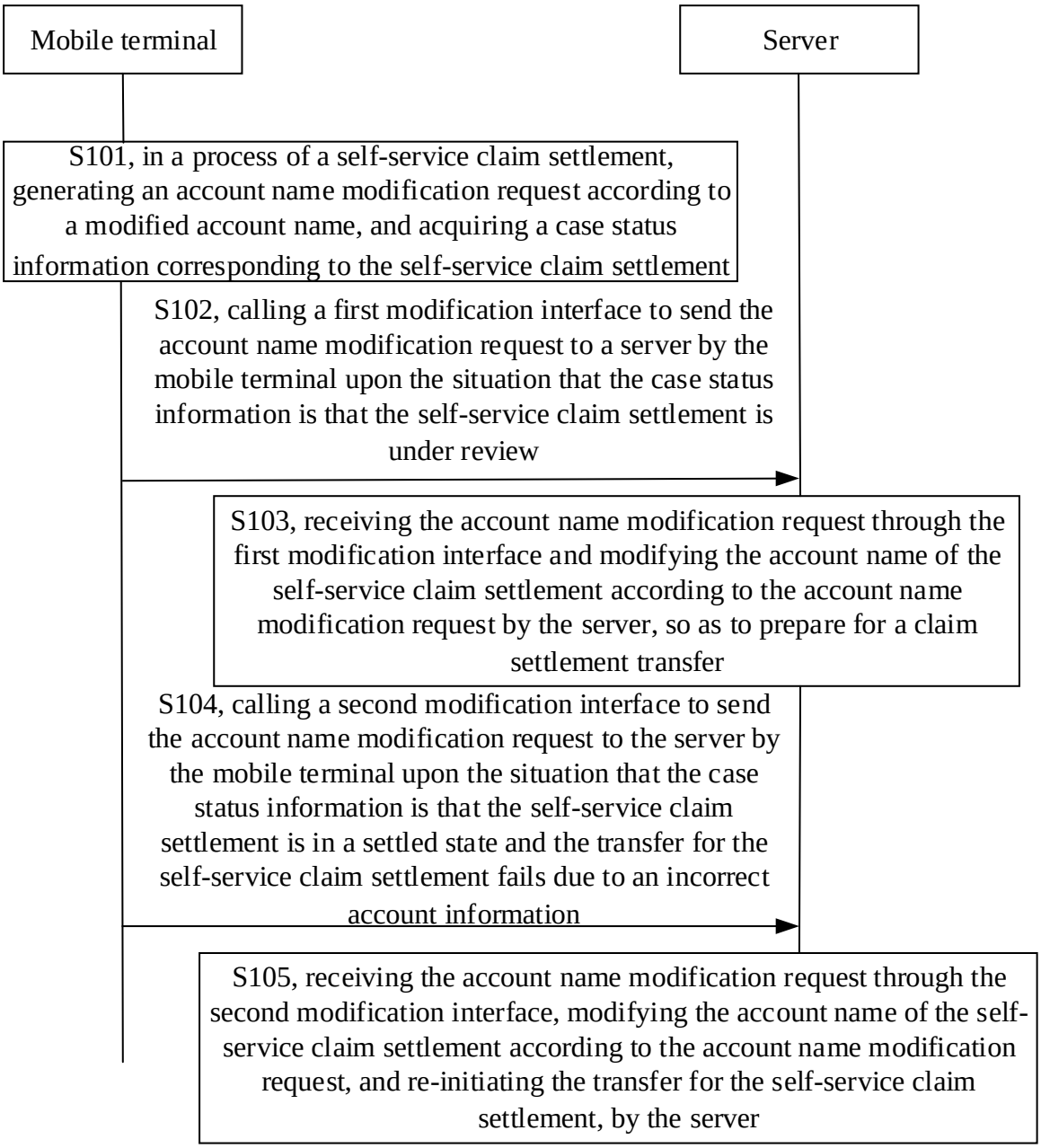

Mobile terminal
Server
S101, in a process of a self-service claim settlement, generating an account name modification request according to a modified account name, and acquiring a case status information corresponding to the self-service claim settlement
S102, calling a first modification interface to send the account name modification request to a server by the mobile terminal upon the situation that the case status information is that the self-service claim settlement is under review
S103, receiving the account name modification request through the first modification interface and modifying the account name of the self-service claim settlement according to the account name modification request by the server, so as to prepare for a claim settlement transfer
S104, calling a second modification interface to send the account name modification request to the server by the mobile terminal upon the situation that the case status information is that the self-service claim settlement is in a settled state and the transfer for the self-service claim settlement fails due to an incorrect account information
S105, receiving the account name modification request through the second modification interface, modifying the account name of the self-service claim settlement according to the account name modification request, and re-initiating the transfer for the self-service claim settlement, by the server

FIG. 1

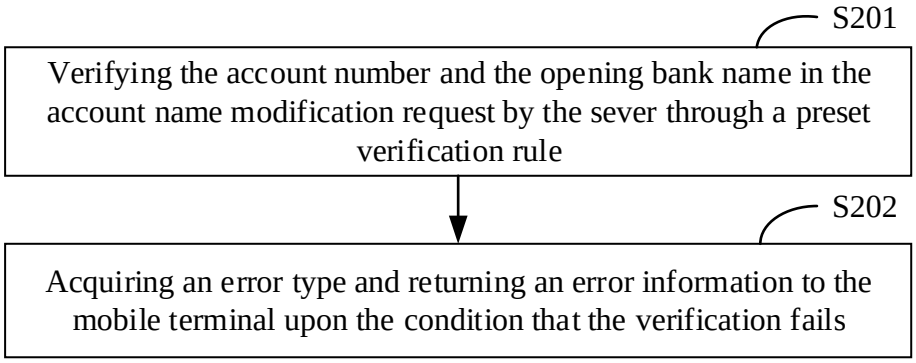

S201
Verifying the account number and the opening bank name in the account name modification request by the sever through a preset verification rule
S202
Acquiring an error type and returning an error information to the mobile terminal upon the condition that the verification fails

FIG. 2

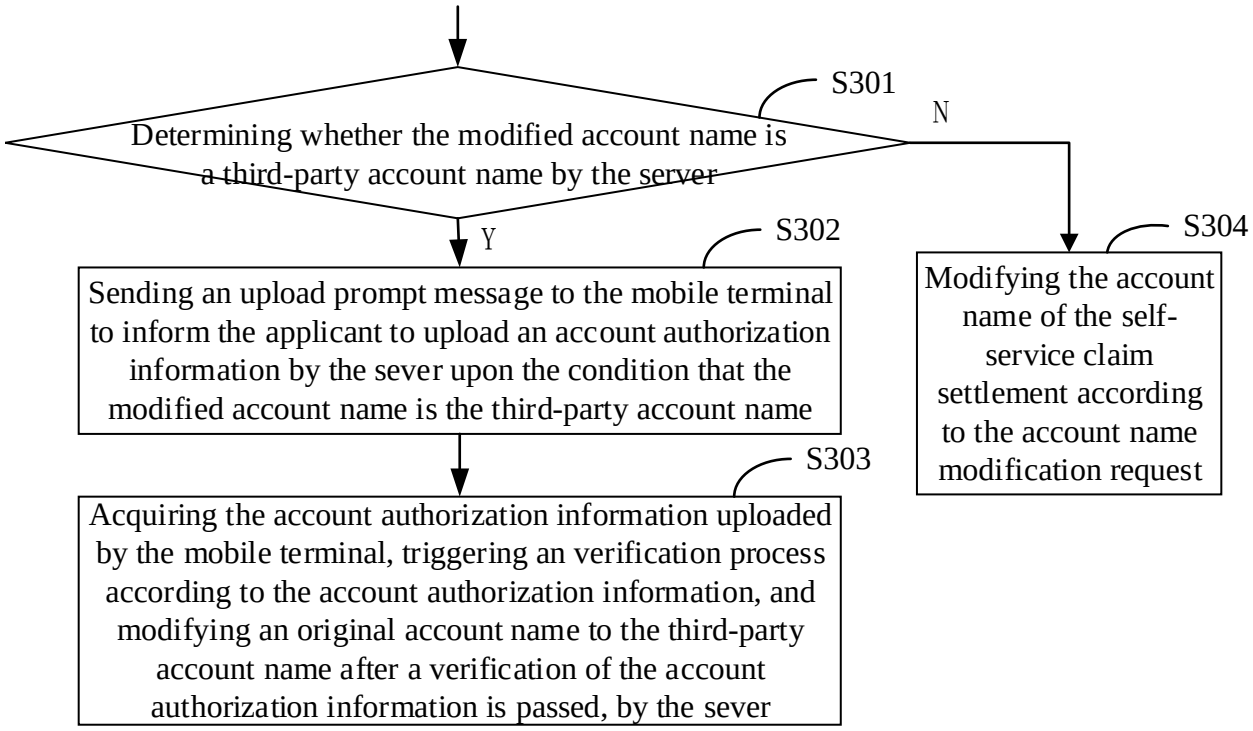

S301
Determining whether the modified account name is a third-party account name by the server
N
Y
S302
Sending an upload prompt message to the mobile terminal to inform the applicant to upload an account authorization information by the sever upon the condition that the modified account name is the third-party account name
S303
Acquiring the account authorization information uploaded by the mobile terminal, triggering an verification process according to the account authorization information, and modifying an original account name to the third-party account name after a verification of the account authorization information is passed, by the sever
S304
Modifying the account name of the self-service claim settlement according to the account name modification request

FIG. 3

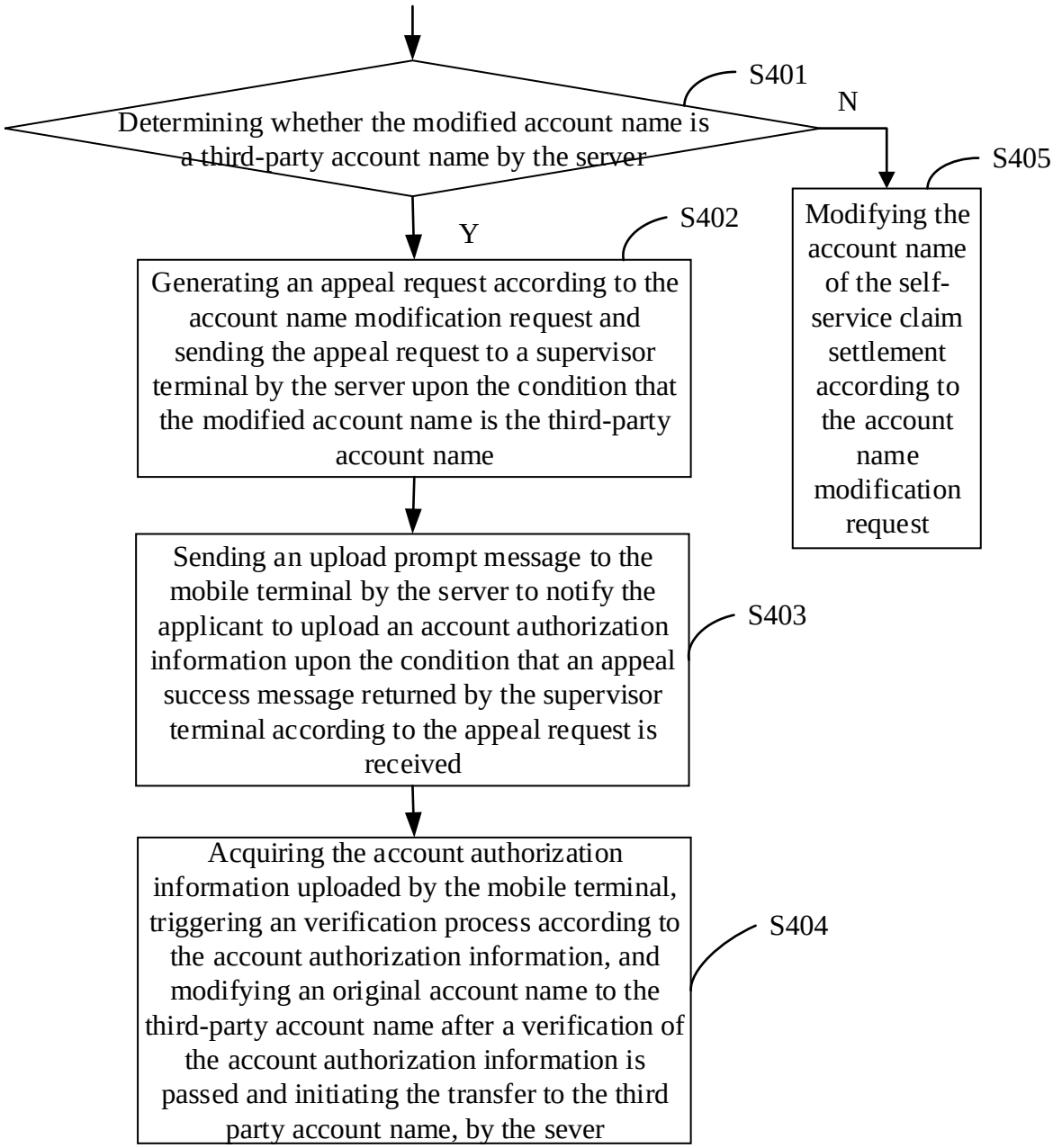

S401
Determining whether the modified account name is a third-party account name by the server
N
S405
Modifying the account name of the self-service claim settlement according to the account name modification request
Y
S402
Generating an appeal request according to the account name modification request and sending the appeal request to a supervisor terminal by the server upon the condition that the modified account name is the third-party account name
Sending an upload prompt message to the mobile terminal by the server to notify the applicant to upload an account authorization information upon the condition that an appeal success message returned by the supervisor terminal according to the appeal request is received
S403
Acquiring the account authorization information uploaded by the mobile terminal, triggering an verification process according to the account authorization information, and modifying an original account name to the third-party account name after a verification of the account authorization information is passed and initiating the transfer to the third party account name, by the sever
S404

FIG. 4

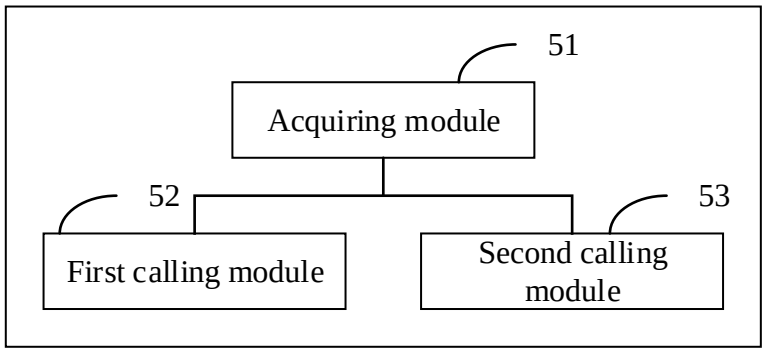

51
Acquiring module
52
53
First calling module
Second calling module

FIG. 5

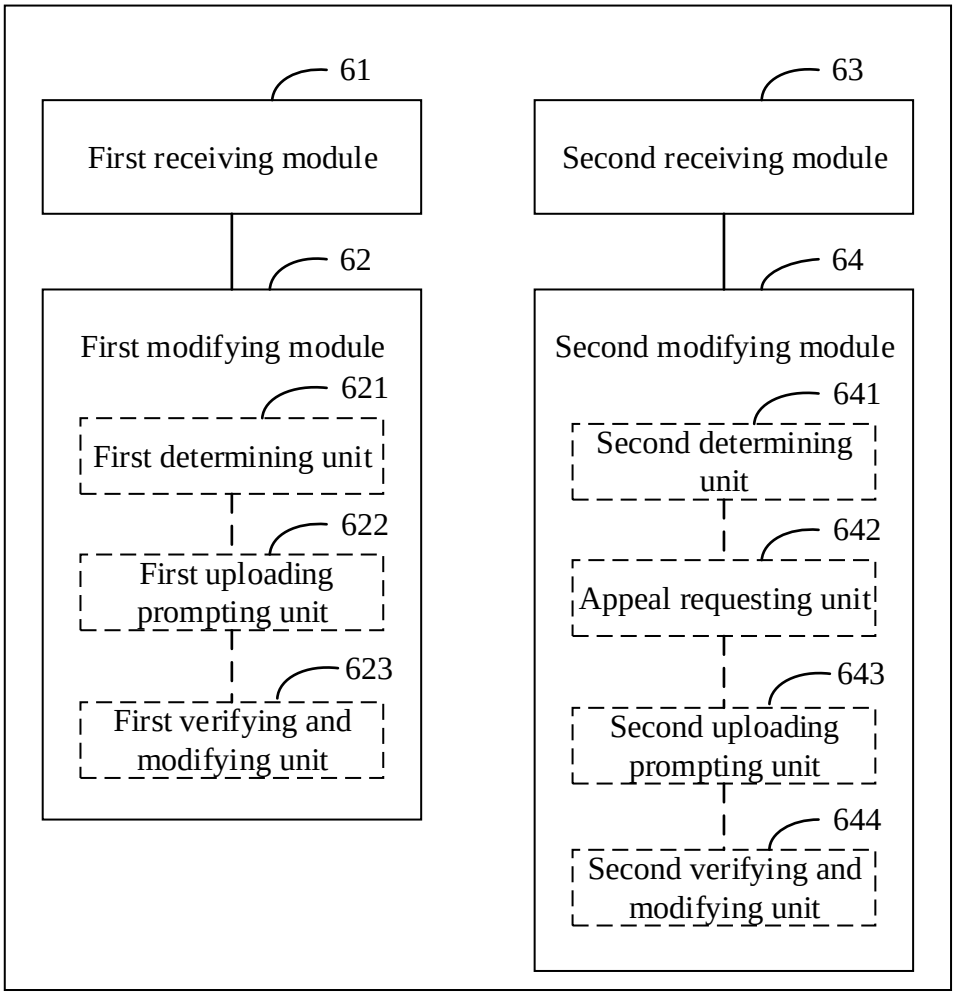

61
First receiving module
62
First modifying module
621
First determining unit
622
First uploading prompting unit
623
First verifying and modifying unit
63
Second receiving module
64
Second modifying module
641
Second determining unit
642
Appeal requesting unit
643
Second uploading prompting unit
644
Second verifying and modifying unit

FIG. 6

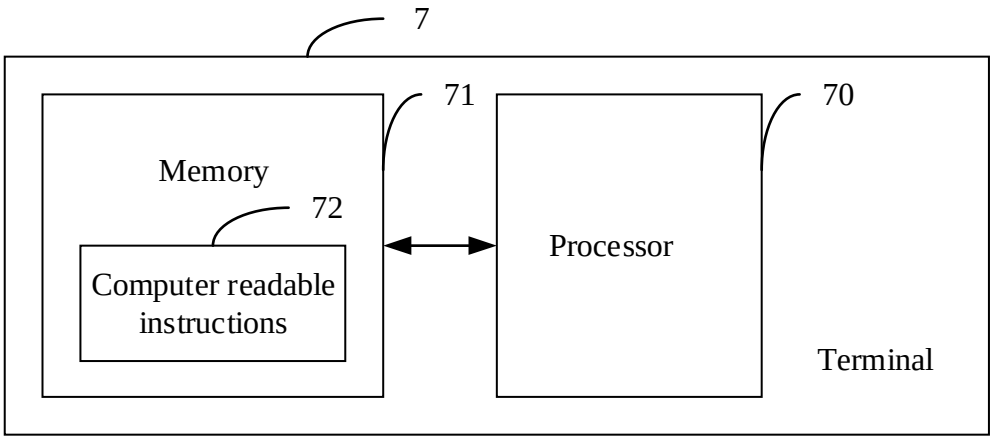

7
71
70
Memory
72
Computer readable instructions
Processor
Terminal

FIG. 7