the passenger and transmits information
30 about this to the call-giving device, on which appears e.g. the text "Elevator B". In this way the elevator system identifies to the user in response to a

destination call the elevator allocated to him/her. One problem is that selection of the floors by entering a number at a time requires a lot of keying activity, and the selection is for this reason slow. More particularly, if a passenger should select both the departure floor and the destination floor, a selection arranged with conventional methods would be extremely slow. Another problem is that when entering floors with a number of key sequences, incorrect keying easily occurs. For rectifying incorrect keying, the occurrence of an error must be indicated and the keying in must be performed again. This slows down use of the system even more. Yet another problem is that solutions according to prior art do not enable rapid floor selection in a building having selectable floors with an identifier string that comprises three-digit floor numbers. Yet another problem is that for a selection in solutions according to prior art a large number of icons, pushbuttons, *et cetera*, must be presented to a user. Thus, the solutions are not well suited to call-giving devices in which the size of the display is small.

Brief description of the invention

The aim of the present invention is to solve the aforementioned problems of prior-art solutions as well as the problems disclosed in the description of the invention hereinafter. More particularly, the aim is to improve the call-giving of an elevator system. Among other things, some embodiments are presented wherein the giving of a destination call, and more particularly the selection of a departure floor and destination floor belonging to it, is fast and simple to perform. Among other things, some embodiments are presented wherein the giving of a destination call can be performed quickly and simply with a portable destination call-giving device. Among other things, some embodiments are presented wherein the giving of a destination call can be performed with a destination call-giving device provided with a small-sized touch-sensitive display.

A method according to the invention is presented for giving a destination call to the control system of an elevator system, in which method one or more

departure floor-destination floor pairs are presented on the touch-sensitive display of a call-giving device having a touch-sensitive display, in which each pair identifies for the user one predetermined departure floor and one predetermined destination floor, and the departure floor-destination floor pair
5 selected by the user is determined on the basis of a touch detected with the touch-sensitive display, and a destination call signal is sent to the control system of the elevator system, which signal identifies the departure floor and the destination floor that are according to the selection of the user. A user can in this case bring about with a low number of touches the sending of a
10 destination call, because the call-giving device receives sufficient information when the user selects one pair. Selection of both the departure floor and the destination floor can thus be performed with one selection, and even with just one touch. Each aforementioned pair can form a shortcut for selecting a departure floor and a destination floor with a single selection. Preferably in the
15 method by an action of the destination call-giving device a destination call is sent to the control system of the elevator system automatically after determining a selection.

In one preferred embodiment the information of the aforementioned one or more departure floor-destination floor pairs is recorded in the memory of a
20 destination call-giving device. The memory is preferably long-lasting in such a way that the information in question does not disappear in connection with extinguishing the destination call-giving device. One advantage is that once a pair has been formed, it does not need to be formed again. In this way good utilizability of the pairs for a speed-select is achieved.

25 In one preferred embodiment in the method a plurality of the aforementioned types of departure floor-destination floor pairs are displayed, and the departure floor-destination floor pair selected by the user from the aforementioned plurality of departure floor-destination floor pairs is determined on the basis of a touch detected with the touch-sensitive display.

In one preferred embodiment a confirmation about the sending of a destination call signal is presented to the user on the touch-sensitive display. In this way a user knows that the call has been sent and can start moving towards the elevators.

- 5 In one preferred embodiment a response signal to the destination call signal sent to it is received from the control system of the elevator system, which response signal contains information identifying the elevator car, and the information identifying the elevator car is presented to the user on the touch-sensitive display. In this way a user receives information about the elevator car
10 that he/she must step into. This is particularly advantageous when the elevator system comprises a plurality of elevators, so that the user does not step into the wrong elevator car.

- In one preferred embodiment a departure floor and a destination floor are identified from the aforementioned one or more departure floor-destination
15 floor pairs, which floors correspond to the departure floor and the destination floor identified by the destination call signal sent earlier with the call-giving device to the control system of the elevator system. In this case it is quick for a user to repeat a destination call given earlier. The pair in question in this case forms a speed-select for repeating a destination call given earlier. The
20 information about each such pair is preferably recorded in a memory, which is long-lasting in such a way that the information in question does not disappear in connection with extinguishing the destination call-giving device.

- In one preferred embodiment a new departure floor-destination floor pair is formed, in which case the departure floor and the destination floor that are
25 identified by the departure floor-destination floor pair to be formed are set to correspond to the departure floor and the destination floor identified by a destination call signal sent earlier with the call-giving device to the control system of the elevator system. In this way a new pair can be formed. Preferably the destination call-giving device makes the formation automatically.
30 In this way the list of pairs can be updated, said list being based on recent calls

that can be selected by a user. The new departure floor-destination floor pair to be formed is preferably recorded in the memory of the destination call-giving device. The memory is most preferably long-lasting memory in such a way that the information about the pair to be formed does not disappear in connection
5 with extinguishing the destination call-giving device.

In one preferred embodiment historical data is collected about the departure floors and destination floors identified by destination call signals sent to the control system of the elevator system with a call-giving device. In this way, for example, information can be achieved for forming pairs based on recent calls.

- 10 In one preferred embodiment a departure floor input earlier by the user and a destination floor input earlier by the user are identified for the user from the aforementioned one or more departure floor-destination floor pairs. Each such pair in this case forms a speed-select for sending the type of destination call that identifies a departure floor-destination floor entered earlier by the user.
- 15 The information about each such pair is preferably recorded in a memory, which is long-lasting in such a way that the information does not disappear in connection with extinguishing the destination call-giving device.

- In one preferred embodiment a new departure floor-destination floor pair is formed, in which case the user inputs separately a departure floor and a
20 destination floor for identifying the new departure floor-destination floor pair. The new departure floor-destination floor pair to be formed is preferably recorded in the memory of the destination call-giving device. The memory is most preferably long-lasting in such a way that the information of the new pair does not disappear in connection with extinguishing the destination call-giving
25 device.

- In one preferred embodiment a touch-sensitive area, preferably a touch-sensitive pushbutton on the touch-sensitive display, is associated with each
aforementioned departure floor-destination floor pair to be presented on the touch-sensitive display, and the departure floor-destination floor pair selected
30 by the user is determined on the basis of the point of the touch of the user.

Preferably in the method a departure floor-destination floor pair for selection by the user is determined in response to a touch detected at the point of the touch-sensitive area associated with the pair in question. In this way the aforementioned pair forms a quick-to-use speed-select for sending a destination call. Preferably the aforementioned touch is a single point-form touch.

In one preferred embodiment in the method each pair is presented on the touch-sensitive display by presenting the departure floor and the destination floor identified by the pair in the proximity of each other, preferably beside each other.

A computer program product according to the invention is disclosed, which comprises program commands, which bring a computer provided with a touch-sensitive display and an output, e.g. a portable computer such as a mobile phone or tablet, to perform any method whatsoever according to what is described above, when the program commands are run in the aforementioned computer, which is arranged to communicate via an output with the control system of the elevator system. In this way the advantages mentioned earlier in connection with the method can be achieved.

A destination call-giving device according to the invention for giving destination calls in an elevator system is disclosed, which destination call-giving device comprises means available to a user for selecting a departure floor and a destination floor, and an output for communicating the selected departure floor and destination floor to the control system of the elevator system, which means for selecting a departure floor comprise a touch-sensitive display forming a user interface for presenting to the user information related to the selection of a departure floor and a destination floor and for receiving the input of the user. The means for selecting a departure floor and a destination floor from a plurality of floors are arranged to present one or more departure floor-destination floor pairs on the touch-sensitive display, in which each pair identifies for the user one predetermined departure floor and one

predetermined destination floor, and to determine the departure floor-destination floor pair selected by the user on the basis of a touch detected with the touch-sensitive display, and to send a destination call signal to the control system of the elevator system, which signal contains information, which
 5 identifies the departure floor and the destination floor that are according to the selection of the user. In this way the advantages mentioned earlier, *inter alia*, in connection with the method can be achieved.

In one preferred embodiment the information of the aforementioned one or more departure floor-destination floor pairs is recorded in the memory of a
 10 destination call-giving device. The memory is preferably long-lasting in such a way that the information in question does not disappear in connection with extinguishing the destination call-giving device. One advantage is that once a pair has been formed, it does not need to be formed again. In this way good utilizability of the pairs for a speed-select is achieved.

15 In one preferred embodiment in the method the means for selecting a departure floor and a destination floor from a plurality of floors are arranged to present a plurality of such aforementioned departure floor-destination floor pairs, and to determine the departure floor-destination floor pair selected by the user from the aforementioned plurality of departure floor-destination floor
 20 pairs on the basis of a touch detected with the touch-sensitive display.

In one preferred embodiment the means for selecting a departure floor and a destination floor from a plurality of floors comprise a processing unit, which is arranged to send to the control system of the elevator system a destination call automatically after determining the selection.

25 In one preferred embodiment the destination call-giving device, more particularly the processing unit of it, is arranged to present on the touch-sensitive display to the user a confirmation about the sending of a call.

In one preferred embodiment the destination call-giving device, more particularly the processing unit of it, is arranged to receive a response signal to

the destination call signal sent to it from the control system of the elevator system, which response signal contains information identifying an elevator car, and the information identifying the elevator car is presented to the user on the touch-sensitive display.

- 5 In one preferred embodiment at least one of the aforementioned pairs identifies a departure floor and destination floor entered beforehand by a user.

In one preferred embodiment at least one of the aforementioned pairs identifies the departure floor and destination floor predetermined by the destination call-giving device.

- 10 In one preferred embodiment a departure floor and a destination floor are arranged to be identified from the aforementioned one or more departure floor-destination floor pairs, which departure floor and destination floor correspond to the departure floor and the destination floor identified by a destination call signal sent earlier with the call-giving device to the control system of the
 15 elevator system. The information of each such pair is preferably recorded in a memory, which is long-lasting in such a way that the information of the pair does not disappear in connection with extinguishing the destination call-giving device.

- In one preferred embodiment the means for selecting a departure floor and a
 20 destination floor are arranged to form a new departure floor-destination floor pair by setting the departure floor and the destination floor that are identified by the departure floor-destination floor pair to be formed to correspond to the departure floor and the destination floor identified by a destination call signal sent earlier with the call-giving device to the control system of the elevator
 25 system. The information of the new pair is preferably arranged to be recorded in a memory, which is long-lasting in such a way that the information of the new pair does not disappear in connection with extinguishing the destination call-giving device.

In one preferred embodiment the means for selecting a departure floor and a destination floor are arranged to collect historical data about the departure floors and destination floors identified by destination call signals sent to the control system of the elevator system with a call-giving device.

- 5 In one preferred embodiment a departure floor input earlier by the user and a destination floor input earlier by the user are identified for the user from the aforementioned one or more departure floor-destination floor pairs.

In one preferred embodiment the means for selecting a departure floor and a destination floor are arranged to form a new departure floor-destination floor pair by receiving a departure floor and a destination floor input by a user for
10 identifying the new departure floor-destination floor pair. The means for selecting a departure floor and a destination floor are preferably arranged to record the information of the pair in question in a memory, which is long-lasting in such a way that the information of the new pair does not disappear in
15 connection with extinguishing the destination call-giving device.

In one preferred embodiment a touch-sensitive area on the touch-sensitive display, preferably a touch-sensitive pushbutton presented on the touch-sensitive display, is associated with each aforementioned departure floor-destination floor pair to be presented on the touch-sensitive display, the means
20 for selecting a departure floor and a destination floor are arranged to determine the departure floor-destination floor pair selected by the user on the basis of the point of the touch of the user.

In one preferred embodiment the means for selecting a departure floor and a destination floor are arranged to determine a departure floor-destination floor pair for selection by the user in response to a touch detected at the point of the
25 touch-sensitive area associated with the pair in question.

An elevator system according to the invention is disclosed, which comprises one or more elevator cars, and a control system, which is arranged to control the aforementioned one or more elevator cars on the basis of the destination

calls of a destination call-giving device communicating with the aforementioned control system, which destination call-giving device is one of the types described earlier. The call-giving of an elevator system is in this case faster and simpler than before. In this way advantages are achieved corresponding to
5 those with the method and with the destination call-giving device mentioned earlier.

In one preferred embodiment the control system is arranged to allocate an elevator car in response to a destination call received from the aforementioned destination call-giving device, and to communicate to the destination call-giving
10 device the allocated elevator car, and the destination call-giving device is arranged to identify for the user the allocated elevator car on the touch-sensitive display.

Each elevator of the elevator system is most preferably an elevator applicable to the transporting of people and/or of freight, which elevator is installed in a
15 building, to travel in a vertical, or at least essentially vertical, direction, preferably on the basis of calls made at least from a floor landing and possibly also from a car. The elevator car preferably has an interior space, which is suited to receive a passenger or a number of passengers. The elevator preferably comprises at least two, possibly more, floor landings to be served.
20 Some inventive embodiments are also presented in the descriptive section and in the drawings of the present application. The inventive content of the application can also be defined differently than in the claims presented below. The inventive content may also consist of several separate inventions, especially if the invention is considered in the light of expressions or implicit
25 sub-tasks or from the point of view of advantages or categories of advantages achieved. In this case, some of the attributes contained in the claims below may be superfluous from the point of view of separate inventive concepts. The features of the various embodiments of the invention can be applied within the framework of the basic inventive concept in conjunction with other
30 embodiments.

Brief description of the figures

The invention will now be described mainly in connection with its preferred embodiments, with reference to the attached drawings, wherein

Fig. 1 presents an elevator system according to the invention.

5 Fig. 2 presents an embodiment of a call-giving device according to the invention.

Fig. 3 presents one preferred structure of the call-giving device.

Detailed description of the invention

Fig. 1 presents an elevator system 10 according to the invention, which
 10 comprises a plurality of elevators A, B, C and D and also a control system 11. The control system 11 is arranged to control the elevators A-D, more particularly the elevator cars C of them, on the basis of the destination calls of a destination call-giving device 1 communicating with the control system 11. For controlling the elevators, the control system comprises a group control 12
 15 of the elevator system and also elevator-specific controls 14. The elevators serve in this case the floors 1 – 55 (F1-F55) in the building. A destination call device 1 is connected via a data transfer channel 15 to the control system 11. The destination call device 1 is preferably a portable device, e.g. a mobile phone or tablet. The data transfer channel 15 can be any data transfer channel
 20 whatsoever suited to the purpose. When the destination call-giving device 1 is portable, the data transfer channel is preferably wireless. The elevator system 10 functions in such a way that a destination floor is selected with a destination call-giving device 1 and a destination call is sent to the to the control system 11, which destination call contains information about the destination floor
 25 selected by the user of the destination call-giving device 1. The control system 11 is arranged to allocate according to a certain predetermined logic some elevator car C of the elevator system 10 in response to a destination call received from the aforementioned destination call-giving device 1, and to communicate to the destination call-giving device 1,1' the allocated elevator
 30 car, e.g. the identifier (A, B, C or D) of the elevator car allocated. The destination call-giving device 1 identifies on the touch-sensitive display 1 the

identifier of the elevator car C allocated to the user. After the allocation the control system 11 controls the allocated elevator car to the floor on which the aforementioned destination call was given for taking the user (i.e. passenger) on board, and transports the user to the destination floor. The aforementioned

5 logic selects the most advantageous elevator car C preferably on the basis of predetermined criteria, which elevator car can transport the user of the destination call-giving device (i.e. passenger) to the destination floor. The destination call-giving device 1 comprises means 2,3 available to a user for selecting a departure floor and a destination floor from a plurality of floors, and

10 an output O_1 for communicating the selected departure floor and destination floor to the control system 11 of the elevator system 10. The aforementioned means 2,3 for selecting a departure floor comprise a touch-sensitive display 3 forming a user interface for presenting to the user information related to the selection of a departure floor and a destination floor and for receiving the input

15 of the user. The aforementioned means 2,3 are arranged to present one or more predetermined departure floor-destination floor pairs on the touch-sensitive display 3, in which each pair identifies for the user one predetermined departure floor and one predetermined destination floor, and to determine the departure floor-destination floor pair selected by the user on the basis of a

20 touch detected with the touch-sensitive display, and to send a destination call to the control system 11 of the elevator system 10, which destination call identifies the departure floor and the destination floor that are according to the departure floor-destination floor pair selected by the user. In this way a user can with his/her touch select a pair, which functions as a speed-select. In this

25 way the selection of both the departure floor and the destination floor from a plurality of floors can be performed with a low number of touches, e.g. with a single touch. In this case it is very quick to make a selection. The information of each aforementioned departure floor-destination floor pair (i.e. the departure floor and destination floor identified by it) is preferably recorded in the memory

30 of the destination call-giving device 1. The destination call-giving device 1 is preferably one according to the embodiment presented in Figs 2 and 3.

Figs. 2 and 3 present a destination call-giving device 1 according to one embodiment for giving destination calls in an elevator system 10, which destination call-giving device 1 comprises means 2,3 available to a user for selecting a departure floor and a destination floor, and an output (O_1) for communicating the selected departure floor and destination floor to the control system 11 of the elevator system 10, which means 2,3 for selecting a departure floor comprise a touch-sensitive display 3 forming a user interface for presenting to the user information related to the selection of a departure floor and a destination floor and for receiving the input of the user. The means 2,3 for selecting a departure floor and a destination floor from a plurality of floors comprise a processing unit 2, which is arranged to present one or more predetermined departure floor-destination floor pairs 4,4' on the touch-sensitive display 3, in which each pair identifies for the user one predetermined departure floor and one predetermined destination floor, and to determine the departure floor-destination floor pair selected by the user on the basis of a touch detected with the touch-sensitive display 3, and to send a destination call signal to the control system 11 of the elevator system 10, which signal contains information, which identifies the departure floor and the destination floor that are according to the selection of the user. A destination call-giving device 1 is preferably, but not necessarily, arranged to present on a touch-sensitive display 3 to the user a confirmation of the sending of a call. In this way the user can receive for his/her information a confirmation of the sending of the call.

The destination call-giving device is preferably arranged to receive a response signal to the destination call signal sent to it from the control system 11 of the elevator system 10, which response signal contains information identifying the elevator car C, and the information identifying the elevator car C is arranged to be presented to the user on the touch-sensitive display 3. In this way the elevator car C allocated to the user by the elevator control can be notified to the user.

Each pair 4,4' is arranged to be presented on the touch-sensitive display 3 by presenting the departure floor 4a,4a' and the destination floor 4b,4b' identified

by the pair in the proximity of each other. In the embodiment presented in Fig. 2, a pair is arranged to be presented on the touch-sensitive display 3 by presenting the departure floor 4a,4a' and the destination floor 4b,4b' identified by the pair beside each other, in this case side-by-side. Between the departure
 5 floor and the destination floor identified by each aforementioned pair 4,4' can be an arrow pointing to the destination floor, as is presented in Fig. 2.

The aforementioned departure floor-destination floor pairs 4,4' can comprise one or more departure floor-destination floor pairs 4, which identify the departure floor 4a and the destination floor 4b predetermined by the
 10 destination call-giving device 1. In this way a user can select the pair 4b defined by the destination call-giving device 1, in which case he/she does not need to himself/herself determine the floors identified by the pairs. The destination call-giving device 1 can in this case determine a pair/pairs 4 according to a certain logic. Preferably, a departure floor 4a and a destination
 15 floor 4b are arranged to be identified from the aforementioned one or more departure floor-destination floor pairs 4, which departure floor and destination floor correspond to the departure floor and the destination floor identified by a destination call signal sent earlier with the call-giving device 1 to the control system 11 of the elevator system 10. In this way the destination call-giving
 20 device 1 can offer a speed-select, the selecting of which repeats a destination call given earlier. In this case a user can quickly repeat a destination call given earlier. The pairs 4' determined by the destination call-giving device 1 can in this case be identified to belong to the recent calls category. For this purpose an indicator 5, referring to the pairs 4 in question, indicating the
 25 aforementioned category can be presented on the touch-sensitive display 3. For enabling the utilization of recent calls it is advantageous that the destination call-giving device 1, more particularly the means 2,3 of it for selecting a departure floor and a destination floor, is arranged to collect historical data about the departure floors and destination floors identified by
 30 destination call signals sent to the control system 11 of the elevator system 10 with the call-giving device 1. Preferably the destination call-giving device 1 can

add new pairs to be presented. For enabling this it is advantageous that the destination call-giving device 1, more particularly the means 2,3 of it for selecting a departure floor and a destination floor, is arranged to form a new departure floor-destination floor pair 4 by setting the departure floor and the destination floor that are identified by the departure floor-destination floor pair to be formed to correspond to the departure floor and the destination floor identified by a destination call signal sent earlier with the call-giving device 1 to the control system 11 of the elevator system 10. The new departure floor-destination floor pair to be formed is preferably arranged to be recorded in the memory M of the destination call-giving device, which memory is most preferably long-lasting memory in such a way that the information of the new pair does not disappear in connection with extinguishing the destination call-giving device.

The aforementioned departure floor-destination floor pairs 4,4' can, in addition to or alternatively, comprise one or more departure floor-destination floor pairs 4', which identify a departure floor 4a' and a destination floor 4b' that are entered beforehand by the user and are recorded in the memory M. In this way a user can select a pair defined earlier some time by himself/herself, in which case it is quick to present to him/her an elevator call between floors important to him/her. The pairs 4' determined by the user can in this case be identified to belong to the category of calls entered by the user himself/herself, or favorites. For this purpose an indicator 5', referring to the pairs 4' in question, indicating the aforementioned category can be presented on the display. Preferably the destination call-giving device 1 can add new pairs 4' determined by a user to be presented. For enabling this it is advantageous that the destination call-giving device 1, more particularly the means 2,3 of it for selecting a departure floor and a destination floor, is arranged to form the new departure floor-destination floor pair by receiving a departure floor 4a' and a destination floor 4b' entered separately by the user for identifying the new departure floor-destination floor pair 4'.

A touch-sensitive area on the touch-sensitive display 3, e.g. a touch-sensitive pushbutton presented on the touch-sensitive display 3, as is presented in Fig. 2 (in Fig. 2 the triangular-shaped area at the point of each pair 4,4'), can be associated with each aforementioned departure floor-destination floor pair 4,4' to be presented on the touch-sensitive display 1, and the departure floor-destination floor pair selected by the user is determined on the basis of the point of the touch of the user. Preferably, the means 2,3 for selecting a departure floor and a destination floor are arranged to determine a departure floor-destination floor pair for selection by the user in response to a touch detected at the point of the touch-sensitive area associated with the pair in question. The touch-sensitive area associated with each pair is preferably at the point of the pair in question. The touch selecting the pair is preferably an individual point-form touch.

In the method according to the invention for giving a destination call to the control system 11 of an elevator system 10, one or more predetermined departure floor-destination floor pairs 4,4' are presented, in connection with call-giving, on the touch-sensitive display 3 of a call-giving device 1 having a touch-sensitive display, in which each pair 4,4' identifies for the user one predetermined departure floor 4a,4a' and one predetermined destination floor 4b,4b'. In the method the touch of a user is detected with the touch-sensitive display 3 and the departure floor-destination floor pair selected by the user is determined on the basis of the touch detected with the touch-sensitive display 3. After this a destination call signal is sent to the control system 11 of the elevator system 10, which signal contains information, which identifies the departure floor 4a,4a' and the destination floor 4b,4b' that are according to the departure floor-destination floor pair selected by the user. After sending a destination call preferably a confirmation about the sending of the destination call is presented to the user on the touch-sensitive display 3. After sending a destination call preferably a response signal to the destination call signal sent to it is received from the control system 11 of the elevator system 10, which response signal contains information identifying the elevator car C, and the

information identifying the elevator car C is presented to the user on the touch-sensitive display 3.

In the method preferably a departure floor 4a and a destination floor 4b are identified from the aforementioned one or more departure floor-destination floor pairs 4, which floors correspond to the departure floor and the destination floor identified by a destination call signal sent earlier with the call-giving device 1 to the control system 11 of the elevator system 10. Recent calls can be utilized in the method in such a way that in the method a new departure floor-destination floor pair 4 is formed, in which case the departure floor 4a and the destination floor 4b that are identified by the departure floor-destination floor pair 4 are set to correspond to the departure floor and the destination floor identified by a destination call signal sent earlier with the call-giving device 1 to the control system 11 of the elevator system 10. In this way the destination call-giving device 1 can offer a speed-select, the selecting of which repeats a destination call given earlier. In this case it is quick for the user to repeat a destination call given earlier. The new departure floor-destination floor pair to be formed is preferably recorded in the memory M of the destination call-giving device. Preferably in the method historical data is collected about the departure floors and destination floors identified by destination call signals sent to the control system 11 of the elevator system 10 with a call-giving device 1. In this way e.g. historical data can be used for forming new departure floor-destination floor pairs 4. Preferably the pairs 4 determined by the destination call-giving device 1 are in this case identified to belong to the recent calls category. For this purpose an indicator 5, referring to the pairs 4 in question, indicating the aforementioned category is preferably presented on the touch-sensitive display 3.

Preferably in the method a departure floor 4a' and a destination floor 4b' that are predetermined (input) by the user himself/herself are identified from the aforementioned one or more departure floor-destination floor pairs. It is advantageous for enabling determination by the user that in the method a phase is performed wherein a new departure floor-destination floor pair 4' is

formed, in which case the user inputs separately a departure floor 4a' and a destination floor 4b' for identifying the new departure floor-destination floor pair 4'. For this purpose an input field (not presented) for numbers that is known in the art can be arranged in the user interface. Since this type of input made by
 5 a user does not need to be done more than once, it can be arranged with any method whatsoever known to produce and input a figure into a user interface. For accessing this function there can be on the touch-sensitive display a pushbutton (not presented), which opens for the user a field, in which the user can input his/her favorite floors 4a', 4b'. The new departure floor-destination
 10 floor pair to be formed is preferably recorded in the memory M of the destination call-giving device, which is most preferably long-lasting memory in such a way that the information of the new pair does not disappear in connection with extinguishing the destination call-giving device.

Preferably in the method a touch-sensitive area, preferably a touch-sensitive
 15 pushbutton, on the touch-sensitive display 3 is associated with each aforementioned departure floor-destination floor pair 4,4' to be presented on the touch-sensitive display 3 and the departure floor-destination floor pair selected by the user is determined on the basis of the point of the touch of the user. Preferably a departure floor-destination floor pair for selection by the user
 20 is determined in response to a touch detected at the point of the touch-sensitive area associated with the pair in question. That departure floor-destination floor pair 4,4' in which a touch is detected at the point of the associated touch-sensitive area is therefore determined as the departure floor-destination floor pair 4,4' selected by the user. For example, each rectangle
 25 marked with the reference number 4,4' can bound an area inside it that forms the touch-sensitive point associated with the pair in question. The aforementioned touch can be an individual point-form touch, in which case a destination call can be given with a very few touches. Preferably each pair 4,4' is presented on the touch-sensitive display 3 by presenting the departure floor
 30 4a and the destination floor 4b identified by the pair in the proximity of each other, preferably beside each other. Between the departure floor 4a,4a' and

the destination floor 4b,4b' identified by each aforementioned pair preferably an arrow pointing to the destination floor 4b,4b' is presented.

The computer program product according to the invention comprises program commands, which bring a computer 1 provided with a touch-sensitive display 3 and an output O₁ to perform a method according to what is described above, when they are run in the aforementioned computer 1, which is connected as a part of the elevator system and is arranged to communicate via the output O₁ with the control system 11 of the elevator system 10. The aforementioned computer provided with a touch-sensitive display 3,3' and an output O₁ can be e.g. in the form of a mobile phone. A computer program product can be e.g. a computer program that can be downloaded into a computer. The computer program can be a so-called application. The computer program product is preferably a computer program, which is arranged to be executed under the subordination of an operating system. The operating system can be e.g. iOS, Windows, Android or Symbian. More particularly, the program commands bring the computer to perform a method, in which one or more predetermined departure floor-destination floor pairs are presented on the touch-sensitive display 3 of a call-giving device 1 having a touch-sensitive display, in which each pair identifies for the user one predetermined departure floor and one predetermined destination floor, and the departure floor-destination floor pair selected by the user is determined on the basis of a touch detected with the touch-sensitive display 3, and a destination call signal is sent to the control system 11 of the elevator system 10, which signal identifies the departure floor and the destination floor that are according to the selection of the user.

The computer program can be stored in some type of conveying means, which can be any entity or device whatsoever that is able to store a program. Such conveying means comprise e.g. a recording means, a computer memory, a read-only memory, an electrical carrier wave, a telecommunications signal, and a software distribution package. A computer program product can be e.g. in source code format, in object code format or in some intermediate format.

Fig. 3 presents by way of reference a preferred structure for a destination call-giving device 1. The means comprised in the destination call-giving device 1 and available to a user for selecting a destination floor comprise a processing unit 2 for processing a touch signal received from the touch-sensitive display 3 and for executing program commands. The processing unit 2 comprises at least one processor P, which can be brought into telecommunications contact with a memory M, which is preferably also comprised in the processing unit 2. Alternatively the memory is separate to the processing unit 2. The memory M stores at least program commands and preferably also information related to the pairs 4,4'. The processing unit 2 is arranged to execute program commands stored in the memory M, which commands can be in the format of the software product mentioned earlier. For processing the touch signal and for executing program commands the processing unit 2 comprises, in addition to a processor P and a memory, connected to the processor an input I₁ from the control system of the elevator system, and an input I₂ from the touch-sensitive display, and an output O₁ to the control system of the elevator system, and an output O₂ to the touch-sensitive display. Each of the aforementioned inputs and outputs is preferably able to transmit an electrical signal. Some of these signals can be wireless. For example, the aforementioned output O₁ to the control system of the elevator system can comprise a transmitter, such as e.g. an antenna, for transmitting a wireless signal to the control system 11 of the elevator system 10. This is advantageous e.g. when the destination call-giving device is portable. Correspondingly the input I₁ from the control system of the elevator system can comprise a receiver, such as e.g. an antenna, for receiving a wireless signal. The input I₁ and the output O₁ can use a shared antenna.

As has been stated above, the invention is suited for utilization in connection with a portable destination call-giving device. However, the invention is also suited for use in connection with other types of destination call-giving devices, e.g. in connection with destination call-giving devices installed in apartments or in other spaces.

The information identifying an elevator car to be presented on the touch-sensitive display can be any information whatsoever that enables identification of the allocated elevator. This information can be e.g. identification data of an elevator. An elevator car having an identifier B can in this case be identified
5 e.g. with the text "Elevator B".

It is obvious to the person skilled in the art that in developing the technology the basic concept of the invention can be implemented in many different ways. The invention and the embodiments of it are not therefore limited to the examples described above, but instead they may be varied within the scope of
10 the claims.

Claims

1. Method for giving a destination call to the control system of an elevator system, in which method
 - 5 - one or more departure floor-destination floor pairs (4,4') are presented on the touch-sensitive display (3) of a destination call-giving device (1) having a touch-sensitive display, in which each pair identifies for the user one predetermined departure floor and one predetermined destination floor,
 - 10 - the departure floor-destination floor pair (4,4') selected by the user is determined on the basis of a touch detected with the touch-sensitive display,
 - a destination call signal is sent to the control system (11) of the elevator system (10), which signal identifies the departure floor
 - 15 (4a,4a') and the destination floor (4b,4b') of the departure floor-destination floor pair (4,4') selected by the user.
2. Method according to any of the preceding claims, **characterized** in that the information about the aforementioned one or more departure floor-destination floor pairs (4,4') is recorded in the memory of a destination call-giving device (1), which memory is preferably long-lasting in such a way that the information in question does not disappear in connection with extinguishing the destination call-giving device (1).
 - 20
 - 25
3. Method according to any of the preceding claims, **characterized** in that a plurality of the aforementioned types of departure floor-destination floor pairs (4,4') are displayed, and the departure floor-destination floor pair (4,4') selected from the aforementioned plurality

by the user is determined on the basis of a touch detected with the touch-sensitive display (3).

- 5 4. Method according to any of the preceding claims, **characterized** in that a response signal to the destination call signal sent to it is received from the control system (11) of the elevator system (10), which response signal contains information identifying the elevator car (C), and the information identifying the elevator car (C) is presented to the user on the touch-sensitive display (3).
- 10 5. Method according to any of the preceding claims, **characterized** in that a departure floor (4a,4a) and a destination floor (4b,4b') are identified from the aforementioned one or more departure floor-destination floor pairs (4,4'), which floors correspond to the
15 departure floor and the destination floor identified by a destination call signal sent earlier with the call-giving device (1) to the control system (11) of the elevator system (10).
- 20 6. Method according to any of the preceding claims, **characterized** in that a new departure floor-destination floor pair (4,4') is formed, in which case the departure floor (4a,4a') and the destination floor (4b,4b') that are identified by the departure floor-destination floor pair (4,4') to be formed are set to correspond to the departure floor and the destination floor identified by a destination call signal sent earlier
25 with the call-giving device (1) to the control system (11) of the elevator system (10).
- 30 7. Method according to any of the preceding claims, **characterized** in that a departure floor input earlier by the user and a destination floor input earlier by the user are identified for the user from the

aforementioned one or more departure floor-destination floor pairs (4,4').

- 5 8. Method according to any of the preceding claims, **characterized** in that a new departure floor-destination floor pair (4,4') is formed, in which case the user inputs a departure floor and a destination floor for identifying the new departure floor-destination floor pair, and the new departure floor-destination floor pair (4,4') is recorded in the memory (M).
- 10 9. Method according to any of the preceding claims, **characterized** in that a touch-sensitive area, preferably a touch-sensitive pushbutton, on the touch-sensitive display is associated with each
15 aforementioned departure floor-destination floor pair (4,4') to be presented on the touch-sensitive display, and the departure floor-destination floor pair (4,4') selected by the user is determined on the basis of the point of the touch of the user.
- 20 10. Computer program product, which comprises program commands, which bring a computer provided with a touch-sensitive display (3) and an output (O₁) to perform a method according to any preceding claim whatsoever, when the program commands are run in the
25 aforementioned computer, which is arranged to communicate via the output (O₁) with the control system (11) of the elevator system (10).
- 30 11. Destination call-giving device (1) for giving destination calls in an elevator system (10), which destination call-giving device (1) comprises means (2,3) available to a user for selecting a departure floor and a destination floor, and an output (O₁) for communicating the selected departure floor and destination floor to the control

5 system (11) of the elevator system (10), which means (2,3) for selecting a departure floor comprise a touch-sensitive display (3) for presenting to the user information related to the selection of a departure floor and a destination floor and for receiving the input of the user, **characterized** in that the means (2,3) for selecting a departure floor and a destination floor are arranged to present one or more departure floor-destination floor pairs (4,4') on the touch-sensitive display (3), in which each pair (4,4') identifies for the user one predetermined departure floor (4a,4a') and one predetermined destination floor (4b,4b'), and to determine the departure floor-destination floor pair selected by the user on the basis of a touch detected with the touch-sensitive display (3), and to send a destination call signal to the control system (11) of the elevator system (10), which signal identifies the departure floor and the destination floor that are according to the selection of the user.

12. Destination call-giving device (1) according to any preceding claim, **characterized** in that it comprises a memory (M), in which the information of the aforementioned one or more departure floor-destination floor pairs (4,4') is recorded, which memory (M) is preferably long-lasting in such a way that the information in question does not disappear in connection with extinguishing the destination call-giving device (1).

13. Destination call-giving device (1) according to any preceding claim, **characterized** in that the means (2,3) for selecting a departure floor and a destination floor are arranged to send to the control system (11) of the elevator system (10) a destination call automatically after detecting a selection.

14. Elevator system (10), which comprises one or more elevator cars (C), and a control system (11), which is arranged to control the aforementioned one or more elevator cars (C) on the basis of the destination calls of a destination call-giving device (1) communicating with the aforementioned control system (11), which destination call-giving device (1) is according to one of the preceding claims.
15. Elevator system (10) according to any preceding claim, **characterized** in that the control system (11) is arranged to allocate an elevator car (C) in response to a destination call received from the aforementioned destination call-giving device (1), and to communicate to the destination call-giving device (1) the allocated elevator car, and the destination call-giving device (1) is arranged to identify for the user the allocated elevator car (C) with the touch-sensitive display.