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(54) Title: SYSTEM AND METHOD FOR QUALITY AUTO-BLENDING IN CALL ROUTING

(57) Abstract: A system and method blend particular quality considerations into the process of expanding the route choices in a route table, such that more calls can be successfully routed while maximizing certain objectives. The quality considerations drive how additional routes are chosen for the route table and how call volumes are allocated to the chosen routes so that overall profitability can be maximized within the governing constraints of quality targets, route quality, predicted traffic, and route capacity.

