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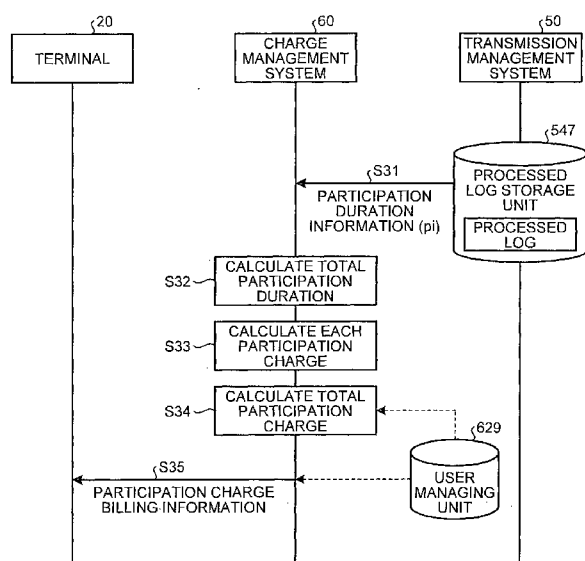
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- (54) **Title:** CHARGE MANAGEMENT SYSTEM, CHARGE MANAGEMENT METHOD, PROGRAM, PROGRAM PROVIDING SYSTEM, AND MAINTENANCE SYSTEM

FIG.17



- (57) **Abstract:** A charge management system (60) includes a user managing unit (629) configured to manage pieces of user identification information for identifying users (20a) and pieces of terminal identification information for identifying transmission terminals (10aa), each piece of user identification information being associated with pieces of terminal identification information for identifying transmission terminals (10aa) used by a user identified by the each piece of identification information; and a calculating unit (622) configured to calculate a participation charge to each of the transmission terminals (10aa), bases on a total participation duration in which the each of the transmission terminals (10aa) has participated in a conversation during a predetermined period, and calculate a total participation charge to each of the users (20a) by summing up the participation charges to transmission terminals (10a) specified by the pieces of terminal identification information associated with the each piece of the user identification information.



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