ABSTRACT

Improvements Relating to Graphical User Interfaces

A graphical user interface (GUI) for interacting with a user during a workflow process is described. The GUI comprises searching means for searching an externally accessible knowledge base. The searching means comprises conversion means for converting a selected information topic into a predetermined classification code representing that topic, and transmission means for transmitting that classification code within an information request over a communications network to the knowledge base to access relevant information contained therein.

(Figure 1)